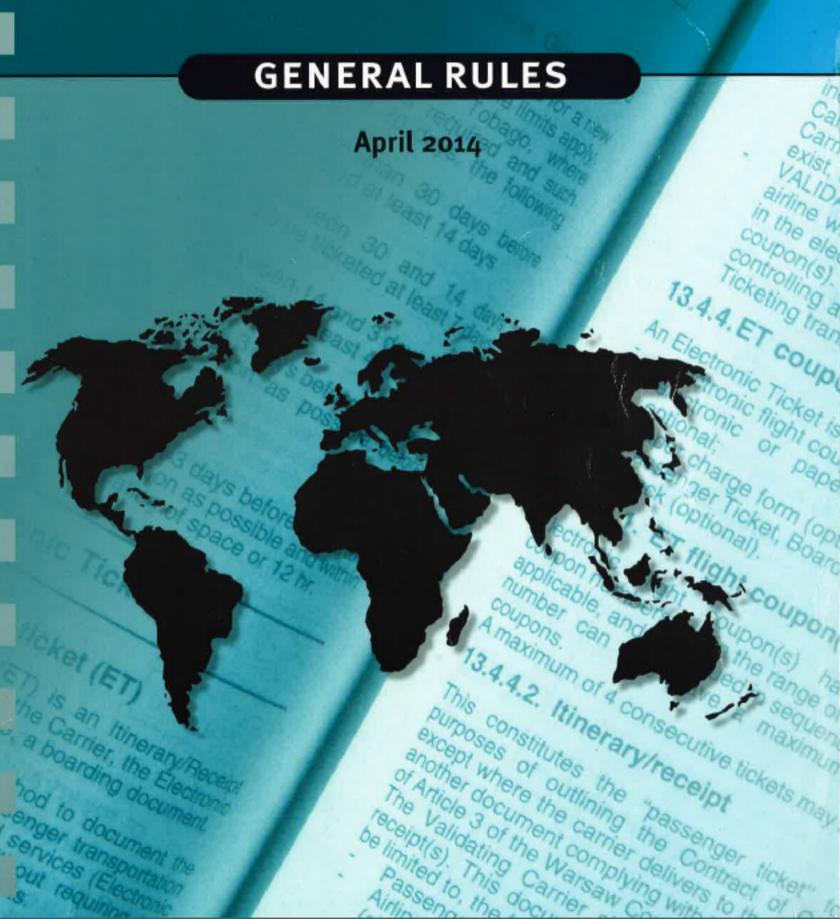
# Passenger AirTariff GENERAL RULES



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# **General Rules**

Please refer to the inside back cover to find out more about the benefits of PAT

# Passenger Air Tariff (PAT) Guide

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PAT GUIDE

ENCODING/ DECODING

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# **Editorial / Changes in this book**

#### **Editorial**

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#### Changes in this book

#### **General Rules**

	All and the second Buffer Wasse
1.	Abbreviations and Definitions
1.1.3 1.1.5	Global Indicators: Description for SA updated Miscellaneous Abbreviations: Added BIN for Bank Identification Number
1.1.10	Equipment Codes: Added new equipment code and comparison chart
1.2.1	Definitions - terms: Circle trip via AA, Local combination, Other charges, Reissue and Related charges: updated
2.	Application of Tariff
2.4.2.1.2 2.5.8	Fare component originating or terminating in Foz do Iguazu: City name Iguassu changed to Foz do Iguazu Global Indicators: revised description of AT, RU, SA and TS
2.11.3	Local Combination: definition amended
3.	Baggage
3.3.4.9 3.7.1.3 3.7.2.7	Carriers filing with US DoT: carrier decode for OJ amended Carrier excess baggage provisions: via AS: flight number changed Carrier weight based excess baggage provisions: via SQ: Laos added to Band 1
3.8.5.1 3.9.9.6 3.9.9.8 3.9.9.9	Carrier wheelchair provisions: via AS: amended Hockey equipment: via AS: provisions amended Kayaks: via AS: flight number changed Pole vaulting: via AS: flight number changed
3.9.9.14	Windsurfing equipment: via AS: flight number changed
5.	Carrier Surcharges
5.1 5.6.5	Fuel Surcharges: via BW: provisions amended Premium Economy Seat Surcharge (PESS): via PR: provisions added
7.	Reservations and Ancillary Services
7.22 7.22.11 7.22.2 7.26	Code of Reservation Ethics: Collection of passenger contact information by airline and travel agents amended to facilitate improved service to passengers Booking Space: Collection of contact details amended Responsibility of travel agents - both automated and non-automated: Provision of contact details amended Airline Reservations Interline Message (AIRIMP) Abbreviations: Codes CTCE, CTCM, PCTC updated
8.	Passenger Acceptance
8.5	via AS: Portable Oxygen Concentrator: AS flight numbers updated
9.	Payment and Refunds
9.2.4	Completion of an MCO for a PTA: Heading amended to 'Outgoing PTA Examples'
9.2.4.2 9.2.4.3 9.2.5.2 9.3.2.3	Example of a completed manual MCO for a PTA: Replaced with a completed automated MCO for a PTA Sample EMD for a PTA Example of an Incoming PTA Exceptions by countries: cross reference to US DOT requirements
	in 9.3.12.1 added
9.3.12.1 <b>11.</b>	US DOT: Refund requirements for optional services added <b>Currency</b>
11.8 11.9	EMU Information: updated Sources for Bankers Rates of Exchange: Ukraine, Venezuela source amended
12.	Taxes/Fees/Charges
12.1.4 12.1.5 12.1.6	Decoding of Taxes: Preamble added Decoding of tax codes: Generic codes CP, DU and DV added Collection of additional charges: Removal of code OG from service codes in the IATA carbon offset scheme and short explanation of DU/DV added Taxes Cancelled/Withdrawn:
12.2.172 12.2.24 12.2.82 12.2.134 12.2.180	New Taxes introduced: Solerra Leone: Immigration Fee (A1) New Taxes introduced: Bolivia: Passenger Service Charge (A7) Guadeloupe: Embarkation Tax (A8) Morocco: Tourism Tax (A9) Spain: Aviation Safety and Security Fee (OG) Taxes/ Fees/ Charges amended for:

Argentina, Australia, Austria, Belgium, Belize, Benin, Bolivia, Brazil, Brunei, Bulgaria, Burundi, Canada, Cape Verde Island, Chile, Colombia, Congo Democratic Republic of, Costa Rica, Croatia, Curacao, Denmark, Djibouti, Dominican Republic, Ecuador, Egypt, Finland, France, French Guiana, French Polynesia, Gambia, Germany, Greenland, Guadeloupe, Honduras, Hungary, India, Iraq, Ireland, Italy, Japan, Kazakhstan, Latvia, Libya, Macao (SAR) China, Martinique, Mauritius, Mayotte, Mexico, Morocco, Mozambique, Namibia, Nepal, Netherlands, New Caledonia, NIcaragua, Paraguay, Peoples Republic of China, Peru, Poland, Portugal, Reunion, Romania, Russia, Sao Tome and Principe, Serbia, South Africa, Spain, Suriname, Sweden, Switzerland, Tanzania, Turkey, Ukraine, United Arab Emirates, United Kingdom, USA, Venezuela, Yemen

13.	Passenger	<b>Ticket</b>
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rassenger ricket											
Variations in ET Displays: ticket dates updated Collection of additional charges: deletion of the code 'OG' from the list of IATA carbon offset scheme codes effective 01Jan14											
Not shown in 'TFC' data element: deletion of the code 'OG' from the list of IATA carbon offset scheme codes effective 01Jan14											
Other Forms of Payment: New Code EF eff 01Jan15 Rules for Liner Entries: eff 01Jun14: amended stopover charge ticketing provisions											
guassu Falls Mileage Equalization: Iguassu Falls replaced with Foz do Iguazu											
3Mileage Equalization with EMA: Addition of new example that shows a combination of "E/" and "B/" principles											
9:Intentionally left blank as effective 01Jun14 the code S becomes generic											
Other Documents											
Virtual Multiple Purpose Document (vMPD) for BSP: use of vMPD in BSPs discontinued											
Electronic Miscellaneous Document (EMD): EMD industry mandate updated and vMPD sunset dates/exceptions clarified Reason for Issuance subcode: Cross-reference to list of codes in											
17.13 added Carrier fee data: Deletion of the code OG from the list of IATA											
carbon offset scheme service codes EMD receipt: Clarified ticket/document number											
Reservations Change Fee: EMD-specimen replaced and two sample transaction added											
Penalty Fee: Replaced with screenshots showing an example of an EMD for cancellation fee											
Excess Baggage Transaction: Added EMD-S workaround pending deployment of EMD-A for an airline											
EMD-S for residual value: Added EMD-S workaround pending deployment of EMD-A for an airline. Explanation added to describe a transaction where EMD value was partly used and had a residual value											
EMD-S transaction for Pet in Hold: New specimens added EMD-S transaction for Sporting Firearms: New specimens added Interline EMD-A sample screenshots: Intentionally left blank											
Ticket Alterations											
Definition of terms: Class of service data element added Collection of reservation change fee: Sample of EMD added Voluntary Changes for Partly Used Pricing Units: amended to Voluntary Changes for Partly Used Tickets											
Comparing old and revised fares: Fares and charges included Involuntary rerouting scenarios: PNR and ET specimens added Genuine diversions en route: amended process with indicator D											
Optional change procedures for EMD: updated											
Card Payments											
UATP Card-Issuing Airlines: List of issuers updated Phishing: Description updated Friendly Fraud: Addition of another type of fraud General Fraud Prevention Tips: Title amended to Fraud Prevention tips											
General: New sub paragraph added How to Catch a Phish: Added instructions on how to detect a phishing scam											
Payment Card Industry Data Security Standards (PCI DSS): Mandate from International Card Payment Scheme added											
Provisions: Separate PCI DSS provisions inserted											
Additional Optional Services											

7.	Additional Optional Services
7.13	ATPCO Optional Services Industry Sub Codes: additional sul codes AC, LS, OE, PE, PN, US added
7.13.1	Baggage: subcodes 0F0, 0FY, 0GI added
7.13.4	In-flight entertainment: RFISC for in-flight entertainment service added
7.14	Online Sales of Additional Services in Interline ET Scenarios Effective 01Jun14, new recommended guidelines for reservations sales and delivery of additional services in an EMD

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4.5 Nepal Airlines: Other Taxes/Charges: Tourism Service Fee (NQ) amount amended

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# **Product Information - Publications**

# **Quarterly editions**

Published four times a year: January, April, July and October. All sections are published in full.



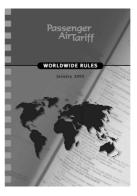
**GENERAL RULES** 

PAT Guide
Encoding/ Decoding
General Rules
Carriers' Special Regulations
Ticketed Point Mileages
Alphabetical Index



**WORLDWIDE FARES** 

PAT Guide
Currency Conversion Rates
Normal and Special fares
IT Fares
Industry Add-ons
Carrier Add-ons
Routings



**WORLDWIDE RULES** 

PAT Guide
Fare by Rule Index
How to Use Fares Rules
Standard Conditions SC100 SC101
Fares Rules
(including Round the World Fares)



MAXIMUM PERMITTED MILEAGES (MPM)

Maximum Permitted Mileages published once a year, in April

#### **Update editions**

...are published eight times a year: February, March, May, June, August, September, November, December. Sections are either published in full, or include updates only and have to be used in conjunction with the latest quarterly edition.



WORLDWIDE FARES

PAT Guide Currency Conversion Rates Normal and Special fares Industry Add-ons Fares Rules Updates

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#### Which Books to Use

Quarterly editions (highlighted in grey) are published in full and do not have to be used in conjunction with other editions.

Update editions (not highlighted) are not published in full. Some sections are published with changes only. If the information you are looking for is not included in the edition you are using then you must refer to the previous quarterly edition.

The table below shows which books should be used together. See also examples shown below the table.

2014 Editions	SECTIONS												
NOTE:	Find the current	edition month in	the far left colun	nn and follow the	same line to determine which PAT books to use for e	ach section of the	e PAT						
	Fares (except IT's)	IT Fares	Industry Add-ons	Carrier Add-ons and Routings	Rules (including Round the World Fares published in the R series rules)	General Rules and TPMs	MPM's						
JANUARY	Jan	Jan	Jan	Jan	Jan	Jan	Apr 2013						
FEBRUARY	Feb	Jan	Feb	Jan	Feb & Jan	Jan	Apr 2013						
MARCH	Mar	Jan	Mar	Jan	Mar & Jan	Jan	Apr 2013						
	•			ı									
APRIL	Apr	Apr	Apr	Apr	Apr	Apr	Apr 2014						
MAY	May	Apr	May	Apr	May & Apr	Apr	Apr 2014						
JUNE	Jun Apr		Jun	Apr	Jun & Apr	Apr	Apr 2014						
	•			1									
JULY	Jul	Jul	Jul	Jul	Jul	Jul	Apr 2014						
August	Aug	Jul	Aug	Jul	Aug & Jul	Jul	Apr 2014						
SEPTEMBER	Sep	Jul	Sep	Jul	Sep & Jul	Jul	Apr 2014						
	•			ı									
OCTOBER	Oct	Oct	Oct	Oct	Oct	Oct	Apr 2014						
November	Nov	Oct	Nov	Oct	Nov & Oct	Oct	Apr 2014						
DECEMBER	Dec	Oct	Dec	Oct	Dec & Oct	Oct	Apr 2014						

#### Example 1:

You are looking for a Round the World fare in the September Worldwide Rules book. All Round the World fares are included within rules in the R rule series and you are looking for the relevant R rule for the journey required. It is not published in the September book. That means that it has not changed since the quarterly edition. Go to the July Worldwide Rules book to find the relevant R rule and fares.

#### Example 2:

You are looking for fares data (not IT fares) in the August Worldwide Fares book. This section is published in full. Use the information in the August Worldwide Fares book.

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City name State Country Code	City name State Country Code	City name State Country Code	City name State Country Code	City name State Country Code	City name State Country Code
City name         State         Country         Code           Buffalo Narro         SK         CA         YVT           Bugulma         RU         UUA           Buin         PG         UBI           Buin         PG         BUB           Buin         PG         BUB           Buka         PG         BUB           Buka         PG         BUA           Buka         PG         BUA           Bukava         PG         BUA           Bulolo         PG         BUL           Bulolo         PG         BUL           Bumba         CD         BMB           Bundi         CD         BMB           Bundi         CD         BUR           Bundi         CD         BUR           Buria         CM         WB           Buria         CM         US           Buria         CM         US           Burram         CM         US           Burram         CA         US           Burram         CA         US           Burram         CA         US           Burrington         MA         US	Casino	Cimitarra	Craiova   CA	Diapaga   Dibaa   Dongala   Donga	EI Dorado
Cap Skiring         SN         CSK           Cape Dorset NU         CA         YTE           Cape GirardeaMO         US         CGI           Cape Gloucest         PG         CGC           Cape LisburneAK         US         LUR           Cape Newenh AK         US         EHM           Cape Orford         PG         CPI           Cape Pole         AK         CZP           Cape Rodney         PG         CPN           Cape Romanz AK         US         CZF           Cape Town         ZA         CPT           Cape Town         PG         CYL           Capri         IT         PRJ           Capurgana         CO         CPB           Caquetania         CO         COT           Car Nicobar I         IN         CBD	Chignik	Coral Harbour NU	Deer Lake	Earlton         ON         CA         YXR           East Hampton NY         LS         HTO           East London         ZA         ELS           East Tawas         MI         US         ECA           Easter Island         CC         CA         ZEM           Easton MD         US         ESN           East Caulcire         WI         US         ESD           Eau Claire         WI         SED         EAU           Echuca         VI         ECH         ECH           Edwy         GB         EOI         ECH           Eddmourdh         AB         CA         YEA           Edmourdh         AB         CA         YEA           Edma Bay         AK         US         EDA           Edremit         TR         EDO	Everett WA US PAE   Evreux FR EVX   Ewer ID EWE   Ewo CG EWO   Excursion Inl AK US EXI   Exeter GB EXT   Faaite FAC   Fada N'Gourma FAgermes NO VDB   Fagurholsmyr IS FAG   Fair Isle GB FIE   Fairbanks AK US FAI   Fairmount HOT BO CA YCZ   Faisalabad PA F FBD   Fairato PR EAU   Fairabad PA F FBD   Fairato PR EAU   Fairabad PA F FBD   Fairato PR EAU   FAIRATOR   FAIRATOR

Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country
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AHI AHN AHO AHS AHU AIA AIB AIC AIB AIF AIG AIR	Amahai Aishalton Athens Alghero Ahuas Al Hoceima Alpe D'Huez Alliance Anita Bay Airok Anderson Aiome Assis Yalinga Ailuk Island Wainwrigh	NE AK IN SP AK MT	GY SIT HAR FUSH SUSH SUSH SUSH SUSH SUSH SUSH SUSH	ARE ARF ARH ARI ARK ARM ARO ARP ARS ART ARV ARW	Alor Arecibo Acaricuara Arkhangels Arica Arusha Arly Armidale Arboletas Aragip Alto Rio Se Aragarcas Watertown Aracatuba Minocqua Arad Asbury Par Ararat N'Zeto Assab Ashqabad Ascension Andros Tov Aspen Astrakhan Ashburton Amami O S Yamoussot Asmara Asosa Alice Sprine Austri Asyseri Asuncion Amatoselii	k NS GO GO NY SP WI VI CO	IDP COUL THACOPER SRSUSSES AGENT OBSISTED FOR THE AUGUST OF THE AUGUST O	BBK BBM BBN BBQ BBR BBS BBT BBV BBX BBZ BCA BCD BCG	Kasane Battamban Bario Berbera Barbuda Basse-Terr Blackbushe Berberati Grand Bere Blue Bell Bambari Zambezi Baracoa Bacolod Bryce Bemichi	g e e e e e e e e e e e e e e e e e e e	KHYOG G P B F I S F M U H S Y U S U R C R E E T P U S M R E T A U M U R E A U M C R E E T P U S M R E T A U M U R	BJA BJB BJD BJF BJH BJK BJL BJM BJO BJR BJS BJT BJU BJW BJX	Bejaia Bojnord Bakkafjord Bajhang Bemidji Nungasuri Banjul Bujumbura Bermejo Bahar Dar Bejing Bentota Bajura Bajura Leon/Guan	MN Aru ajua AK OR MO alu	IR S Q P S D M B D T T K P D X S I S S S Y N T Y M A A P D M S S D X E M S S S S Y N T Y M A A P D M S S D X E M E	BRP BRQ BRR BRS BRT BRV BRW BRX BSA BSB BSC BSD BSG BSJ	Brownsville Biaru Brno Barra Bristol Bathurst Isl Brussels Bremerhav Barrow Barahona Bossaso Brasilia Bahia Solal Baoshan Bata Bairnsdale	a NT en AK DF VI  NA AK AK AK AK AK AK AK MM MT	US PG CGB AU BDE US OO SR CON GU	CAL CAM CAN CAP CAQ CAS CAV CAX CAY CAZ CBA CBB CBD CBE	Akron Campbelto Camiri Guangzhor Cap Haitier Caucasia Casablanc Cazombo Campos Carlisle Cayenne Cobar Corner Bay Cochabam Car Nicoba Camberlan	RJ RS	US BON H COA AOR BGB AU BON US BIN US

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Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country	Code	City Name	State	Country
© CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	Colonia Catt Kolkata Craig Cove Cowell Caceres Chub Cay Cooinda Cold Bay Cedar City Cauquira Camden Conceicao I Candle Cuddapah Croydon Canden Cordova Caldwell Cebu Crescent Ci Ceduna Cherepovet Chester Chelinda Chiang Rais Central Ciudad Obra Waku-Kung Concepcion Cande Conden Conden Conden Conden Conden Conden Chester Chelinda Chiang Rais Central Ciudad Obra Waku-Kung Concepcion Cannes Cherbourg Cessnock Cortez Coffee Poin Cabo Frio Clermont-Fc Cienfuegos Ciefton Hills Chief Donegal Confreza Caen Confreza Caen Caen Cape Glouc Changde Cape Girarc Chingola Cape Girarc Chinguetti Capa Girarc Chinguetti Capay Changchun Campo Gra Chinguetti Capay Changchun Campo Gra Chinguetti Capay Charlottesvi Circle Hot S Chania Charlottesvi Chicayo Chicago Challis Chimbote Charlottesvi Circle Hot S Chania Charlottesvi Cricar I aka Chico Cedar Rapic Chifeng Craig Charlottesvi Cricar I aka Chicay Conodewan Cheongin Canton Isla Canton Isla Chitral Conicad Juai Conicad Juai Conicad Juai Conicad Caima Condewan Cheongil Cilarksburg Crooked Cri Clear I aka	State  ri RN  SAA  MT  AK  UT  AK  AK  UT  AK  AK  UT  AK  AK  AK  AK  AK  AK  AK  AK  AK  A	RING AND	C MPQ C C C C C C C C C C C C C C C C C C C	Santana D. Clermont Colmar Kundiawa Coromanda Carnaguey Hancock Coonami Isi Constanta Canon City Cloncurry Sindal Carlsbad Neerlerit In Corrientes Cairins Canavieira: Chiang Ma Moab Cangamba Columbia Cooch Beh Cocoa Condoto Copenhaga Columbia Covilha Harper Capurgana San Martin Coober Pel Campeche Copenhaga Cape Cooch Copiapo Campinas Casper Capurgana Canondoro Carnot Carnot Carloto Carloto Carloto Carnoto Carn	DATPA OLD ATPA OLD AT	RURGUUSUUOSUKSLRURHSOSRSSO ISUKSLKUSUUCI SALIBMAUUPLCAAMKEGERSARRRRRRR COAKESHHSRD SHOSSUUDKBUCRI APOSOUKURNXOUCI UNXEXOUUKRXE	CXTY CYB CYCYC CYCYC CYCYC CYC CYC CYC CYC	Charters T Cat Cays Cayman B Caye Char Cays Cayman B Caye Chary Charler Cayo Cayo Larg Colorial Chiever Colorial Chiever Colorial Chiever Corocal Constantir Corocal Constantir Cozumel Chisana Cape Pole Cruzeiro D Corocal Chargaron Corocal Chargaron Corocal Chargaron Corocal Chargaron Colorial Chiever Corocal Chargaron Constantir Cozumel Chisana Cape Pole Cruzeiro D Cape Pole Cruzeiro D Cozumel Chisana Cape Pole Cruzeiro D Cape Colorial Chargaron Cape Colorial Chargaron Cape Colorial Chargaron Cape Colorial Chargaron Cape Chargaron Cape Chargaron Char	ToweQL  Trace I  AK  To De  Teles S  ToweQL  Trace I  AK  To De  Teles S  ToweQL  Trace I  Tr	AUSKYNOWUH YN HAKRESUN XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	DOG	Dongola Dongola Donal Doni Island Doni Island Doni Island Donetsk Deauville Dominica Dos Laguna Dorobisoro Dolpa Dori Dios Dourados Dongara Dongying Dipolog Devonport Denpasar B Daqing Derby Dorunda Deering Drake Bay Dirranbandi Durango Durriee Dresden Derly Dorunda Dering Drake Bay Dirranbandi Durango Durriee Dresden Del Rio Dharavandr Davini Doncaster/S Dschang La Desirade Dera Ismail Des Moines Ordos Delta Death Valle Dortmund Deeatur Isla Detroit Dublin Dundo Douglas Dubois Dumai Ducate Harba Andavadoal Derbuth Harba Andavadoal Duria Duseldorf Dutch Harba Andavadoal Duria Duseldorf Duch Harba Andavadoal Duria	MS WA  MS WA  AK UALISIAN AK U	SOAGARMIG PRESENTION OF AUCUST AND CAUSTON OF THE SOAGAST OF THE S		Elmira Eldorado El Paso Gassim East Londo El-Tor El Qued Ellorado El-Tor El Qued Elfin Cove Ellamar Ely Emerald Emden Emirau Isla Emmonak Nema Emo Emporia Embessa El Maiten El-Minya Kenai Eneabba Ende Enontekio Enshi Nenana Encarnacio Enshi Nenana Encarnacio Enshi Nenana El-Torad Enjenal Encarnacio Enschede Enewetak I Enugu Yan'An Eday Yan'An Eday Eli Dorado Eliptamin Pamu Esquel Erigavo Erinabella Erigavo Ernabella Erriachidia Erriac	NYI TX   SRSAAGUSSSUEGSRGSGRGSUDI NSYLHGNBEURGUOGEROURGEASAFPDMUCBBBPFPGUUMYYBRRUCSLEAUT LCSROUSSAQUOESMSUAUFUDDSGSBULOSRUFUSAUPUUNDT	KIKIKLAR EKBA ELELI ELEL KANAMENEN EKBA EKBA EKBA EKBA EKBA EKBA EKBA EKBA	Kisangani Fukui Franklin Franklin Frak Fak Fukushim Frak Fak Fukushim Fak Fak Fukushim Florencia Floriano Florencia Floriano Florence Florencia Florence Flo	PA  AK PI AK	\begin{aligned} aligned	
CHECHEN CONTROL CONTRO	Chachapöyz Chicago Challis Chimbote Charlottesvi Circle Hot S Chania Chateaurou Charleston Chatham IsI Chuathbalul Chaves Jiuquan Changuinola Choiseul Ba Chico Cedar Rapic Chifeng Craig Chalyyitsik Council Cimitarra Concepcion Chipata Canton Islau Shymkent Chomley Canouan Chiclayo Cajamarca Combator Cajamarca Coimbator Cajamarca Condewan Cheongji Chitral Ciudad Juar Comitad Jejiu Clarksburg Cl	ILD I VA AK X SC AR AK	PUUSEUSER RUNUS TINA BUSSINS NOOSSOOYMIKUS OET PINCA KRK XXRS SS	CRV CSA	Crotone Charleston Turkmenat Caransebe Crested Bu Columbus Solovetsky Casino Cap Skiring San Luis O Carson City Magdeburg Castaway I Santa Cruz Crossville Changsha Cheboksar Catania Catamarca Chitre Cartagena Coatesvill Cuito Cuan Charleville Chetumal Cooktown Carutapera Chengdu Ciudad Coi Cucuta Caloundra Cancun Cuneo Cudal Caye Caull Cuilacan Cuneo Cudal Caye Caull Cuilacan Cuneo Cudal Caye Caull Cuilacan Cuneo Cucuta Cancun Caruru Carupano Condal Chinuahua Cancun Carupano Coen Curacao C	at s state CO GNS SA	IT SMOSSUUNSSEJRSNU. RAOSOUXURNXOUC VACHTAPCUSOUXURNXOUC UVXEXOEUWRX	DEN DER DES DE	Denver Derim Desrocches Derim Desrocches Derim Desrocches Delie Z Z Z Dallas/For Dangriga Degahbur Dalgarang Mudgee Douglas Li Durango Durham Di Durham Di Dhangarhi Dharamsa Dothan Dilin Dilin Dien Bien Dimorde I Diapaga Divinopolis Dire Dawa Dolisie Diu Diwella-N Diyarbakir Djougou Jambi Dianet Jayapura Dijanet Jayapura Dijanet Jayapura Dijanet Jayapura Daloa Dunk Islan Dakar Docker Rib	CO Sister TX Is a GoWA ANS Aske BC Is ownsQL Is a AL Is a AL Is a MG I	S G G S S S B ET A A C M PA N E S N M C FF S T N S B B ET C N L F B L F N L G S C A S A C C S	DYW	Dushanbe Daly Waters Dzaoudzi Daly Waters Dzaoudzi Eagle Abbs Emae Island Nejran Kearney San Sebast Wenatchee Eau Claire Eiba Island Entebbe Eil Obeid Eil Bayadh Esbjerg Erbil Ebon Island Saint Etienr East Tawas Elizabeth Ci Echuca Ercan Ei Encanto Edna Bay Eil Debba Edinburgh Eidoret La Roche S Edremit Pormpuraav Edwards Aff Eek Keene Efogi Kefallinia Engati Bergerac Vail/Eagle Negele Seghe Geneina	AK  d  NE WA WI  NE WA WI  AK  UI  AK  UI  AK  OL  CO  WI AK  AK  NH  CO  CO  WI AK  NH  NH  NH  NH  NH  NH  NH  NH  NH  N	TJ AYT KUS EU SEN USIT US CODD IQH FRUSA CYOUS BBE FF FRUSS GREATUSES BD	ESSUPPHHERE VALUE ELEVANDE ELE	El Salvador Essen Essaouira Estadunna Metema Elat Santa Rosa Enterprise Metz/Nancy Eua Eucla Eureka Eugene Laayoune Saint Eusta Eva Downs Harstad-Na Sveg Eveleth Yerevan Evansville Evreux New Bedfo Ewer Enarotali New Bern Evanoriali New Bern Evanoriali Exeter Beloyarsky Yelimane El Yopal Key West Elazig Berezovo Faaite Farah Fairbanks Fajardo False Islant Farmington Farsund	SA  AL WANVOR WA	CLEAUT LCSROUSSAQUOESMSRSDDSGSBULOSRUFOSASRSSO	FRP FRQ FRS FRW FSC FSM FRW FSC FSM	Fresh Wat Feramin Flores Bishkek Francistow Figari Sioux Falls Fort Smith Saint Pierr Shizuoka Futuna Isis El Calafate Fortuna Le Tolanaro Owando Fulleborn Fuyang Fukue Fukuoka Fullerton Funafuti Fuoshan Futuna Isis Flora Valle Flora Walle Fort Wayn Farewell Fort Wayn Faya-Larg Fort Yukor Fayettevilli Guamai Gracias Gadsden Gabes Gafsa Gayndah Yamagata Galenia Gambell Gan Islanc Guantania Floyun	win s SD AR e e AR e e e e e e e e e e e e e e e	⋦⋜⋦⋒⋦ <mark></mark> ⋜⋜∊⋞⋼⋼⊗౽⋫⋴⋦⋨ <mark>ౢ</mark> ౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢౢ

# **Country Codes**

2.	Decoding							
Code	Country name	Area	GR	Greece	area 2	PK	Pakistan	area 3
AD	Andorra	area 2	GS	South Georgia and South Sandwich Islands	area 1	PL PM	Poland Saint Pierre and Miquelon	area 2 area 1
AE	United Arab Emirates (comprising Abu Dhabi,	area 2	GT GU	Guatemala Guam	area 1 area 3	PN PR	Pitcairn Puerto Rico	area 3 area 1
	Ajman, Dubai, Fujairah, Ras		GW	Guinea-Bissau	area 2	PS	Palestinian Territory,	area 2
	al Khaimah, Sharjah, Umm al Qaiwain)		GY	Guyana	area 1	PT	Occupied Portugal	area 2
AF	Afghanistan	area 3	HK	Hong Kong SAR	area 3	PW	Palau	area 3
AG Al	Antigua and Barbuda Anguilla	area 1 area 1	HN HR	Honduras Croatia	area 1 area 2	PY	Paraguay	area 1
AL	Albania	area 2	HT	Haiti	area 1	QA	Qatar	area 2
AM AO	Armenia Angola	area 2 area 2	HU	Hungary	area 2	RE	Reunion	area 2
AR	Argentina	area 1	ΙD	Indonesia	area 3	RO	Romania	area 2
AS AT	American Samoa Austria	area 3 area 2	IE IL	Ireland Israel	area 2 area 2	RS RU	Serbia Russia (in Europe)	area 2 area 2
AU	Australia	area 3	IM	Isle of Man	area 2	RW	Rwanda	area 2
AW AZ	Aruba Azerbaijan	area 1 area 2	IN IQ	India Iraq	area 3 area 2	SA	Saudi Arabia	area 2
BA	Poonic and Harzagovina	0.000 0	IR	Iran, Islamic Republic of	area 2	SB SC	Solomon Islands	area 3
BB	Bosnia and Herzegovina Barbados	area 2 area 1	IS IT	Iceland Italy	area 2 area 2	SD	Seychelles Sudan	area 2 area 2
BD BE	Bangladesh Belgium	area 3 area 2	JE	Jersey	area 2	SE SG	Sweden Singapore	area 2 area 3
BF	Burkina Faso	area 2	JM	Jamaica	area 1	SH	Saint Helena, Ascension and	
BG BH	Bulgaria Bahrain	area 2 area 2	JO JP	Jordan Japan	area 2 area 3	SI	Tristan da Cunha Slovenia	area 2 area 2
BI	Burundi	area 2	-	·		SJ	Svalbard and Jan Mayen	
BJ BL	Benin Saint Barthélemy	area 2 area 1	KE KG	Kenya Kyrgyzstan	area 2 area 3	SK	Islands Slovakia	area 2 area 2
BM	Bermuda	area 1	KH	Cambodia	area 3	SL	Sierra Leone	area 2
BN BO	Brunei Darussalam Bolivia, Plurinational State of	area 3 area 1	KI KM	Kiribati Comoros	area 3 area 2	SM SN	San Marino Senegal	area 2 area 2
BQ	Bonaire, Sint Eustatius and		KN	Saint Kitts and Nevis	area 1	SO	Somalia	area 2
BR	Saba Brazil	area 1 area 1	KP	Korea, Democratic People's Rep. of	area 3	SR SS	Suriname South Sudan	area 1 area 2
BS BT	Bahamas	area 1	KR KW	Korea, Republic of	area 3	ST SV	Sao Tome and Principe	area 2
BW	Bhutan Botswana	area 3 area 2	KY	Kuwait Cayman Islands	area 2 area 1	SX	El Salvador St. Maarten	area 1 area 1
BY BZ	Belarus Belize	area 2 area 1	KZ	Kazakhstan	area 3	SY SZ	Syrian Arab Republic Swaziland	area 2 area 2
			LA	Lao People's Democratic Rep.				
CA CC	Canada Cocos (Keeling) Islands	area 1 area 3	LB LC	Lebanon Saint Lucia	area 2 area 1	TC TD	Turks and Caicos Islands Chad	area 1 area 2
CD	Congo, Democratic Republic of	farea 2	LI	Liechtenstein	area 2	TG	Togo	area 2
CF CG	Central African Republic Congo	area 2 area 2	LK LR	Sri Lanka Liberia	area 3 area 2	TH TJ	Thailand Tajikistan	area 3 area 3
CH	Switzerland	area 2	LS	Lesotho	area 2	TK	Tokelau	area 3
CI CK	Côte d'Ivoire Cook Islands	area 2 area 3	LT LU	Lithuania Luxembourg	area 2 area 2	TM TN	Turkmenistan Tunisia	area 3 area 2
CL	Chile	area 1	LV	Latvia	area 2	TO	Tonga	area 3
CM CN	Cameroon China excl. Hong Kong SAR	area 2 area 3	LY	Libya	area 2	TL TR	Timor Leste Turkey	area 3 area 2
СО	and Macao SAR Colombia	area 1	MA MC	Morocco Monaco	area 2 area 2	TT TV	Trinidad and Tobago Tuvalu	area 1 area 3
CR	Costa Rica	area 1	MD	Moldova, Republic of	area 2	TW	Chinese Taipei	area 3
CV CV	Cuba Cape Verde	area 1 area 2	ME MF	Montenegro St. Martin	area 2 area 1	TZ	Tanzania, United Republic of	area 2
CW	Curacao	area 1	MG	Madagascar	area 2	UA	Ukraine	area 2
CX CY	Christmas Island Cyprus	area 3 area 2	MH MK	Marshall Islands Macedonia (FYROM)	area 3 area 2	UG UM	Uganda US Minor Outlying Islands	area 2 area 1
CZ	Czech Republic	area 2	ML	Mali '	area 2	US	United States	area 1
DE	Germany	area 2	MM MN	Myanmar Mongolia	area 3 area 3	UY UZ	Uruguay Uzbekistan	area 1 area 3
DJ	Djibouti	area 2	MO MP	Macao SAR	area 3 area 3	VA	Holy Soc (Vatioon City State)	oroo 2
DK DM	Denmark Dominica	area 2 area 1	MQ	Northern Mariana Islands Martinique	area 1	VA	Holy See (Vatican City State) Saint Vincent and the	area 2 area 1
DO DZ	Dominican Republic Algeria	area 1 area 2	MR MS	Mauritania Montserrat	area 2 area 1	VE	Grenadines Venezuela, Bolivarian Republic	•
	-	_	MT	Malta	area 2		of	area 1
EC EE	Ecuador Estonia	area 1 area 2	MU MV	Mauritius Maldives	area 2 area 3	VG VI	Virgin Islands (British) Virgin Islands (US)	area 1 area 1
EG	Egypt	area 2	MW	Malawi	area 2	VN	Viet Nam	area 3
ER ES	Eritrea Spain	area 2 area 2	MX MY	Mexico Malaysia	area 1 area 3	VU	Vanuatu	area 3
ET	Ethiopia	area 2	MZ	Mozambique	area 2	WF WS	Wallis and Futuna Islands Samoa	area 3 area 3
FI.	Finland	area 2	NA	Namibia	area 2			
FJ FK	Fiji Falkland Islands (Malvinas)	area 3 area 1	NC NE	New Caledonia Niger	area 3 area 2	XU	Russia (in Asia)	area 3
FM	Micronesia, Federated States	ofarea 3	NF	Norfolk Island	area 3	YE	Yemen	area 2
FO FR	Faroe Islands France	area 2 area 2	NG NI	Nigeria Nicaragua	area 2 area 1	YT	Mayotte	area 2
			NL NO	Netherlands	area 2	ZA	South Africa Zambia	area 2
GA GB	Gabon United Kingdom	area 2 area 2	NP	Norway Nepal	area 2 area 3	ZM ZW	Zambia Zimbabwe	area 2 area 2
GD GE	Grenada	area 1 area 2	NR NU	Nauru Niue	area 3 area 3			
GF	Georgia French Guiana	area 1	NZ NZ	New Zealand	area 3			
GG GH	Guernsey Ghana	area 2 area 2	ОМ	Oman	area 2			
GI	Gibraltar	area 2	-					
GL GM	Greenland Gambia	area 1 area 2	PA PE	Panama Peru	area 1 area 1			
GN	Guinea	area 2	PF	French Polynesia	area 3			
GP GQ	Guadeloupe Equatorial Guinea	area 1 area 2	PG PH	Papua New Guinea Philippines	area 3 area 3			
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#### IATA Airline Designators - Numeric Decode

STP Airways	8F	Trade Air Ltd.	C3	Uzbekistan Airways	HY 250
Sudan Airways Co. Ltd.	SD 200	Tradewind Aviation, LLC	TĴ	Valuair Ltd.	VF 896
Sun Air Express, LLC	6G *	Trans Air Congo (TAC)	Q8 *	Van Air Europe, a.s.	V1 000
Sun Air of Scandinavia A.S.	EZ *	Trans American Airlines, S.A. TACA PERU		Vanilla Air Inc.	JW * 842
Sun d'Or International Airlines	2U	Trans Caribbean Air Export Import, Inc.	CB * 456	Vensecar Internacional C.A.	V4 946
	XQ * 564				K3 *
SunExpress Doutschland Cmhl.	XG 504	Trans States Airlines, LLC	AX 414 UN 670	Venture Travel, LLC dba Taquan Air	2R *
SunExpress Deutschland GmbH		Transaero Airlines		VIA Rail Canada Inc.	
Sunrise Airways S.A.	S6	Transafricaine Air Cargo	T3 728	Videcom International Limited	U1
Sunwing Airlines Inc.	WG 292	TransAsia Airways Corporation	GE 170	Viegues Air Link, Inc	V4 *
Surinam Airways Ltd.	PY 192	Transavia Airlines	HV 979	Vietjet Aviation Joint Stock Company	
Sutra Inc.	1K	Transavia France	TO	(Vietjet Air)	VJ
Svenska Direktflyg AB	HS *	Trans-Mediterranean Airways	N2 673	Vietnam Airlines Corporation	VN 738
Swiftair	WT*	Transmile Air Services Sdn. Bhd.	TH 539	Villa Air Pvt. Ltd. dba Villa Air	VP
SWISS International Air Lines Ltd		Transporte Aereo S.A.	LU 972	VIM Airlines	NN 823
dba SWISS	LX 724	Transportes Aereos de Cabo Verde	VR 696	Vincent Aviation (Australia) Pty Ltd.	BF *
Sylt Air GmbH	7E	Transportes Aereos Guatemaltecos S.A.	5U	VIP Wings, Ltd.	V5
Syphax Airlines S A	FS 393	Transportes Aeromar, S.A. de C.V.	VW 942	Virgin America Inc.	VX 984
Syrian Arab Airlines	RB 070	Travel Air Limited	4P	Virgin Atlantic Airways Limited	VS 932
TAAG - Linhas Aereas de Angola		Travel Service Legiforgalmi es		Virgin Australia International Airlines	
(Angola Airlines)	DT 118	Szolgaltato Kft./ Ltd	70	Pty Ltd	VA 795
Taban Airlines	HH	Travel Service Polska Sp. z.o.o.	3Z	Vision Airlines Inc.	V2 *
Taca International Airlines, S.A.	TA 202	Travel Service, A.S.	QS	Vista Georgia Ltd	GT
TAM - Transportes Aereos del		Travel Service, a.s. organizacna zlozka		Vladivostok Air JSC	XF 277
Mercosur S.A.	PZ 692	Slovensko	6D	VLM Airlines N.V. (trading as Cityjet)	VG
TAM Linhas Aereas S.A.	JJ 957	Travel Technology Interactive SA	Ÿ1	Volare Airtransport Joint-Stock Company	11
TAME Linea Aerea del Ecuador	EQ 269	Travelport Global Distribution System	• •	Volga-Dnepr Airline Joint Stock	VI * 412
Tampa Cargo S.A.	QT 729	B.V.	1G	Volotea. S.L.	V7
Tanana Air Service	4E *	Travelsky Technology Limited	1Ĕ	VRG Linhas Aereas S.A.	G3 127
Tandem Aero Ltd.	TQ 038	TRIP Transporte Aereos Regionais Do		Vueling Airlines S.A.	VY 030
TAP Portugal	TP 047	Interior Paulista Ltda.	T4 661	Warbelow's Air Ventures, Inc.	4W
Tarco Air	3T 047	Tropic Air Limited	9N	Wasaya Airways	WT
TAROM - Transporturile Aeriene Romane	01	TUI Airlines Belgium	314	Welcome Air Luftfahrt Gmbh & Co KG	2W
S.A.	RO 281		TB *		WH
Tasman Cargo Airlines PTY LTD	HJ *	t/a Jetairfly TUI Airlines Nederland B.V.	OR 178	West African Airlines	5W *
Tassili Airlines	SF		X3 * 617	WESTbahn Management GmbH WestJet	WS 838
	SF	TUIfly GmbH	6B * 951		WF 701
Tatonduk Outfitters Limited dba Everts Air Alaska dba Everts Air Cargo	5V 840	TUIfly Nordic AB Tunisair	TU 199	Wideroe's Flyveselskap A.S. Wind Rose Aviation Company	7W 461
Tectimes Sudamericana S.A.	C1	Tunisair Tunisair Express	UG 150		WM 295
				Windward Islands Airways Int'l N.V.	
TEM Enterprises	XP	Turkish Airlines Inc.	TK 235	Wizz Air Hungary Ltd.	W6*
Thai AirAsia Co., Ltd.	FD 900	Turkmenistan Airlines	T5 542	Wizz Air Ukraine, LLC	WU 460
Thai Airasia X Company Limited	XJ	Turks Air	6T * 654	World Airways	WO 468
Thai Airways International Public	TO 017	T'Way Air Co., Ltd.	TW	World Ticket Ltd	W1
Company Ltd.	TG 217	Twin Jet	T7	Worldspan	1P
Thai Lion Mentari Co. Ltd	SL	Tyrolean Airways Tiroler Luftfahrt GmbH	VO 734	WOW Air ehf	WW
Thalys International	2H *	UBM Aviation - OAG	CR	Wright Air Service Inc.	8V
Thomas Cook Airlines Belgium N.V.	HQ	Ukrainian Mediterranean Airlines Ltd.	UF 828	Xiamen Airlines	MF 731
Thomas Cook Airlines Limited		Ultimate Jetcharters LLC	UI	XL Airways France	SE 473
of Manchester	MT * 727	UNI Airways Corporation	B7 525	Yan Air Ltd	YE
Thomson Airways Limited	BY 754	United Airlines, Inc.	UA 016	Yangtze River Express Airlines Co. LTD	Y8 871
TianJin Airlines Co. Ltd	GS 826	United Airways Bangladesh Ltd	4H	Yemenia - Yemen Airways	IY 635
Tiara Air N.V. dba Tiara Air Aruba	3P * 253	Uni-Top Airlines	UW 699	Yeti Airlines Domestic Pvt. Ltd.	YT *
Tibet Airlines Corporation Limited	TV	Universal Air Travel Plan		Yunnan Yingan Airline Co., Ltd.	YI *
Tiger Airways	TR 388	(UATP-Marketing)	XD	Zagros Air Co.	Z4 541
Tiger Airways Australia	TT	Universal Air Travel Plan (UATP)		ZanAir Limited	B4
Tik Systems (Thailand) Co. Ltd.	T1	(Annual Dues)	XD	Zapways, Inc.	R1
TNT Airways S.A.	3V 756	UPS	5X 406	Zest Airways Inc.	Z2 457
TonleSap Airlines Corp.	K9 443	US Airways, Inc.	US 037	Zhejiang Loong Airlines Co., Ltd	GJ 891
Topas Co. Ltd.	K1	Utair - Express Limited Company	UR 434		
Toumai Air Tchad	9D 371	UTair Aviation Joint-Stock Company	UT 298		
		I			

<sup>\*\*</sup>Controlled duplicate (designators denoted with an asterisk) - means that during an interim period two-character designators may be duplicated in a controlled environment. The same code will not be duplicated if the companies publish passenger schedules or serve the same general geographic area. (ACD Chapter 1 para 5) dba - doing business as (a name under which a corporation conducts business that is not the legal name of the corporation as shown in its articles of incorporation) t/a - taken as

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# IATA Airline Designators - Numeric Decode

001 American Airlines Inc. 003 Compass Airlines Inc. 004 Blue Panorama Airlines S.p.A. 006 Delta Air Lines Inc. 0011 Motor-Sich JSC 014 Air Canada 016 United Airlines, Inc. 017 Air Bagan Ltd. 018 Juneyao Airlines Co., Ltd. 020 Lufthansa Cargo AG 023 FedEx 027 Alaska Airlines Inc. 029 South African Express Airways (Pty) Ltd. 030 Vueling Airlines S.A. 032 Compagnie Aerienne ASKY dba ASKY 033 Darwin Airline S.A. 036 Concesionaria Vuela Compania De Aviacion SA de CV (Volaris) 037 US Airways, Inc. 038 Tandem Aero Ltd. 043 Hong Kong Dragon Airlines Limited 044 Aerolineas Argentinas S.A. 045 LATAM Airlines 047 TAP Portugal 048 Cyprus Airways Limited 049 Air Caucasus 050 Olympic Air 053 Aer Lingus Limited 055 Alitalia-Compagnia Aerea Italiana S.p.A 056 Concenagia Operadora de Corto y Madio	ACPBVLM9 AC UA W9 HO LHX AS XVY KPF Y4 US TKA AR LA TPC UY OA EI Z AF
055 Alitalia-Compagnia Aerea Italiana S.p.A	ΑZ

062 AirAsia Inc.	PQ	118 TAAG - Linhas Aereas de Angola	
063 Air Caledonie International	SB	(Angola Airlines)	DT
064 Czech Airlines a.s,. CSA	OK	119 K-Mile Air Co. Ltd	8K
065 Saudi Arabian Airlines	SV	120 Air Koryo	JS
066 Onur Havayollari Tasimacilik A.S.	8Q	123 Nauru Air Corporation	
067 Air Italy S.p.A.	19	t/a Our Airline	ON
068 LAM - Linhas Aereas de Mocambique	TM	124 Air Algerie	ÄH
070 Syrian Arab Airlines	RB	125 British Airways p.l.c.	BA
071 Ethiopian Airlines Enterprise	ĒΤ	126 Garuda Indonesia	GA
072 Gulf Air B.S.C. (c)	ĞĖ	127 VRG Linhas Aereas S.A.	G3
074 KLM Royal Dutch Airlines	KL	128 Hong Kong Express Airways Limited	UO
075 Iberia Lineas Aereas de Espana S.A.		129 Martinair Holland N.V.	MP
Operadora	IB	131 Japan Airlines Co., Ltd.	JL
076 Middle East Airlines AirLiban	ME	132 Compania Mexicana de Aviacion	
077 Egyptair	MS	S.A. de C.V.	MX
079 Philippine Airlines, Inc.	PR	133 Lineas Aereas Costarricenses S.A.	
080 LOT - Polish Airlines	LO	(LACSA)	LR
081 Qantas Airways Ltd.	QF	134 Aerovias del Continente Americano S.A	
082 Brussels Airlines N.V.	SN	AVIANCA	AV
083 South African Airways	SA	135 Air Tahiti	VT
084 M/S Airblue (PVT) Ltd	PA	136 Cubana de Aviacion S.A.	CU
086 Air New Zealand Limited	NZ	139 Aeromexico	
089 Spring Airlines Limited Corporation	9C	Aerovias de Mexico S.A. de C.V.	AM
092 Executive Airlines, Inc.	OW	140 LIAT (1974) Ltd.	LI
093 American Eagle Airlines, Inc.		141 flydubai	FZ
dba American Eagle	MQ	142 Blue1 Oy	KF
096 Iran Air		143 Cielos del Sur S.A.	
The Airline of Islamic Republic of Iran	IR	dba Austral Lineas Aereas S.A.	AU
098 Air India Limited	Al	144 Aero Express del Ecuador - Trans AM	7T
101 Air Dolomiti S.p.A. Linee		145 Lan Chile Cargo S.A.	UC
Aeree Regionali Europee	EN	146 Air Corsica	XK
104 Eurowings GmbH	EW	147 Royal Air Maroc	ΑT
105 Finnair Öyj	AY	148 Libyan Airlines	LN
106 Caribbean Airlines Limited	BW	149 Luxair	LG
108 Icelandair	FI	150 Tunisair Express	UG
112 China Cargo Airlines Ltd.	CK	151 Jordan Aviation	R5
114 El Al Israel Airlines Ltd.	LY	155 DHL Aviation EEMEA B.S.C.(c)	ES
115 JSC for Air Traffic-Air SERBIA Belgrade		156 Star Up S.A.	
t/a Air Serbia a.d. Beograd	JU	dba Star Peru	21
117 Scandinavian Airlines System (SAS)	SK	157 Qatar Airways(Q.C.S.C)	QR
, , ,		1 ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '	

#### 1. Abbreviations and **Definitions**

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#### **Abbreviations** 1.1.

Freedoms of the air

#### 1.1.1. Fare type

(as used on the fare pages)

#### 1.1.1.1. Fare basis

See Rule 13.7.17.

#### 1.1.1.2. Seasonal codes - general application

See Rule 13.7.17.

#### 1.1.2. Months and days

#### 1.1.3. Global Indicators

(See Rule 2.5.8. for the complete description of each global indicator. A summary is shown below.)

AP	between Area 2 and Area 3 via the Atlantic and the Pacific
AT	between Area 1 and Area 2/ Area 3 via the Atlantic (other than SA)
EH	between Area 2 and Area 3 via Eastern Hemisphere (other than FE/RU/TS)
FE	-within Area 2 or within Area 3 between Russia (in Europe)/Ukraine and Area 3 with nonstop service between
	Russia (in Europe)/Ukraine and Area 3 other than Japan, Korea (Dem. People's Rep. of), Korea (Rep. of)
PA	-between Area 3 and Área 1 via Pacific (other than between SWP and South America via North America and North/ Central Pacific)
	-not applicable for routings on non-stop

services between Canada/USA and South Asian Subcontinent -between TC1 and TC2 (via the Pacific and

between South America and South West Pacific via North America but not via Area ΡN 3 except SWP

```
T Electronic Data Interchange for Administration, Commerce and Transport
RU
               between Russia (in Europe) and Area 3
                                                                                          EDIFACT
               with nonstop service between Russia (in Europe) and Japan, Korea (Dem. People's Rep. of), Korea (Rep. of); not via another
                                                                                                         Electronic data systems
Equivalent fare paid
                                                                                           EDS
                                                                                                         Extra mileage allowance
Electronic Miscellaneous Document
Electronic Miscellaneous Docu
               country (ies) in Europe
                                                                                           EMA
              between Argentina, Brazil, Chile,
Paraguay, Uruguay and South East Asia,
SA
                                                                                           FMD
                                                                                           EMD-A
                                                                                                                                                              Document-
              South Asian Subcontinent, via the Atlantic only via point(s) in South East Asia, South Asian Subcontinent, South Atlantic Area, Central Africa, Southern Africa, Indian Ocean Islands or via direct transatlantic
                                                                                                          Associated)
                                                                                          EMD-S
                                                                                                                               Miscellaneous
                                                                                                        Electronic (Standalone)
                                                                                                                                                              Document-
                                                                                                         Excess mileage surcharge
European Economic and Monetary Union
Electronic reservations service provider
                                                                                           EMS
                                                                                           EMU
                                                                                           ERSP
               services
              between Area 2 and Area 3 (Trans
Siberian route) with a sector having
nonstop service between Europe and
                                                                                                         Electronic Ticket
Electronic Ticket Database
Electronic Ticket Delivery Network
TS
                                                                                           ĒTDB
                                                                                           ETDN
              Japan, Korea (Dem. People's Rep. of),
Korea (Rep. of) (other than RU/FE)
within Area 1 (Western Hemisphere)
                                                                                           E-TKT
                                                                                                         Electronic Ticket
                                                                                                         Enforced Ticket Time Limit European Union
                                                                                           ETTL
WH
                                                                                                         Free baggage allowance
Fare Calculation Mode Indicator
Fare construction point
                                                                                           FBA
1.1.4. Geographical codes
                                                                                          FCMI
FCP
(as used in the Rules and Notes Parts)
EB eastbound
                                                                                                         Five day rate
Flight Interruption Manifest
Form of Identification
                                                                                           FDR
                                                                                           FIM
NB
               northbound
                                                                                           FOID
SB
               southbound
                                                                                           FREMEC Frequent traveller's medical card
               westbound
                                                                                                        ATPCO's Fare Rule Output Product
Fare Type Code
Frequent Traveller List.
                                                                                           FROP
1.1.5. Miscellaneous abbreviations
                                                                                           FTC
                                                                                          FYROM Former Yugoslav Republic of Macedonia
GCC Gulf Cooperation Council
               Airlines for America
              Argentina, Brazil, Chile, Paraguay and
ABCPU
              Uruguay
Advanced Boarding Pass
                                                                                           GCD
                                                                                                          Great circle distance
ABP
                                                                                                        Global distribution system
Government Excess
Authorization/Ticket
                                                                                           GDS
              Automated Baggage Rules
Airline Clearing House for North America
Agency Credit Memo
ABR
                                                                                           GEBAT
                                                                                                                                          Éxcess
                                                                                                                                                                  Baggage
ACH
ACM
                                                                                                         Group Inclusive Tour fare
Greenwich Mean Time (Universal Time
                                                                                           GIT
              Additional collection
Additions and deletions list
ADC
                                                                                           GMT
ADL
                                                                                                          Coordinated)
              Agency Debit Memo
Advise Passenger Security information
ADM
                                                                                                         General sales agent
Government transportation request
                                                                                           GSA
ADPI
                                                                                           GTR
ADT
AF
               Adult
                                                                                                          Group travel together
              Adult
Applicable fare
ATPCO, IATA and ARC
Airline Reservations Interline Message
Procedures-Passenger
Advance Purchase Excursion Fare
Advance Passenger Information System
Airline Reporting Corporation
                                                                                                        Graphical user interface
High NUC in backhaul check
Higher intermediate fare check
BSP Hand off Tape
International Air Transport Association
                                                                                           GUI
 AIA
AIRIMP
                                                                                           HIP
                                                                                          HoT
IATA
APEX
API
                                                                                                         International Airlines Travel Agent Network
International Civil Aviation Organization
IATA Currency Clearance Service
ARC
                                                                                          ICAO
ICCS
ARINC
              Aeronautical Radio Incorporated
                                                                                                         IATA Clearing House
Individual Inclusive Tour fare
IATA rate of exchange
ARNK
              Arrival unknown or via means other than
                                                                                           ICH
               scheduled air service. Used in reservations
               to fill a gap in the itinerary.
Agents Refund Voucher
                                                                                           IROE
ARV
                                                                                                         Irregular operations
Interline Service Charge
                                                                                           IROP
ASCII
               American Standard Code for Information
              American Standard Code for informatic
Interchange
Association of South East Asian Nations
Available Seat Kilometers
Agency Services Office
                                                                                                                                          Organization
                                                                                           ISO
                                                                                                         International
                                                                                                                                                                            for
ASFAN
                                                                                                          Standardization
ASK
                                                                                                         Industry Sales Record (for accounting use)
IATA Settlement Systems
                                                                                           ISR
ASO
ASM
AST
                                                                                           ISS
                                                                                          IT
ITR
LCF
LO
MC
MCO
              Ad hoc message
Agency Sales Transmittal
Air Transport Association of America
                                                                                                          Inclusive tour
                                                                                                          Itinerary receipt (for electronic tickets)
 ATA
                                                                                                         Local currency fare
Low NUC in backhaul check
ATB
ATC
               Automated ticket and boarding pass
               Air Travel Card
                                                                                                         Marketing Carrier
Miscellaneous charges order
Minimum connecting time
              Airline Tariff Publishing Company
 ATPCO
AVIH
AVS
              Animal in Hold
Address Verification Service
                                                                                                         Medical case
Medical Information Form
              Address Verification Service
Air waybill
Board of Airline Representatives (for the
country concerned)
Bankers' buying rate
Bonaire, Sint Eustatius, Saba
One way backhaul check
Bank Identification Number
Billing and Settlement Plan
Bankers' selling rate
Category
                                                                                           MEDA
 AWB
                                                                                           MEDIF
BAR
                                                                                           MIBA
                                                                                                         Multilateral Interline Business Agreement
                                                                                                         for airline company business travel
Mandatory Fare Quote
Multilateral Prorate Agreement
BBR
                                                                                           MFQ
                                                                                          MPA
MPD
MPM
BES
BHC
                                                                                                         Multiple purpose document
BIN
                                                                                                         Maximum permitted mileage 
Most significant carrier
BSF
                                                                                           MSC
                                                                                                        Most significant carrier
Most significant marketing carrier
Most significant operating carrier
Minimum selling price
Missing traffic occument report (BSP)
BSR
                                                                                           MSMC
              Category
Consolidated Airline Ticket Office
US Customs and Border Protection
cat
                                                                                          MSOC
MSP
CATO
CBP
                                                                                          MTDR
MTP
CC
CCP
CF
               Credit card payment
                                                                                                         Minimum tour price
Not applicable
New Distribution Capability
              Currency of country of payment Constructed fare
                                                                                           NDC
                                                                                          NOADC No additional collection
NOJ Normal fare open jaw
 COC
               Country of commencement of
               international travel/transportation
                                                                                          NOREC No record. A passenger who was boarded on a flight and was ticketed for that flight but was not on the PNL/ADL.
COMP
              Composite Conference Resolution US Children's Passport Issuance Alert
CPIAP
               Program
CPN
               Coupon
                                                                                                        Passenger has not reconfirmed
Canadian National Transportation Agency
(AIR)
                                                                                           NRCF
 CRS
               Computer reservations system
                                                                                           NTA(A)
              Circle trip
Canadian Transportation Agency
 CTA
                                                                                                          Neutral unit of construction
                                                                                           NUC
               Circle trip minimum check
                                                                                          OD
                                                                                                         Origin Destination
Open jaw for special fares
Origin normal fare open jaw
              Common Use Self Service
Common Use Terminal Equipment
 CUSS
CUTE
                                                                                           ONOJ
CUTE Common Use Terminal Equipment
DBC Denied Boarding Compensation
DCS Departure Control System
DDMMYY Day/Month/Year
DISH Data Interchange Standards Handbook
DNOJ Double normal fare open jaw
DPC Data Processing Center
EBC Excess Baggage Charge
                                                                                          OOJ
OPET
                                                                                                         Origin Open Jaw
Off premise electronic ticket
Optical Character Recognition
                                                                                          OCR
OW
                                                                                                        One way
Passenger and Airport Data Interchange
                                                                                           PADIS
```

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**PCC** 

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Standards

Pseudo city code

#### 2. Application of Tariff

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2.14.

The Rules published in the Passenger Air Tariff govern the application of fares, rates, charges, discounts and routings stated or calculated in accordance with the provisions outlined herein.

International fares and/ or conditions under the Carriers' Special Regulations, deviating from those published in the General Rules and Fares/ Rules Books of the Passenger Air Tariff apply only for the carriers indicated therein and for the carriers otherwise authorized.

The fares, rates or charges contained in the Passenger Air Tariff are quoted per passenger and apply to air carriage over the routes of the issuing and participating airlines from the airport at the point of origin to the airport at the point of destination. They do not normally include ground transfer charges, transportation taxes, airport charges, or charges, transportation taxes, airport charges, or other charges imposed by government authorities. The Passenger Air Tariff is subject to changes without prior notice except where otherwise provided in applicable laws, and/ or with regard to contracts of carriage (tickets) under which transportation has already commenced.

The Passenger Air Tariff covers only information known to the publishers at the time of printing. When a fare, charge or rule has been agreed upon by the IATA carriers but not yet approved by the

by the IATA carriers but not yet approved by the

by the IATA carriers but not yet approved by the governments, all publications and tickets issued until the interested governments have given their consent shall be qualified by 'Subject to government approval.'

When a fare construction rule has been agreed upon by the IATA carriers but the implementation date is still under review at the time of printing, the rule will be qualified by an 'Intended effectiveness Date'

All figures shown in examples are for illustration purposes and do not necessarily reflect actual

#### 2.1. General rules in fare application

#### 2.1.1. Changes in fares and rules/ fare guarantee

Transportation shall be subject to the fares and charges in effect on the date on which full payment is made, for travel on the specific dates and journey shown on the ticket.

Provided no voluntary change is made to the originating flight, no increase in fare, effected through a change in fare level, a change in conditions governing the fare, or cancellation of the fare itself, shall apply.

In the event of voluntary change to the originating flight, the fares and charges for the passenger's journey shall be recalculated in accordance with the fares and charges in effect on the date on which the

change is made and is reflected on the ticket. In the event payment is made prior to confirmation of reservations for the originating flight, the fares and charges or the passenger's journey shall be recalculated in accordance with the fares and charges in effect on the date on which the confirmation is made.

#### 2.1.1.1. Exceptions by country

#### Gambia, Ghana, Sierra Leone, Zambia

For tickets paid for in the national currency of Gambia, Ghana, Sierra Leone, Zambia: the fares and charges in effect on the date of original issue of tickets, MCOs, PTAs and any other passenger traffic documents are valid for travel if:

- commencement of international travel takes place within a period of 1 month
- there is no voluntary change in the traffic document which results in a different USD

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#### IATA clarification of YQ/YR usage on tickets

YQ/YR are designated as AIRLINE OWN USE ONLY. This means that these codes have no basis in Resolutions other than to be used by a carrier for its own purposes as defined by that carrier. As a result these codes have no basis in interline billing and settlement and no carrier can expect another carrier to collect fees generated by them on their behalf nor be obliged to settle these amounts when billed unless a bilateral agreement exists to do so. Reference is made to the Revenue Accounting panel recommendation dated 23 NOV 2001 that

Before billing any YQ/YR surcharge amounts, a carrier must first get agreement in writing from their interline partners that they are willing to accept such charges. Any carrier receiving billings in respect of YQ/YR surcharges without having first given written agreement, will be entitled to recharge such amounts to the billing carrier.

The use of the tax/fee/charge box on the ticket should only be used to reflect bona fide amounts that will be remitted to third party government/ airport authorities as applicable

In recognition of requests to collect additional charges separate from the fare, other codes may be used that will be displayed in the itinerary receipt:

OA - booking fees (optional - Validating Carrier only - noninterlineable)

OB - ticketing fees (optional - Validating Carrier only - noninterlineable)
OC - service fees (optional - Validating Carrier

only - noninterlineable) OD - service fees (optional - Validating Carrier

only - noninterlineable)
OE = IATA Carbon Offset Scheme Service

IATA Carbon Offset Scheme Service Code

These codes will be restricted to apply only when electronic tickets are issued and must appear separately from any taxes/fees/charges and other information applicable to the ticket on the itinerary receipt. Such surcharges must be filed and implemented using the codes OA, OB and OC in support of a standard global solution.

The correct methodology for collecting surcharges is as a "Q" that can be filed in the surcharge category with the carrier's fare filing vendor. When filed, this will be collected and shown as part of the fare in the fare calculation box when that carrier's fare is selected.

#### 5.1. **Fuel Surcharges**

Applicable to Canada only: a fuel surcharge is collected on BA flights in addition to the airfare. The

code YQ will be used.

The amount of the YQ surcharge is as follows:

for longhaul sectors

- Sold in the UK: GBP 37.50 per sector Sold outside the UK: CAD 75.00/USD 65.00 or its equivalent in local currency per sector

- for shorthaul sectors:
   Sold in the UK: GBP 10.50 per sector
   Sold outside the UK: CAD24.00/USD 19.00 or its equivalent in local currency per sector
- per secror
  The YQ is charged at the time of ticket issuance
  and shown in the ticket tax/fee/charges box.
  Applies to all BA flights except those operated
  by ground transportation, trains and buses.

The YQ surcharge will be collected from all passengers including children/infants and agents discounts.

The YQ surcharge is refundable for the BA sectors not used and coupons unused. It is non commissionable.

Seating

between

Applicable to USA only: An insurance and fuel surcharge is collected on BA flights in addition to the airfare. The code YQ will be used.

The amount of the YQ surcharge is as follows:

for shorthaul sectors:
- Sold in the UK: in economy class: GBP 18.50 per sector

Sold in the UK: in business class: GBP 22.50 per sector Sold in the USA: in economy class:

USD 35.00 per sector Sold in the USA: in business class:

USD 43.00 per sector for long haul sectors under 9 hours duration

Sold in the UK: in economy class: GBP

80.50 per sector Sold in the UK: in first and business class: GBP 100.50 per sector

Sold in the UK: in world traveller plus: class: GBP 90.50 per sector Sold in the USA: in economy class:

USD 151.00 per sector Sold in the USA: in first and business class: USD 191.00 per sector

Sold in the USA: in world traveller plus class: USD 171.00 per sector

for longhaul sectors over 9 hours duration: Sold in the UK: in economy class: GBP

111.50 per sector
Sold in the UK: in first and business class: GBP 135.50 per sector
Sold in the UK: in world traveller plus

class: GBP 123.50 per sector
Sold in the USA: in economy class:
USD 183.00 per sector
Sold in the USA: in first and business
class: USD 261.00 per sector
Sold in the USA: in ovorld traveller plus

class: USD 237.00 per sector Above applies to all BA flights on departure

except those operated transportation, trains and buses. ground

The YQ is charged at the time of ticket issuance and shown in the ticket tax/fee/charges box and is not commissionable.

The YQ surcharge applies to all passengers in all flight classes on all fare types, including infants and children and agent's discounts.

The YQ surcharge is refundable for the BA sectors not used and coupons unused. Shorthaul sectors are wholly within Europe, wholly within Area 1 domestic services within the UK.

Longhaul sectors under 9 hours duration are between the UK and Middle East, Angola, Ghana, Kenya, Nigeria, Uganda and between UK and Atlanta, Boston, Baltimore, Chicago, Detroit, New York, Philadelphia, Washington, Montreal, Toronto, Antigua, Barbados, Bermuda and between UK and Mumbai, Delhi,

Longhaul sectors over 9 hours are any other not listed above

An international fuel surcharge of USD 16/CAD 18 will be collected at time of ticket issuance for travel to/from USA/Canada to Trinidad and Tobago/GND. to/from USA/Canada to Trinidad and Tobago/GNU-USD 32/CAD 36 for travel to/from USA/Canada and Zone 140 (International points in the Caribbean Area - Anguilla, Antigua and Barbuda, Aruba, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Cube, Dominica, Dominican Republic, French Guiana, Grenada, Guadeloupe, Guyana, Haiti, Martinique, Martinique, Martinique, Martinique, Martinique, Saint Kitts and Guadeloupe, Guyana, Haiti, Martinique, Monteserrat, Netherland Antilles, Saint Kitts and Nevis, Saint Lucia, Saint Martin, Saint Vincent and the Grenadines, Suriname, Trinidad and Tobago, Turks and Caicos Islands and Zone 170 except

Jamaica(South America - Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, Falkland Islands, Panama, Paraguay, Peru, Saint Helena, Uruguay, Venezuela.

USD 10/CAD 11 USA/Canada-Jamaica

USD 10 NAS-Jamaica USD 16 Within Zone 140 and 170 USD 32/CAD 36 USA/Canada - Zone 140 and 170 except TT and GND

USD 155 Trinidad and Tobagao - LON

The surcharge applies to all passengers and will apply per sector.

1 The amount to be collected at point of sale and

shown separately in the tax/fee/charge box of the ticket under code YQ. For bookings made on BW's website the amount would be added to

the base fare as a Q charge The surcharge is applicable to all passengers. The surcharge must be applied to all BW interline ticket stock.

The surcharge is non-commissionable.

#### via CI:

for tickets issued in Guam/USA

The fuel surcharge applies on each CI transpacific flight. Passengers travelling on a RT/CT or OJ journey via CI international flights in both directions shall be assessed twice the amount of the fuel surcharge.

The surcharge applies in additional to all other charges and is not subject to any discount, including children and infants.

The surcharge is interlineable and subject to

interline service charge.
The surcharge must be collected at time of ticket issuance and will be incorporated in the fare calculation as a Q surcharge by converting the surcharge into NUC using the applicable IATA rate of exchange (IROE)

Fuel surcharges to be included in fares quoted to passengers for itineraries originating from USA and are applicable per direction for departure of each transpacific sector as

Between USA and TPE, originating USA:

USD 72.00. Between USA and KHH, originating USA:

Between USA and India, originating USA: USD 99.00 С

Between USA and Area 3, except Chinese

Taipei, India, originating USA: USD 88.00
Between USA and South West Pacific, originating USA: USD 143.00.
Between Guam and TPE, originating Guam: USD 27.00

Between Guam and KHH, originating Guam: USD 38.00
Between Guam and HKG, originating

Guam: USD 43.00

Between Guam and Area 3, except Chinese Taipei, HKG, originating Guam: USD 54.00

#### via CX:

Please refer to carrier for information.

Notice from Korean Air.

"Please be advised that Korean Air cannot interline fuel surcharges required by carriers. KE uses Amadeus fare system. It is advised from Amadeus that current fare system is unable to price Q surcharges for YY fares unless such charges are such a selectronic data. This was confirmed at Special Composite Meeting (17-18 March, 2003 - IATA GVA) that most GDS are unable to support auto-price Q surcharges.

If fuel surcharge is not auto-priceable, it is virtually impossible for end users to code Q charges manually according to each carrier's requirements. In this regards, Korean Air is unable to interline fuel surcharges established by each carrier."

via MH: (applicable under 'YQ' for tickets issued, reissued in USA)

1 USD 20.00 applies per sector for travel in North and South America, Europe, Africa, Middle East, Australia, New Zealand (except between TPE and LAX)

USD 10.00 applies per sector for travel in South Asia sub-continent, South East Asia (except between Malaysia and Hong Kong) USD 3.90 applies per sector for travel between

Malaysia and Hong Kong

#### 6. **Discounts**

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#### 6.1. Summary

6.8.10.1.Canada

6.8.10.2.Mexico

The following international discounts are available; for domestic discounts see Carriers' Regulations).

Acceptance procedure

Government reservations

Ticket allotment - deductions

#### NOTE

6.8.8

6.8.9

The only discounts applicable to C-cl fares are those for infants, children, spouse.

Areas	OW/ RT/ CT/ OJ	Qualification	See Rules
Worldwide	OW/ RT/CT	Infants / children	6.2.
Student fares	OW/ RT/ OOJ	Students	6.3.1.
Group fares for ships' crews	OW	Seamen/ ships' crews	6.4.1.
Individual fares for ships' crews	OW	Seamen/ ships' crews	6.4.2.
Government directed reductions for seamen	OW	Ships' crew	6.5.
Worldwide	RT/ CT/OJ	Tour conductors	6.6.
Worldwide	RT/ CT/OJ	Foreign Workers	6.7.

#### 6.2. Infants and children

- Child: a person who has reached his/her second birthday but not his/her 12th birthday as of the date of commencement of travel
- Infant: a person who has not reached his/her second birthday as of the date of commencement of travel

#### 6.2.1. Accompanied minors

When used for children and infant fares, the term "accompanied" means the child/infant must be accompanied by an adult (via CX: at least 18 years, via TP: 15 years) paying an applicable adult fare or travelling at industry free or reduced fare tickets.

#### 6.2.1.1. Accompanied infant's fare

Applicable infant fares are assessed as provided in the fare Resolution.

Only one infant not occupying a seat is allowed per

accompanying adult passenger.
Only infants not occupying a seat are entitled to the infants' fare.

Infants occupying a seat shall be charged the applicable child's fare.

When travel includes both domestic and international services and different infant fares apply, the fare need not be more than the sum of the applicable infant fares for the domestic and international portions.

When a separate seat is required on a portion of the itinerary, combination of an infant no-seat fare(s) and an infant booked seat fare(s) is permitted within an itinerary but not within a fare component; no minimum checks are applied when fare are assessed under this paragraph.

When an infant occupies a seat, the fare should be

reassessed as a child's fare for remaining portions of the journey but not within the fare component.

#### Carrier / Country Information:

#### via CX:

- infants who reach their 2nd birthday during the journey will be required to occupy a seat, and pay the children's or lowest applicable fare, on those sectors where they are 2 years of age or
- the infant must be accompanied by an adult passenger paying the applicable adult fare via AS: the infant will not be granted a free
- baggage allowance
  - via CI: newly born infants within 14 days of birth will not be accepted under any circumstances. An infant under 3 months of age will not be
  - accepted for unaccompanied travel via KA: Infants who reach their 2nd birthday during the journey will be required to occupy a seat, and pay the children's or lowest applicable fare, on those sectors where they are 2 years of age or older. An adult aged over 18 years old is only allowed to accompany one infant. KA will not accept an adult aged over 18 years old wishing to travel with 2 infants even though one of the infants is paying a child fare

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- via VS: age requirements are based on the age on the date of commencement of the outbound journey. Infants who reach their 2nd birthday during the journey will, in accordance with safety regulations be required to occupy a seat. However, VS will charge the infant fare for the inbound and outbound VS sectors and provide a seat for those sectors to be travelled after
- reaching 2 years of age
  For government safety requirements for infants, see 6.2.4.1.

#### 6.2.1.2. Accompanied child's fare

(2 years of age or more, but under 12)

Applicable children fares are assessed as provided in the fare Resolution.

When travel includes both domestic international services and different children's fares apply, the fare need not be more than the sum of the applicable children's fares for the domestic and international portions.

#### 6.2.2. Intentionally left blank

#### 6.2.3. Unaccompanied minors

#### 6.2.3.1. Applicable fare

This information is provided in the applicable PAT Fare Rule and individual IATA Resolution.

Carrier / Country Information:

via AA: see 6.2.4.2.

via KA: Requesting UM services for children aged 6 to 11, 100% of the applicable (normal or special) adult fare shall be charged. No other surcharge is required.

ITALY: In compliance with art 591 of Italian Criminal Code to/from/via Italy an unaccompanied minor is a passenger who has reached his/her 5th but not his/ her 14th year of age.

UNITED KINGDOM: the continued approval of the United Kingdom Aeronautical Authorities is given on the basis that carriers may, if they wish, file a children's discount for unaccompanied children of up to 12 years carried to or from the United Kingdom (25.8.88)

#### 6.2.3.2. Provisions for carriage

A child is considered unaccompanied if not accompanied by a passenger of at least 12 (via CX: 18; via TP: 15) years of age who is fully capable of taking care of the child during the entire trip, including change of aircraft, check-in formalities, customs etc. Unaccompanied minors are accepted by most IATA carriers from a certain age until 12

- years of age (via TP 4-12) if:
   accompanied to the airport of departure by a parent or guardian who remains with the child until embarkation
- met upon arrival at the airport of destination by a parent or guardian
- at the time of reservation a special form relieving the IATA carrier of any liability or responsibility of guardianship and giving details of escort on departure / arrival is filled in and attached to the ticket

  via KA: Unaccompanied minors arriving by KA with

an interline connection via HKG having a transit an interline connection via FIKG having a transit time of more than 5 hours, hotel accommodation must be arranged for and paid for by the passenger. Unaccompanied minors arriving by KA with an interline connection via KA routes except HKG having a transit time of more than 5 hours - UM will not be accepted.

via NZ: NZ Unaccompanied Minor acceptance policy will be as follows.

policy will be as follows

Definitions:

- South Pacific: American Samoa, Australia, Cook Islands, Fiji, French Polynesia, Kiribati, Nauru, New Caledonia, New Zealand, Niue, Papua New Guinea, Samoa, Solomon Islands, Tonga, Tuvalu, Vanuatu, Wallis and Futuna Islands
- Journey: is a flight or a series of flights from a point of origin to a point of destination, including transits and stopovers
- Sector: means an aircraft's single scheduled flight between 2 different points Flight: means any OW travel (without a stopover) on an airline's scheduled air service that keeps the same flight number even if there

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#### **Protection of Privacy and Processing of Personal Data**

#### 1.1. General

ne passenger provides personal data to the carrier r the purposes of making a reservation for arriage, obtaining ancillary services, facilitating migration and entry requirments, and making railable such data to government agencies. For ese purposes the passenger authorises the arrier to retain such data and to transmit it to its wn offices, other carriers or the providers of such rvices, in whatever country they may be located.

oncerning the protection of privacy and ansborder data flows of personal data used in ternational air transport of passengers and cargo d, it is recommended that carriers in conjunction with the provisions and compliance mechanisms of any individual national data privacy law, observe principles and procedures contained in this section aimed at safeguarding the privacy rights of individuals. Taking into account the increasing flow across frontiers of personal data undergoing

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processing, considering the proliferation of data protection legislation and recognising the need to reconcile the fundamental values of respect for privacy of the individual and the need for free flow of transport industry, carriers should observe the guidelines in this section.

These guidelines apply to any processing of personal data under the control of a carrier.

Nothing in these guidelines shall be construed as limiting carriers from applying more stringent or additional measures or derogations contained in applicable national laws for the protection of privacy and individual liberties.

#### 7.1.2. Definitions

Data controller - the natural or legal person that determines the purposes and means of the processing of personal data.

Data processor - the natural or legal person that processes personal data on behalf of the . controller

Data subject's consent - any freely given, specific and informed indication of his wishes by which the data subject signifies his agreement to personal data relating to him being processed

Processing of personal data - includes the following cessing of personal data - includes the following operations, performed on personal data: collection, recording, organisation, storage, amendment, retrieval, consultation, use, disclosure, erasure. This definition shall encompass personal data processed by other than automatic means provided that the personal data form part of a structured filing system, or are intended to form part of a structured filing system.

#### 7.1.3. Quality of data

Personal data undergoing processing under the control of a carrier must be

processed fairly and lawfully, in accordance with the purpose specified;

adequate relevant and not excessive in relation to the purposes1 for which they are processed;

C accurate and, when necessary, brought up to

kept in a form which permits identification of the data subject for no longer than is necessary for the purposes for which the data were collected or for which they are further processed. In practice, retention periods vary from airline to practice, retention periods vary from airline to airline depending to a great extent on the legal requirements of any given country (for example, relating to litigation, taxation or accounting issues). Typically, and in the absence of special circumstances, it is common practice in the industry to archive reservations off line when it is no longer necessary to have immediate access to them to service the customer's needs. The archived reservations will be kept only as long as is

necessary for lawful purposes.

1Note: The purposes for which data are typically collected and/or further processed in connection with the data subject's travel are: making a reservation, purchasing a ticket, obtaining and providing necessary ancillary services (e.g. catering, baggage tracing), developing and providing services, creating and administering frequent flyers programmes, facilitating immigration and automatical programmes. facilitating immigration and customs procedures, and providing such facilitating data to government agencies, in accordance with local laws and regulations.

#### 7.1.4. Information to data subject

Unless the data subject already has such information, he shall be informed of the identity of the controller and of the purposes of the processing. Where necessary to guarantee fair processing in respect of the data subject, and having regard to the specific circumstance in which the data are collected, information shall also be provided on the existence of the right of access to and t he right to rectify the data.

This information shall be supplied at the time of data

#### 7. Reservations and Ancillary Services

#### Decoding AIRIMP 3-4 character abbreviations

Decodin	g AIRIMP 3-4 character appreviations
SPx	Special (x= bilaterally agreed)
SRL	Synchronised record locator
SRS	Senior citizen
SSR	Special Service Requirement
STCR	Stretcher passenger
STD	Studio
STL	Subject to load (used for code share non-revenue passenger)
STPC	Layover at carrier's cost - when applicable to be used as additional information in a hotel request or as an SSR OTHS item without Action Code
STVR	Stopover
SUIT	Double room with bath and sitting room (when more than one bedroom is required, include this requirement as additional information)
SUN	Solarium
SUR	Surface (ship, rail, bus, etc)
SVAN	Passenger with Service Animal in Cabin
SVC	Additional Servicenon-segment-associated
SVU	Sea view
SWGN	Standard/full size station wagon
SYD	Divide and synchronise message
TCD	Transfer claim denial (bilateral)
TCM	Transfer claim message
TCN	Transmission control number (ticketing)
TCP	Unsolicited transfer of PNR data from an airline to a CRS; The Complete Party (e.g. TCP 15) (bilateral)
TCR	Transfer claim response (bilateral)
TDOR	Two-door
TFC	Traffic
THRU	Through
THTL	Tourist (third) class hotel
TKA	PNR migrated acknowledgment (bilateral)
TKNA	Ticket numbers for automatically (system) generated paper tickets; shall only be system generated.
TKNC	Automatically (system) generated TCNs. This code shall only be system generated
TKNE	Ticket number for electronic tickets
TKNM	Manually entered ticket number(s) to report handwritten tickets or a repeat transmission (for airline-to-airline message only)
TKNO	Ticket number
TKNR	Notification that an electronically ticketed reservation has been changed
TKNX	ET document number in back-up message for EDIFACT System Cancel
TKT TOTL	Ticket Total
TKTD	Ticketed
TKTL	Ticketing time limit (provide hour, oblique, date, month and city where ticket is to be purchased, if more than one airline segment is in the itinerary)
TLAC	Time limit auto cancel exemption
TOD	Ticket on departure (bilateral)
TOTL	Total

Decoding AIRIM	3-4 character	r abbreviations
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TRA	Synchronised message response (bilateral)
TREF	Tour reference
TRF	PNR transferred (bilateral)
TRL	Migrated PNR Record Locator or link Record locator (bilateral)
TRPB	Triple room with bath
TRPN	Triple room with bath/shower
TRPS	Triple room with shower
TRR	PNR re-transferred
TRV	Migrated PNR update; synchronised message
TUB	Bath-tub in room
TUR	Tour
TVE	Television
TWNB	Double room with bath, twin beds
TWNN	Double room with bath/shower, twin beds
TWNS	Double room with shower, twin beds
TWOV	Transit/transfer without visa
TWR	Tower room (hotel code)
UMNR	Unaccompanied Minor
UNK	Unknown (car element)
UPD	Request to carrier for an update of block parameters
UPGR	Upgrade
VCR	In room VCR
VEW	View (hotel code)
VGML	Vegetarian vegan meal
VIP	hotel code for Concierge
VIP	Very important passenger
VLA	Villa (hotel code)
VJML	Vegetarian Jain meal
VLML	Vegetarian lacto-ovo meal
VOML	Vegetarian oriental meal
WCBD	Wheelchair - non-spillable battery to be transported by a passenger which will require advance notification and may require preparation (dis)assembly. Weight and dimensions may be specified. Wheelchair and battery must be claimed and rechecked at each interline transfer point (by bilateral agreement)
WCBW	Wheelchair - wet cell battery to be transported by a passenger. Will require advance notification and may require preparation (dis)assembly. Weight and dimensions may be specified. Wheelchair and battery must be claimed and rechecked at each interline transfer point (by bilateral agreement)
WCHC	Wheelchair - C for cabin seat (Specify if passenger is travelling with own wheelchair and if such is battery-operated.)
WCHR	Wheelchair - R for ramp. Passenger can ascend/descend steps and make own way to/from cabin seat, but requires wheelchair for distance to/from aircraft, i.e. across ramp, fingerdock or to mobile lounge as applicable. When service animal is accompanying passenger, specify the type of animal in free text of SSR item. (Specify if passenger is travelling with own wheelchair and if such is battery-operated.)

Decoding AIRIMP 3-4 character abbreviations

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WCHS	Wheelchair - S for steps. Passenger cannot ascend/descend steps but is able to make own way to/from cabin seat; requires wheelchair for distance to/from aircraft or mobile lounge and must be carried up/down steps. (Specify if passenger is travelling with own wheelchair and if such is battery-operated.)
WCLB	Wheelchair - Lithium ion battery to be transported by a passenger which will require advance notification/preparation. Weight and dimensions may be specified. Wheelchair and battery must be claimed and rechecked at each interline transfer point (by bilateral agreement)
WCMP	Wheelchair - Manual power to be transported by a passenger. Weight and dimensions may be specified (by bilateral agreement)
WCOB	on-board wheelchair - provided by airline (by bilateral agreement) 48 hours notice recommended but not required
WD	Weekend rate
WEAP	Weapons, firearms or ammunitions booked and carried as checked baggage
WKD	Weekend
WPL	Whirlpool/jacuzzi
WTR	Waterbed
XBAG	Excess baggage - specify number, weight, size, if known
XSEC	Extra section/flight
XTN	Extension(ed), (ing)
XXX	As bilaterally agreed

#### 7.27. Passenger Type Code

A passenger type code (PTC) is a 3 alpha-numeric code stored in the Passenger Name Record (PNR) indicating the individual PTC associated to the name in the PNR. It may also be a Fare Component Priced Passenger

Type Code indicating the type of passenger as used in ATPCO/ SITA tariff filings that may apply to each fare component.

For the list of "Fare and Passenger Type Codes" found in the fare basis box/data element of a ticket, see 13.7.17.5.

#### 7.28. Name element

Increasing Governmental requirements concerning Passenger Data highlight the need for accurate recording of Name Information in the Reservation messages. Ideally, the recorded Name should match that in an official Travel Document, e.g. passport. As this may not always be possible, the following guidelines should be used.

#### 7.28.1. General

Whenever possible, use given names (first and middle), initials and/or title to supplement a family name on the ticket as in the PNR. Place the given names (first and middle), initials and/or title, after individual passenger by a single oblique, e.g.
Jean Duval is indicated as 1DUVAL/JEAN
Mr. Edward Charles Jones as 1JONES/
EDWARDCHARLESMR

- Miss Duvalier as 1DUVALIER/MISS
  E. Ford, B. Ford and C. Ford as 3FORD/E/B/C
  Mrs. B. Khoury as 1KHOURY/BMRS
  Ms. Anne Judith Blythe as 1BLYTHE/
  ANNEJUDITHMS

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#### fusal and limitation of rriage

Except for carriage to/from the USA and Canada, the General Conditions of Carriage apply to all air transportation of passengers and baggage performed by the carrier for reward. These conditions also apply to gratuitous and reduced fare carriage except to the extent that the carrier has provided otherwise in its regulations or in the relevant contracts, passes or tickets.

#### 8.1.1. Right to refuse carriage

Under its General Conditions of Carriage, the carrier may refuse carriage of any passenger or his/her baggage for reasons of safety, or if, in the exercise of its reasonable discretion, the carrier determines that:

- such action is necessary in order to comply with any applicable laws, regulations, or orders of any state or country to be flown from, into or over, or
- the conduct, age, or mental or physical state of
  - the passenger is such as to: 2.1 require special assistance of the carrier, or 2.2 cause discomfort or make himself or herself objectionable to other passengers

#### **NOTES**

via AA/AS: Passengers as described below may be refused or removed for the comfort and safety of themselves or other passengers.

• Who are barefoot. NOTE: via AS:

Additionally, passenger's who have uncovered torsos, except midriffs, which may be uncovered. Who are unable to sit in a seat with

the seatbelt fastened.

- Who appear to be intoxicated or under the influence of drugs.

  (except via AS): Who are abusive, disorderly, or violent.

  Who have an offensive odor such as from a draining wound.
- Who have an obvious contagious disease.
- via AS: Who are abusive, belligerent, disorderly, violent, and/or irrational so as to be a hazard to AS employees or

other passengers.

via AS: Who attempts to interfere with any members of the flight crew in the pursuit of such crew member's duties.

- via BA/KE/MH: Such passengers may be carried on the express condition that the carrier will not be liable for any that the carrier will not be liable for any injury or disability, or any aggravation or consequence (including death) caused by such status, age, or mental or physical condition

  E via UP: Make such refusal or removal necessary for the reasonable safety or comfort of other passengers.

  2.3 involve any hazard or risk to himself or herself or to other persons or to property

NOTES: Passengers will not be

via VS: in Area 1 via BW/KE:

accepted:

When

When in the reasonable judgement of a responsible carrier employee the passenger appears to be under the influence of intoxicating liquors or drugs (except for medical patients under

a physician's care). When the passenger's conduct or condition is or has been known to be abusive, offensive, threatening, intimidating, violent, or otherwise disorderly and, in the prudent judgement of a responsible carrier employee, there is a possibility that such passenger would cause disruption or serious impairment to the physical comfort and safety of other passengers or carrier employees, interfere with a crew member in the performance of his/ her duties aboard the carrier's aircraft, or would otherwise jeopardize safe and adequate flight operations.

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#### 9.1. Payment - General

#### 9.1.1. Cash payment

of passenger and baggage transportation is as a rule a local cash transaction, i.e. payment is made in cash (or against invoice or cheque) at the place the ticket is issued before

commencement of the journey.

The following methods of payment differ from this principle and they are therefore explained more

- Exchange of ticket, MCO (see Rules 13.2.) Instalment credit (see 9.1.2.)

- Prepaid ticket advices (see Rule 9.2.)
  Air travel cards (UATP) (see Rule 16.)
  Other credit cards (see Rule 16.)

For the possibility granted under certain conditions (in emergency cases) and on certain sectors to pay for the passenger fare or excess baggage charge upon arrival (charges collect), contact the IATA carrier concerned. For short-term credit in India / Pakistan / Sri Lanka / Nepal special IATA conditions apply. Any payment is subject to the currency regulations set out under Rule 11.1.

Where in a discount full payment is required at a certain time before departure, payment by means of a credit card or a credit plan recognized by the IATA carrier, shall be considered as full payment as of the date of signing of the applicable transportation receipt or note.

#### 9.1.2. Instalment credit (credit travel or 'fly now pay later')

In some countries, facilities are available for the sale of air tickets on instalment credit. Details are published locally. Tickets sold under pay-later plans shall be marked 'NOT ENDORSABLE' and 'NOT

REFUNDABLE' in the 'Endorsements' box.
For India / Pakistan / Bangladesh / Sri Lanka / Nepal special IATA conditions apply to pay-later arrangements.

#### 9.1.3. Settlement by agents

Special mandatory regulations apply to the payment of amounts collected by agents for the IATA carriers. These regulations are published by

#### 9.1.4. Government ordered exceptions

#### 9.1.4.1. Tickets issued outside the **Philippines**

Airline tickets issued outside the Philippines for international international transportation of passengers originating in the Philippines shall not be valid for such transportation.

Note 1: For the purpose of this rule, a passenger travelling abroad from the Philippines shall be deemed originating in the Philippines if

He is a resident of the Philippines; or

His travel abroad from the Philippines is subject to the payment of the travel tax (see Rule 12)

The first leg of his actual trip starts in the Philippines as verified by the absence of the corresponding immigration entry on his passport subsequent to the date of issuance or the airline ticket abroad.

Note 2: An airline ticket is deemed issued outside the Philippines if it shows on its face that it has been issued outside the Philippines

#### 9.1.4.2. Tickets sold in Zambia

The (Central) Bank of Zambia requires that payment for tickets and services sold in Zambia must be made in Zambian Kwacha (ZMK).

#### 9.1.5. Means of payment

Payment for air transportation services or for an Inclusive Tour made by UATP or a credit/ installment plan recognized by the carrier constitutes a payment in full as of the date the applicable transportation receipt or note is signed.

#### 9.2. Prepaid ticket advice

#### 9.2.1. PTA - General

Prepaid ticket advice (PTA) is the notification by teletype, commercial wire or mail that a person in one city (purchaser or sponsor) has requested the issuance of prepaid transportation to another person(s) (passenger) in another city. The use of the PTA permits the issuance of a ticket at a point other than the point of payment. The PTA may be issued to cover

- air fares (specified transportation, including upgrading)
- taxes, fees and charges (TFC (s))
- excess baggage charges and related services in connection with the prepayment of specified air transportation
- cash advance to cover en route expenses in connection with the PTA.

However, the PTA may not be used for transmittal of funds as such. A selling carrier shall not direct a PTA to a ticketing carrier when such ticketing carrier does not participate in the passenger's itinerary, except upon agreement between such carriers in each specific case. Definitions

- date of transaction: the date of issuance of the ticket, MCO or  $\ensuremath{\mathsf{PTA}}$
- ticketing deadline: the minimum/maximum number of days/months before the day of departure or the minimum/maximum number of hours/days after reservation by which payment and ticketing must be completed; issue date of a PTA constitutes the ticketing date

#### NOTE:

IATA carriers cannot assume any liability for any travel instructions the purchaser may give to the

passenger. No contract of carriage is concluded until the appropriate passenger ticket is issued.

#### 9.2.2. Outgoing PTA

#### 9.2.2.1. Issuance of MCO, MPD and PTA

The carrier will complete an MCO or an MPD as illustrated on subsequent pages. The carrier may issue its own accountable PTA form. Carrier will retain the exchange coupon and arrange for transmittal of the PTA to the ticketing office in

accordance with carrier's procedures.

A travel agent may sell PTA transportation. In so doing, the agent should complete an MCO or any other accountable form acceptable to the carrier However, the travel agent must not forward the PTA to the passenger or the ticketing office. The agent shall contact the local office of the carrier who will transmit the PTA.

The office issuing the PTA will ensure that the correct equivalent of the applicable fare has been collected from the sponsor.

#### 9.2.2.2. PTA initiated by the passenger

When a passenger asks an IATA carrier or travel agent to collect an amount in his favour in another city, the complete particulars of the prospective PTA (see 9.2.4. below) shall be transmitted to the IATA carrier's office or general sales agent in the sponsor's country. The message shall be preceded by 'COLLECT FAVOUR' instead of 'ISSUE TO'. No document number shall be mentioned, but the sponsor's name, address and telephone number shall be added. Add 'AGT INVOLVED' if applicable.

#### 9.2.2.3. Actions by Outgoing PTA office

- The PTA selling office shall:
   issue an MCO for PTA but shall not forward a copy of same to the ticketing office;
- retain the exchange coupon; draw the following conditions of sale to the
  - purchaser's attention:

    1 the sending of a PTA does not constitute
    any responsibility as to instructions to the passenger to accept the ticket offered or to travel. both of which must be handled directly between the purchaser and the
  - except in case of involuntary cancellation, refunds will only be made as follows:
    - to the purchaser (SPONSOR) or other person designated in writing by the sponsor:
    - by or upon approval of the selling airline, and

# 11. Currency

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#### 11.1. Currency Regulations

#### 11.1.1. General

In addition to any applicable government regulation, the sale of tickets, MCOs and PTAs is subject to the currency and exchange regulations as set out

#### 11.1.2. Definitions

Banker's Buying Rate (BBR): rate at which, for the purpose of transfer of funds through banking channels (i.e. other than transactions in bank notes traveller's checks and similar banking instruments), a bank will purchase a given amount of foreign currency in exchange for 1 unit(s) of the national currency of the country in which the exchange transaction takes place.

Banker's Selling Rate (BSR): rate at which, for the purpose of transactions of the selling Rate (BSR): rate at which, for the purpose of transactions of transactions are selling Rate (BSR).

purpose of transfer of funds through banking channels (i.e. other than transactions in bank notes, traveller's checks and similar banking instruments), a bank will sell a given amount of foreign currency in exchange for 1 unit(s) of the national currency of the country where the exchange takes place.

Country of Commencement of Transportation:

The country from which travel on the first international sector takes place. If the first international sector is a surface sector, priced as an embedded surface sector, such sector shall constitute "travel" for the purpose of establishing the

Country of Commencement of Transportation.

Country of Payment: The country where payment is made by the purchaser to the carrier or its agent. Payment by cheque, credit card or other banking instruments shall be deemed to have been made at the place where such instrument is accepted by the

carrier or its Agent

Currency of the Country of Payment: The

currency in which international fares from that

country are denominated. **Date of Transaction**: The date of issuance of the ticket, MCO or PTA.

Fixed conversion rate: currency conversion rates between the euro and the legacy currencies of new members of the EMU. This conversion rate is also used for dual displays of currencies for a limited period. Dual display of prices, payments and other amounts shall be performed in a manner allowing the consumer to clearly distinguish between the prices stated in the main currency and the prices stated in the informative currency.

IATA Rate of Exchange (IROE): The rates of exchange notified by IATA to convert local currency fare to NUC and to convert total NUC amounts to the currency of the country of commencement of transportatión.

Local Currency Fares: Fares and related charges expressed in the currency of the country of commencement of travel. See 11.2. for those countries where the US Dollar or euro is used for local currency.

National: A person who has the citizenship of a country, either by birth or by naturalization.

Resident: A person legally living in a given country.

For definitions of other terms, please refer to 1.2.1.

#### 11.2. Applicable Currency for Fares and Related Charges

All passenger fares (except add-ons) and excess baggage charges are established in the currency of the country of commencement of travel.

All add-ons are established in the currency of the country concerned or where agreed in USD or in euro or in any other currency.

Related charges are in the currency of the country of commencement of travel or where agreed in USD

#### **EXCEPTION 1:**

of

Local currency fares and related charges are established in **US dollars** for the countries below:

Afghanistan Kenya

Angola Lao People's Dem. Rep.

Anguilla Lebanon Antigua & Barbuda Liberia Madagascar Argentina Bahamas Malawi Bangladesh Maldives Barbados Mexico Mongolia Belize Bermuda Montserrat Bolivia Myanmar Bonaire, Saba, Nicaragua Sint Eustatius

Brazil Nigeria

Palestine, Occupied Burundi

Territory of Cambodia Panama Chile Paraguay Cayman Islands Peru Philippines Congo (Kinshasa) Colombia Rwanda

Costa Rica St. Kitts and Nevis Cuba St. Lucia Dominica St. Vincent & the

Grenadines

Dominican Rep. Sao Tome & Principe

**Fcuador** Sierra Leone El Salvador Somalia Eritrea Suriname Ethiopia Tanzania Gambia Timor Leste Ghana Trinidad & Tobago Grenada Turkmenistan Guatemala Uganda Guinea Ukraine

Guyana Uruguay USA / US Territories Haiti

Honduras Venezuela Indonesia Vietnam Iraq Zambia Zimbabwe Israel

#### **EXCEPTION 2:**

Jamaica

Passenger fares and excess baggage charges are denominated in **euro** for the following countries:

Albania Latvia Lithuania Luxembourg Macedonia (FYROM) Austria Malta Belarus Belgium Moldova

Bosnia & Herzegovina Monaco Montenearo Bulgaria Cape Verde Portugal Romania Croatia Estonia Russia Finland Serbia France Slovakia Georgia Slovenia Spain Tajikistan Germany Greece Ireland Turkey Uzbekistar Kyrgyzstan

\* Note: France (including Wallis & Futuna), New Caledonia (including Loyalty Islands) except French

#### 11.2.1. Exceptions by carrier

Except as otherwise provided below, fares and charges are payable in any currency acceptable to carrier. When payment is made acceptable to carrier. When payment is made in a currency other than the currency in which the fare is published, such payment will be made at the rate of exchange established for such purpose by the carrier, the current statement of which is available for inspection by the passenger at carrier's office where the ticket is purchased. The provisions of this paragraph are subject to applicable exchange laws and government regulations.

Payment of fares for travel originating in the USA shall be in USA currency. Payment of fares for travel originating in

Canada shall be in Canadian currency. Payment of fares for travel originating at a point outside the USA and destined to a point in the USA shall be in the currency of the country of origin, except as provided

Payment of fares for travel originating at a point outside the USA or Canada destined to a point in the USA or Canada may also be made in the USA or Canada in dollars when the fare in the currency of the country of origin is converted to dollars at the local

banker's buying rate of exchange.

via AS/MH: In case of cancellation or rerouting which results in a partial refund of the original fare, the value of the unused portion of the ticket shall be calculated in the currency of the country of transportation origination. Such amount may be refunded in the currency of the country of transportation origination or may be converted into the currency of the country of refund or reissuance at the local bankers buying rate in effect at the time refund takes place.

via UP: Payment of fares for travel originating at a point outside the USA destined to a point in the USA may also be made in the USA in US dollars when the fare in the currency of the country of origin is converted to dollars at the local banker's buying rate of exchange.

#### 11.2.2. NUC values

Fares, add-ons and related charges are published in the Passenger Air Tariff in NUC values. These values will be revised every January, April, July and October together with the factors shown in the NUC Conversion Factors Table.

The NUC value for a local currency amount not published in this tariff can be obtained by dividing such local currency amount by the conversion factor shown in the NUC Conversion Factors Table for the country in which the currency is denominated. Express the resultant NUC amount to two decimal places, ignoring any further decimal

#### 11.2.3. Excess baggage charges

For payment of excess baggage charges filed in a currency other than in local currency of the country of commencement of travel, the amount in local currency shall be converted to the currency of the country of payment at the bankers selling rate. If payment is in a currency other than that of the country of payment, the equivalent in the currency of payment shall be collected at the BSR.

#### 11.2.4. Stopover/transfer charge

When collecting stopover/transfer charges, the amount to be selected shall be that expressed in the currency of the fare component origin; except that for the fare component that ends in the country of

#### 11. Currency

Country (+ local currency acceptance limited)		Currency Name	ISO Codes		Rounding Units			
			Alpha	Numeric	Local Curr. Fares	Other Charges	Decimal Units	Notes
+	Venezuela, Bolivarian Republic of	Bolivar Fuerte	VEF	937	0.01	0.01	2	2, 5, 8
+	Viet Nam	Dong	VND	704	1000	1000	0	2
	Virgin Islands, (British)	US Dollar	USD	840	1	0.1	2	5
	Virgin Islands, (US)	US Dollar	USD	840	1	0.1	2	4, 5
	Wallis and Futuna Isl.	CFP Franc	XPF	953	100	10	0	
	Yemen	Yemeni Rial	YER	886	1	1	0	19
+	Zambia	Kwacha	ZMW	967	5	5	0	2, 8
+	Zimbabwe	Zimbabwe Dollar	ZWR	935	1	1	2	2

#### NOTES

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- For information apply to the nearest office of an
- issuing or participating airline. International fares, fares related charges and excess baggage charges will be quoted in US
- No rounding; ignore all decimals beyond two.
- Rounding of fares and other charges shall be to the nearest rounding unit except US Tax charges shall be rounded to the nearest 0.01.
- Rounding of fares and other charges shall be to the nearest rounding unit.

For example if rounding unit is nearest 1: Between: 0.01 and 0.49 round down 0.50 and 0.99 round up

- Other charges: round by dropping amounts less than 50 cents/lisenti and increasing amounts of 50 cents/lisenti or more.
  Changes to special fares in Japanese Yen shall be calculated to JPY 1 and rounded up to JPY 6
- 1000
- See 11.9. for sources of bank exchange rates.
- Tickets issued outside Pakistan for journeys commencing in Pakistan may not be issued to Pakistani nationals whose stay abroad has been less than 10 months, unless approved by
- the Pakistani State Bank.

  10 For tickets purchased in India, non-residents need prior approval from Reserve Bank or must produce a bank certificate evidencing the exchange of foreign currency.
- Netherlands security charge and Passenger Service Charge shall not be rounded.
- Rounding of local currency fares shall be (a) Rounding of local currency fares shall be accomplished by dropping amounts less than 50 cents and increasing amounts of 50 cents or more. Round trip fares in Canadian/US currency shall not exceed twice the one-way fare.
  (b) Other charges - Canadian Tax Charges rounded to the nearest 0.01.
  13 Notwithstanding the '+' sign, Rwanda francs may be accepted only in accordance with the instructions issued by the 'Ministere des Finances' to the agents of Rwanda and the carriers operating to or from Rwanda All fares
- carriers operating to or from Rwanda. All fares from Rwanda shall be published in a basic
- currency.
  The sale in Brazilian currency is prohibited for tickets which permit a stopover in Brazil on the outbound journey, once the passenger has left Brazil. This prohibition shall not apply to the sale of transportation to be performed solely within the area comprised of Argentina / Brazil /
- Chile / Paraguay and Uruguay.

  Ecuadorian/El Salvador VAT shall not be rounded.
- Notwithstanding the "+" sign, Burundese francs may be accepted only in accordance with the instructions issued by the 'Ministere des Finances' of the Kingdom of Burundi to the agents of Burundi and the carriers operating to or from Burundi. All fares from Burundi shall be
- other Charges Australian Tax Charges when collected in Australia, round to the nearest
- Other Charges New Zealand Tax Charges when collected in New Zealand, round to nearest 0.01.
- Exchange rate set by Government.
- Other Charges Paraguay IVA tax rounded to nearest PYG1.
- Other Charges Colombian VAT shall be rounded to the nearest COP 10

- 22 International fares, fares related charges & excess baggage charges will be quoted in euro
- Japanese Consumption Tax shall be rounded down to JPY 1
- The Botswana VAT shall be rounded up to
- South African VAT shall not be rounded

#### 11.10.2. Currency Codes - Decoding

ISO Code	Currency Name
AED	United Arab Emirates Dirham
AFN	Afghani
ALL	Albanian Lek
AMD	Armenian Dram
ANG	Netherlands Antillian Guilder
AOA	Angolan Kwanza
ARS	Argentinian Peso
AUD	Australian Dollar
AWG	Aruban Guilder
AZN	Azerbaijan Manat
BAM	Bosnia & Herzegovina Convertible Mark
BBD	Barbados Dollar
BDT	Bangladeshi Taka
BGN	Bulgarian Lev
BHD	Bahraini Dinar
BIF	Burundi Franc
BMD	Bermudian Dollar
BND	Brunei Dollar
вов	Boliviano
BRL	Brazilian Real
BSD	Bahamian Dollar
BTN	Bhutan Ngultrum
BWP	Botswana Pula
BYR	Belarussian Ruble
BZD	Belize Dollar
CAD	Canadian Dollar
CDF	Franc Congolais (Kinshasa)
CHF	Swiss Franc
CLP	Chilean Peso
CNY	Chinese Yuan (Renminbi)
COP	Colombian Peso
CRC	Costa Rican Colon
CUP	Cuban Peso
CVE	Cape Verde Escudo
CZK	Czech Koruna

DJF	Djibouti Franc
DKK	Danish Krone
DOP	Dominican Peso
DZD	Algerian Dinar
EGP	Egyptian Pound
ERN	Eritrean Nakfa
ETB	Ethiopian Birr
EUR	euro
FJD	Fiji Dollar
FKP	Falkland Islands Pound
GBP	Pound Sterling
GEL	Georgian Lari
GHC	Ghana Cedi
GIP	Gibraltar Pound
GMD	Gambian Dalasi
GNF	Guinea Franc
GTQ	Guatemalan Quetzal
GYD	Guyana Dollar
HKD	Hong Kong Dollar
HNL	Honduran Lempira
HRK	Croatian Kuna
HTG	Haitian Gourde
HUF	Hungarian Forinth
IDR	Indonesian Rupiah
ILS	New Israeli Sheqel
INR	Indian Rupee
IQD	Iraqi Dinar
IRR	Iranian Rial
ISK	Iceland Krone
JMD	Jamaican Dollar
JOD	Jordanian Dinar
JPY	Japanese Yen
KES	Kenyan Shilling
KGS	Kyrgyzstan Som
KHR	Cambodian Riel
KMF	Comoro Franc
KPW	North Korean Won
KRW	South Korean Won
KWD	Kuwait Dinar
KYD	Cayman Islands Dollar
KZT	Kazakhstan Tenge
LAK	Laotian Kip

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	(VE)	
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#### 12.1. Ticketable Taxes/Fees/ Charges - General

This Chapter contains various taxes, fees and charges (TFCs) listed by country that are collected by airlines on behalf of government agencies and/or airport authorities. Special codes assigned to identify these TFCs are entered together with the amount in the "TAX/FEE/CHARGE" box(es) of the

Other surcharges and services fees filed by carriers in relation to the passenger's travel are not published herein as these are not considered taxes/ fees/charges imposed by governments or airport authorities. For carrier specific charges, see chapter 5. These carrier surcharges are shown in the ticket as "Q" surcharges in the fare calculation box or tagged with special codes for airlines' own use (e.g. OA or OB in the electronic ticket itinerary receipt).

Other non-ticketable taxes/fees/charges are shown in the Travel Information Manual (TIM) and TIMATIC.

Any tax or charge imposed by government or other authority, or by the operator of an airport, in respect of a passenger or the use by a passenger of any services or facilities will be in addition to the published fares and charges and shall be payable by the passenger, except as otherwise provided in Carrier's Regulations.

#### 12.1.1. Definitions

The following broad definitions have been used as a general guide: to differentiate between a TAX, FEE and CHARGE.

**TAX:** An impost for raising revenue for the general treasury which will be used for general public purposes.

purposes.

CHARGE: An impost for raising revenue for specific aviation-related facilities or services.

aviation-related facilities or services.

FEE: Another name for "Tax" or "Charge" depending upon what the revenue is used for as defined above.

Unless otherwise specified, TFCs are levied on single tickets or series of tickets issued in conjunction with one passenger.

For the purposes of interline billing, the following definitions apply:

- TY Chad: Solidarity Tax
  TZ Tanzania, United Republic of: Airport Tax
  UA Ukraine: Security Charge
  UB UK Passenger Service Charge

- UC Jamaica: Passenger Aviation Service Charge
  UD Ukraine: State Charge
  UE Vietnam: Value Added Tax
  UF Malta: Passenger Service Charge
  UG Uganda: Security Charge
  UH Russia: Security Charge
  UH Russia: Additionate Tax

- France: VAT Adjustment Tax Kazakhstan: Passenger Service Charge Mexico: Tourism Tax (Derecho No
- Inmigrante)
  Uganda: Passenger Service Charge
  South Africa: Passenger Services and Security
- Charge
  Papua New Guinea: Goods and Services Tax
  Australia: Goods and Services Tax

- UP Ireland: Passenger Charge
  UQ Ireland: Inspection/Pre-Clearance Charge
  UR Saudi Arabia: International Departure Fee
- USA: Transportation Tax International USA: Transportation Tax Domestic Bangladesh: Travel Tax
- Switzerland: Airport Tax

- UV Vanuatu: Airport Tax
  UV Vanuatu: Airport Departure Tax
  UW Vanuatu: Value Added Tax
  UX Dominican Rep: Airport Authority Fee
  UY Uruguay: Ticket Sales Tax
  UZ Uzbekistan: Airport Departure Tax
  VA Papua New Guinea: NAQIA Passenger
  Clearance Fee
  VB Dominican Rep: Airport Infrastructure Fee
  VC St. Vincent and the Grenadines:
  Government Tax

- Government Tax Yemen: Airport Service Charge

- VD Yemen: Airport Service Charge
  VF Yemen: Airport Service Charge
  VF Yemen: National Aid Tax
  VG Virgin Islands, British: Airport Development Fee
  VH Senegal: Immigration User Fee
  VJ Aruba: Special Facility Charge
  VK Western Samoa: Departure Charge
  VK Lebanon: Departure Tax
  VM Lesotho: Passenger Service Charge
  VN Viet Nam: Sales Tax
  VO Togo: Passenger Service Charge
  VP Niger: Tourist Tax
  VQ Turkey: Domestic Airport Service Charge
  VR Sierra Leone: Passenger Service Charge
  VS Macedonia (FYROM): Security Tax
  VT Italy: Security Charge
  VU Vanuatu: International Departure Fee
  and Security Charge

- VU Vanuatu: International Departure Fee and Security Charge
  VU Vanuatu: International Departure Fee and Security Charge
  VW Grenada: Noise Isolation Charge
  VW Grenada: International Facilitation Charge
  VX Cameroon: Safety Tax
  VY Cameroon: International Development Tax
  VZ Cameroon: Passenger Service Charge
  WA Portugal: IVA Value Added Tax
  WB Gambia: Passenger Service Charge
  WC South Africa: Air Passenger Tax
  WD Jamaica: Travel Tax
  WE Guyana: Passenger Facility Charge
  WG Australia: Safety and Security Charge
  WH Belarus: Terminal Use fee
  WI Belarus: Security Charge
  WJ Belarus: Security Charge
  WJ Finland: International Transit Passenger
  Fee

- WE Filiation international reason of Fee
  WM Serbia: Pristina Passenger Service Charge
  WN Macao: Passenger Service Charge
  WO India: Passenger Service Fee
  WP Greece: Passenger Terminal Facilities

- Charge
- WQ Greece: Passenger Security Charge WR Tonga: Safety Levy (International) WS Western Samoa: Value Added Tax

- WS Western Samoa: Value Added Tax
  WT Ecuador: Security Fee
  WU Uruguay: Departure Tax
  WV Libya: Airport Departure Tax
  WWMoldova, Republic of: International Passenger
  Service Charge
  WX New Zealand: Domestic Passenger Levy
- WY Australia: International Passenger Service
- Charge
  WZ Gabon: International and Domestic Safety
- Charge
  XA USA: APHIS User Fee
  XB Guatemala: Value Added Tax
  XC Guatemala: Departure Tax
- Mexico: Airport Departure Tax TUA (International) XD
- Pakistan: Infrastructure Development Charge

- Algeria: Algerian Airport Tax
  USA: Passenger Facility Charges
  Guam: US Passenger Facility Charges
  Guam: US Passenger Facility Charges
  Canada: Goods and Services Tax
  Czech Republic: Value Added Tax
  Zimbabwe: Aviation Infrastructural
- Development Fund Levy Fee

- XJ Slovakia: Value Added Tax XK Egypt: Ticket Issuance Fee XL Egypt: Stamp Tax XM Latvia: Security Charge XN Eritrea: Embarkation Fee XO Mexico: Transportation Tax IVA (International)

- XP PTA Service Charge
  XQ Canada: Quebec Sales Tax
  XR Argentina: Airport Tax
  XS Sweden: Value Added Tax
- Identifier used when amounts are combined in a tax box
- Finland: Air Transport Supervisions Charge Mexico: Airport Departure Tax TUA (Domestic)

- (Domestic)

  V Poland: Airport Tax

  Poland: Value Added Tax

  USA: Immigration User Fee

  Pakistan: Security Charge

  Sweden: Passenger Charge

  Algeria: Value Added Tax

  USA: Customs User Fee

  Pakistan: Infrastructure Development Charge

  Yemen, Rep. of: Tourist Tax

  Finland: Value Added Tax

  Togo: Security Tax

  Togo: Security Tax

  Pakistan: Government Airport Tax

  St. Vincent and The Grenadines: Airport
  Service Charge

  Ukraine: Airport Passenger Charge
- Ukraine: Airport Passenger Charge
- Lebanon: Travel Document Issuance and Cancellation Fee
- YM India: Development Fee
- Venezuela, Bolivarian Republic of: Luxury Tax United Kingdom: Isle of Man Passenger Duty
- YP Portugal: Passenger Service Charge YQ Airline own use only
- Airline own use only

- Airline own use only
  Colombia: Sales Tax
  Mayotte: Passenger Service Charge
  Comoros: Civil Aviation Tax
  Grenada: Airport Capital Improvement
  Surcharge
  Bolivia, Plurinational State of: Exit Tax
  Kuwait: Passenger Service Charge
  Maldives: Tourism Goods and Services
  Tax (GST)
- Tax (GST)
- Malawi: Security Charge South Africa: Passenger Service Charge South Africa: Value Added Tax Central African Rep: Passenger Service
- Charge Congo: Passenger Service Charge

- ZD ZE ZF ZG ZH ZI ZK

- Congo: Passenger Service Charge
  Benin: Passenger Service Charge
  Senegal: Passenger Service Charge
  Bulgaria: Security Charge
  Chad: Passenger Service Charge
  Niger: Passenger Service Charge
  Mauritania: Passenger Service Charge
  Burkina Faso: Passenger Service Charge
  Argentina: Retention Income Tax
  Zambia: Domestic Sales Tax
  Norway: Passenger Charge
  Denmark: Passenger Service Charge
  Faroe Islands: Passenger Service Charge
  Greenland: Passenger Service Charge
  Greenland: Passenger Service Charge
  USA: Flight Segment Tax
  Chile: Airport Facility Charge
  United Arab Emirates: International Advanced
  Passenger Information (API) Fee
  Croatia: Value Added Tax
  Togo: Aeronautical Development Charge
- ZT ZU ZV Togo: Aeronautical Development Charge Iceland: Passenger Fee South Africa: Value Added Tax

- Finland: Transfer Fee Austria: Passenger Service Charge Billing and Settlement Plan pseudo tax code

# 12.1.6. Collection of additional charges

The tax/fee/charge box on the ticket should only be used to reflect bona fide amounts that will be to third remitted party government/airport

remitted to triffd party government/anport authorities as applicable.

Where the Validating Carrier has elected to impose additional fees and charges, such carrier shall deliver a receipt of such charges. When Validating Carrier imposed fees and charges are included on the state of the shown the the itinerary/receipt these shall be shown separately from any taxes, fees and charges applicable to the ticket such as:

- OA booking fee OB ticketing fee

- OC service fee
   OD penalty fee (optional not interlineable)
   OE/OF (optional not interlineable) for IATA carbon offset scheme service codes

The usage of these codes will be restricted to apply only when electronic tickets are issued and must appear separately from any taxes/fees/charges and other information applicable to the ticket on the

To allow the sunset of vMCO/vMPD for reservation change fees, the codes DU/DV may be used by carriers for anything other than bonafide TFCs.

#### 12.2. Taxes/Fees/Charges by Country

#### 12.2.1. Afghanistan (AF)

1. Airport Departure Fee (AF)

- The following is levied:
- 1 International departure: AFN 500.00 2 Domestic departure: AFN 50.00 Billing/ ticketing at any place outside Afghanistan:
- International departure: USD 10.00

  Domestic departure: USD 1.00

#### NOTES:

- The Airport Departure Fee is applicable to all the airports in Afghanistan
- This is a change to the currently existing "Departure Tax", which, until now, was collected directly from passengers at departure from an airport in Afghanistan

The fee is to be collected at point of sale and shown separately on the ticket.

- **EXEMPTIONS:** Infants under two years of age
- Transit/transfer passengers within 24 hours
  Dignitaries of Foreign Governments and their
  accompanying members
- Flight crew on board the airplane

The fee is interlineable.

2. Security Fee (TK)

- The following is levied: (Al will collect TK for services ex KBL only)

  1 International departure: USD 20.00

Domestic departure: USD 5.00 The tax is to be collected at point of sale and shown separately on the ticket. The lifting airline is responsible for remittance.

- **EXEMPTIONS:**
- Infants under two years of age Airline crew on duty
- Military flights

The fee is interlineable.

# 12.2.2. Albania (AL)

#### 1. Passenger Service Charge (AL)

Charge must be collected from each passenger embarking on a flight from Tirana for tickets issued anywhere.

#### 2 Child: EUR 5.00

- **EXEMPTIONS:** Infants
- **Diplomats**
- Government guests Free tickets

Adult: EUR 12.50

The charge is interlineable.

		13.4.2.1	European Union notices
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13.9.3.2 13.9.3.3 13.9.4 13.9.4.1	GIT without fare but with surcharge Group ticket with fare shown Contract bulk inclusive tour (CBIT) Ticket samples for a passenger in the group
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13.9.15	Summary: Validating Carrier) Ticket with end-on combination of fares

Fares/NUCs and mileage surcharges shown in examples are for illustration purposes only and do not necessarily reflect present day values.

Any ET displays are for illustration purposes only and layout may vary by ticketing vendor system.

#### 13.1. General Issuance Procedure

#### 13.1.1. Separate tickets

A separate ticket or conjunction ticket must be issued for each individual passenger. Group or family tickets, for legal reasons are not permitted.

#### 13.1.2. Separate coupons

Separate flight coupons (i.e. the indication of the appropriate places in the 'From/To' area) are required for:

- each change of flight number (service)
- each change of carrier each segment between stopovers
- each segment on a different class of service

 each segment with a different booking status
 In order to avoid handling difficulties at the airport, it
 is imperative that timetables are carefully studied for possible different flight numbers during the journey before issuing tickets.

#### 13.1.3. Conjunction tickets

Conjunction tickets must have the same form code and be issued in numeric sequence. They shall be stapled together in the proper sequence in accordance with the itinerary.

#### 13.1.4. Void coupons

In case of ET, no 'VOID' coupons are printed.

#### 13.1.5. Imprinting entries

#### 13.1.5.1. Dates

Dates shall be composed of 2 numerics for day followed by first 3 letters for month and (unless otherwise specified) 2 numerics for year, e.g. '05APR12'.

#### 13.1.5.2. Currency codes

Currency codes entered on tickets shall be those published under Rule 11.10.

#### 13.1.5.3. Country codes

Country codes used to identify taxing countries shall be those established by the International Organization for Standardization (ISO), and are published at the beginning of this book.

#### 13.1.6. Interline agreements

Carriers' tickets may be issued for travel:

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13.4.2

Useful websites

Individual Inclusive Tour Fare

#### 13.3.9.2. Sample ITR issued by travel agent with additional baggage details

#### ROTOR/CRISTINAMRS 10MAR - 16MAR YUL

This document is automatically generated. Please do not respond to this mail.

ELECTRONIC TICKET - PASSENGER ITINERARY RECEIPT

ABC TRAVEL DATE: 04 MAR 2013 CHEMIN DE ROUE AGENT: 1430

IATA : 814 90824 NAME: ROTOR/CRISTINAMRS

TELEPHONE: +41-22-7702531

ISSUING AIRLINE BBB AIRLINES TICKET NUMBER ETKT 000 3264514574 BOOKING REF: GDS1: 2W83QD. AIRLINE: BB/2W83QC BOOKING REF: GDS2: 2W83QC, AIRLINE: CC/2W83QC

FROM /TO FLIGHT CL DATE DEP FARE BASIS NVB NVA BAG ST

GENEVA BB 1243 J 10MAR 0730 IFM0SW 2PC OK

TERMINAL:M

PARIS CDG ARRIVAL TIME: 0840 TERMINAL:2F LATEST CHECK-IN:0650

PARIS CDG BB 342 I 10MAR 1040 IFM0SW 2PC OK

TERMINAL 2F

MONTREAL TRUDEA ARRIVAL TIME: 1335

LATEST CHECK-IN:0940

MONTREAL TRUDEA CC 672 Z 16MAR 2000 ZFM0SW 2PC OK

AMSTERDAM ARRIVAL TIME: 0750

AMSTERDAM CC 1927 J 17MAR 0930 ZFM0SW 2PC OK

**GENEVA** ARRIVAL TIME: 1100

TERMINAL:M

BAGGAGE POLICY (BUSINESS CLASS)

TWO CHECKED BAGS: FREE OF CHARGE UP TO 50LB/23KG AND 62LI/158CM EACH THIRD CHECKED BAG: CHF 100.00 UP TO 50LB/23KG AND 62LI/158CM

AT CHECK-IN, PLEASE SHOW PICTURE ID AND YOUR ELECTRONIC TICKET RECEIPT.

ENDORSEMENTS: NONEND

TOUR CODE : IT3BB4SWA123
PAYMENT : VI XXXXXXXXXXXXX1234/Exp0114

FARE CALCULATION : GVA BB X/PAR BB YMQ M/IT CC X/AMS CC GVA M/IT END

AIR FARE: IT

TAXES: CHF 503.00YR 21.35CH 18.00QX 9.50FR 14.50FR 24.00CA 1.50XG 2.50XQ

23.00SQ 8.50RN 2.50VV 9.00CJ

TOTAL: CHF 3663.35

NOTICE

CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE, WHICH ARE HEREBY INCORPORATED BY REFERENCE. THESE CONDITIONS MAY BE OBTAINED FROM THE ISSUING CARRIER.

LE TRANSPORT ET LES AUTRES SERVICES FOURNIS PAR LE TRANSPORTEUR SONT SOUMIS AUX CONDITIONS GENERALES DE TRANSPORT QUI SONT INCLUSES ICLEN REFERENCE. CES CONDITIONS PEUVENT ETRE OBTENUES AUPRES DE LA COMPAGNIE EMETTRICE DU BILLET.

#### 13.5.2.3. BSP Regions

The first BSP developed by IATA was launched in 1971 in Japan. Early 2012 there were 92 BSPs covering over 176 countries and territories serving about 400

**Middle East Africa** Europe Croatia Jordan Central & West Africa: Benin, Burkina Faso, Cameroon, Chad, Congo (Brazzaville), Cote d'Ivoire, Gabon, Mali, Mauritania, Niger, Senegal Cyprus Kuwait Czech Republic & Slovakia Lebanon Eastern Africa: Ethiopia, Kenya, Rwanda Tanzania, Uganda Finland Morocco South West Africa: Botswana, Lesotho, Malawi, France: France, French Guiana, Guadeloupe, Saudi Arabia Mauritius, Mozambique, Namibia, South Africa, Swaziland, Zambia, Zimbabwe Martinique, Mayotte, Monaco, Reunion Islands Syria Germany The Americas Tunisia Georgia Argentina Yemen Greece North Asia Bolivia Hungary People's Republic of China Ireland Canada & Bermuda: Bermuda, Canada, St. Chinese Taipei Israel Pierre and Miquelon Hong Kong (SAR), China: Hong Kong, Macao Belize/Guatemala/El Salvador/Honduras Italy: Italy & San Marino Mongolia Chile Kazakhstan & Kyrgyzstan **Asia Pacific** Australia: Australia, Kiribati Costa RIca/Nicaragua/Panama Netherlands Bangladesh Nordic & Baltic: Denmark, Estonia, Greenland, Iceland, Latvia, Lithuania, Norway, Sweden Dominican Republic & Haiti French Overseas Territories/Micronesia/Papua Eastern Caribbean: Antigua & Barbuda, Aruba, New Guinea: French Polynesia, Guam, Marshall Bahamas BVI, Barbados, British Virgin Islands, Dominica, Grenada, Guyana, Montserrat, Islands, Micronesia, New Caledonia, Northern Mariana Islands, Palau, Independent State of Papua New Guinea, Wallis and Futuna Islands Dominica, Grenada, Guyana, Montserrat, Caribbean Netherlands, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Suriname, Portugal Romania: Moldova & Romania Trinidad and Tobago India Russia & CIS Ecuador Indonesia Serbia & Montenegro Jamaica: Cayman Islands, Jamaica, Turks & Japan Caicos Islands Slovenia South Korea Mexico Spain: Andorra, Spain Malaysia Paraguay Switzerland/Liechtenstein Nepal Peru Turkey New Zealand: Cook Islands, Fiji, New Zealand, Uruguav Samoa, Tonga Ukraine

Venezuela United Kingdom: Gibraltar & UK Philippines Europe Western Balkans: Albania, Bosnia & Herzegovina, Kosovo, Macedonia

Austria Singapore **Middle East** Thailand: Cambodia, Thailand Azerbaijan

Egypt Vietnam Belgium & Luxembourg

Gulf Area: Bahrain, Oman, Qatar, United Arab

Bulgaria

#### 13.5.3. Form Codes

The traffic document number is the unique identification number of a traffic document as outlined in Recommended Practice 1720a. The document number comprises the airline code, for code, serial number and in some cases, a check digit. The Form Code has a maximum of 3 digits indicating the type of document, source of issue, and number of coupons.

The following table shows a partial list of form

Provider		Form	OT	Coupon #	S	Code	
Agençy ASP) <sup>1,2</sup>	(US	ATB & I	T	Coupon t	ру	10_ 11_ 12_ 13_ 14_ 15_ 70_ 71_ 72_ 73_ 74_ 75_ 76_ 77_ 78_ 870 874	to

of Coupon #c Form

Stock Provider	Form	f Coupon #s	Form Code
Agency (BSP) <sup>3</sup>		-	16_ 193 194 195 199 202 to 209, 22_ 49_
Agency (BSP) <sup>5</sup>	OPET		17_ 46_ 48_ 52_
Agency (BSP) <sup>1,2</sup>	vMPD	Paperless	180
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Contents Circle trip with a surface sector at the turnaround point (with no reasonable direct scheduled air service) than combination of 13.11.39.9 differentials 13.10 **Fare Construction Steps** Class differential involving separate 13.11.23 One Way Formula sectors on different classes 13.11.40 Round the world journey Round the World Minimum Round, Circle Trip and Open Jaw 13.10.2 Class differential with a higher intermediate point in one class and not 13.11.24 13.11.40.1 13.11.40.2 Formula Round the World Minimum plus up and 13.11 **Examples of Fare Breakdowns** the other Class differential with varying higher intermediate points for the higher and stopover fee Local combination of normal and special fares Point to point OW routing Specified routing 13.11.1 13.11.2 13.11.25 13.11.41 13.11.3 Add-on combination Local combination of special fares from different fare type groups Open jaw - local combination of fares Mileage principle (without surcharge) Extra mileage allowance (EMA) via a lower class 13.11.42 13.11.4 Class differential on the inbound fare component of a RT/CT 13.11.26 13.11.5 mandatory routing point(s) Extra mileage allowance (EMA) with no mandatory routing point 13.11.43 Outbound component travelled entirely on one class of service different from that of the inbound 13.11.27 13.11.44 Local combination of fares to form 13.11.6 circle trip with more than 2 fare components 13.11.7 Extra mileage allowance (EMA) via a 13.11.28 Entire pricing units in different classes 13.11.45 Fare component limitation on indirect mandatory routing point which is a no stopover point of service Placement of class differential and travel from/to/via Japan Fare component limitation on indirect 13.11.29 13.11.46 Excess mileage surcharge (EMS) 13.11.8 security surcharge travel from/to Germany Mileage equalization (B/) Sao Paulo/ Rio de Janeiro mileage 13.11.9 13.11.30 Origin normal fare open jaw (ONOJ) Turnaround normal fare open jaw with 13.11.47 13.11.48 Stopover charge Intentionally left blank Intentionally left blank 13.11.9.1 13.11.31 equalization international surface sector 13.11.9.1.1 Within mileage Europe one country rule and exception Normal fare open jaw with a surface 13.11.9.1.2 13.11.32 13.11.32.1 13.11.50 Accompanied infant's fare Children's fares with Lower excess mileage surcharge 13.11.51 varying with 13.11.9.1.3 Over 25M 13.11.9.2 Foz do Iguazu mileage equalization 13.11.9.2.1 Substituting IGU with IGR mileage 13.11.9.2.2 Replacing IGR with IGU - 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no HIP but with a CTM plus Rural airport exemption International ticket with domestic fare

The following pages shows examples of horizontal fare calculation breakdowns.

Backhaul high fare different from

Surcharge (other than stopover/ transfer charge)

higher intermediate point fare

There are two ways to approach fare construction: One system is based on pricing an entire itinerary as one whole journey or as one may call it, one pricing unit. The other system prices individual stand-alone parts of a journey as separate entities or pricing units.

While the Journey Concept remains applicable, the Pricing Unit Concept is intended to complement the journey concept in order to provide consistency throughout the industry.

To make a clear distinction between these two, the Journey Concept should be considered as the pricing of an itinerary as one unit and application of the fare construction rules to the entire routing. The Pricing Unit Concept, in its simplest terms, prices each part of a journey as if sold as a separate ticket. The cheapest total price for the journey is achieved by comparing the results of both pricing methods.

Terms and definitions associated with fare construction are listed below:

Country of Unit Origin

The country in which the Unit Origin is situated.

Destination

13.11.18

13.11.19

13.11.19.1 for a sector

The ultimate stopping place of the journey as shown on the ticket.

Journey

Origin to destination of the entire ticket.

#### Normal Fare Open Jaw

13.11.39.2

13.11.39.3

Travel from one country and return thereto comprising not more than two international fare components with a domestic surface break at Unit Origin or a domestic/international surface break at turnaround, or a surface break at both Unit Origin and Unit Turnaround and for which the fare is assessed as a single pricing unit using half RT fares. (See Rule 2.7.5.2. B Types of normal fare open jaw) In this context:

up Circle Trip with same global indicator -no HIP but with a CTM plus up

- Europe shall be considered as one country except for pricing units wholly within Europe
- Scandinavia (Denmark, Norway, Sweden) shall be considered as one country except for pricing units wholly within Scandinavia. Canada and the USA shall be considered

# as one country. One Way Subjourney

Part of a journey wherein travel from one country does not return to such country and for which the fare is assessed as a single pricing unit using OW fares.

Open Jaw - (Special Fares)

Travel comprising only two international fare components with a surface break(s) which, unless otherwise specified in a special fares rule, may be between any two points/countries in the area(s) of unit origin and/or turnaround for which the special fare rule applies and for which the fare is assessed as a single pricing unit using half round trip fares. (See 2.7.6. B for types of special fare open jaw.) *Origin:* the initial starting point of the journey as

shown on the ticket.

Intentionally left blank

components

Pricing Unit

13.11.65

13.12

A journey or part of a journey which is priced as a separate entity, i.e. is capable of being ticketed separately.

Return Subjourney

Part of a journey wherein travel is from a point / country and return thereto and for which the fare is assessed as a single pricing unit using half RT fares - RT, CT, normal fare OJ.

Unit Destination

The ultimate stopping place of a pricing unit.

The initial starting point of a pricing unit.

All fares, mileages, TFCs and NUCs shown in the following examples are for illustration purposes only and do not reflect actual fares and mileages. For fare construction purposes, the country of traffic document issuance is the same as the country of

For an overview of the sequence and key application of fare construction steps, see Rule

#### 13. Passenger Ticket - Part 2: Fare Breakdowns

#### 13.11.30. Origin normal fare open jaw (ONOJ)

Kuala Lumpur - Hong Kong (no stopover) - Manila - Kota Kinabalu

#### Construction:

#### Outbound

**KUL - MNL** ½RT Y NUC 285.19 HKG 702 Maximum permitted mileage 2018 1575 Sum of ticketed point mileages 2277 MNI **Excess** mileage surcharge 15% NUC 42.77 NUC 327.96 (EMS) Inbound: BKI - MNL NUC 161.07 ½RT Y **HKG Security Fee** C 4.23 RKI KUL Total NUC 493.26 IATA rate of exchange (IROE) 2.4994 Local currency fare (LCF) MYR 1233

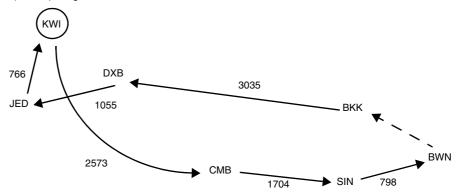
#### Horizontal ticket entry:

KUL AA X/HKG BB MNL Q4.23 15M327.96CC BKI161.07NUC489.03END ROE2.4994

- As there are only two international fare components with a domestic surface sector, ½RT fares are used.
- The mileage system is used on the outbound.

#### 13.11.31. Turnaround normal fare open jaw with international surface sector

Kuwait - Colombo - Singapore - Bandar Seri Begawan (surface) Bangkok - Dubai - Jeddah - Kuwait



#### Construction:

KWI - BWN ½RT NUC 1007.68

KWI - BWN 5602 Maximum permitted mileage Sum of ticketed point mileages 5075

Inbound:

KWI - BKK (NUC 767.96)

(increased to higher intermediate point) JFD - BKK ½RT Υ NUC 770.94

Maximum permitted mileage 4215 Sum of ticketed point mileages 4856

NUC 154.18 Excess mileage surcharge (EMS) 20% Subtotal inbound NUC 925.12

Total open-jaw journey NUC 1932.80 IATA rate of exchange (IROE) 0.27449 Local currency fare (LCF) KWD 530.600

Horizontal ticket entry:
KWI DD CMB EE SIN FF BWN M1007.68/-BKK CC DXB DD JED EE KWI20M JEDBKK925.12NUC1932.80END ROE0.27449

- As the TPM of the international gap is less than the shorter fare component, the pricing unit is calculated as a normal fare open jaw using half RT fares. The fare for the outbound journey is based on KWI BWN.

  'M' is shown preceding the amount of the first fare component to indicate that the mileage principle is used.

- The fare for the pricing unit that returns to the country of unit origin uses the JED BKK NUC level as this fare is higher than the KWI -BKK NUC. This higher intermediate point from JED to BKK is denoted by 'JEDBKK' which is entered preceding the NUC 925.12. The symbol '20M' following the second fare component indicates that the higher intermediate point has been surcharged by 20%.

# 13. Passenger Ticket - Part 3: Sample ET Displays and Screenshots

```
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13.13.3
                Galileo by Travelport
HP - Shares
13.13.4
13.13.5
                Intentionally left blank
13.13.6
                Sabre
13.13.7
                SITA
13.13.8
                Troya System
                Sample Travel Agent Displays
13.14
13.14.1
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                Amadeusvista
                axsRes by HP
CRS display on axsRes - issued by Amadeus (1A)
CRS display on axsRes - electronic ticket issued by Galileo (1G)
13.14.3
13.14.3.1
                CRS display on axsRes - conjunctive electronic tickets issued by Worldspan (1P) CRS display on axsRes - one way electronic ticket issued by Worldspan (1P) Galileo by Travelport
13.14.3.3
13.14.3.4
13.14.4
                Sabre (non-BSP travel agent)
13.14.5
                BSP ticket image for accounting purposes
13.14.6
```

The following pages show various sample displays as provided by system vendors and hosted airlines. Passenger names, ticket numbers and other ticket details are fictitious and for illustration purposes.

\*\*\*\* NOTE: Layouts vary according to system used. \*\*\*\*\*

#### 13.13. Sample Airline Displays

#### 13.13.1.Amadeus (Altea System)

```
E-Ticket Number
618-2400709719
LIN/Justina miss (ADT)
 Extended E-Ticket Display
 DOCUMENT: 6182400709719
                            TYPE: E-TKT CREATED BY: SQ AIRLINE AGENT (7906)
 PAX : LIN/JUSTINA MISS(ADT)
          PH: 88655555555 REF:
 OD-SINNYC SI- FCMI-0 POI-SIN DOI-250CT12 IOI-32393395
1 O SINJFK SQ 26 E 02JAN13 2355 OK YOW8 O
 OD-SINNYC
                                                                           2PC
 FARE F SGD
                     4875.00
          SGD
                                                               13.90SG
 TAX
                     355.30YQ TAX SGD
                                           6.20YQ TAX SGD
 TAX
           SGD
                        6.100P TAX SGD
                                            8.0000 TAX SGD
                                                                 31.50RA
                                            6.80YC TAX SGD
           SGD
                      10.50DE TAX SGD
                                                               20 70US
 TAX
 TAX
          SGD
                       6.20XA TAX SGD
                                            8.70XY
 TOTAL FARE SGD
                     5348.90
 SIN SQ(AT)NYC3800.42NUC3800.42END ROE1.282750
 FE BG SQ VLD ON SQ ONLY
 FP CCVIXXXXXXXXXXXXXX0002/1013/SGD5410.80/AAPS10K
 PRESENT CREDIT CARD
 LOCATORS: 1A/5ZXEZ5 SQ/JA35A8
 AGENTS : ID-282038 TKT-A0139X0SU BKG-0139X0/SU CTRY-SG LNG-EN
          SINGAPORE AIRLINES - SINGAPORE
 REMARKS : INTERNATIONAL ITINERARY
```

#### 13.13.2.axsRes by HP

```
SWISS◀
            724 2124 142 154
15JUL11 09.10.13 LXTK1TK AGT
SWISS TICKET CENTER/CC / BASEL◀
ISSUED
                                                           AGT 81492423 CH
                                                                                      PNR U5IRMD
    ROLO/ERNESTMR 724 2124 142 154∢
ZRHMIA LX 064 Z 26NOV 1305 OK ZRCABC 26NOV26
MIAZRH LX 065 Z 02DEC 1945 OK ZRCABC 02DEC02
ARROLO/ERNESTMR
                                                                           26NOV26NOV 2PC
                                                                           02DEC02DEC 2PC - 0
            CHECK FARE NOTE FL/CNX/CHG RESTRICTED◀
ZRH LX MIA 1476.54 ZRCABC LX ZRH 1476.54 ZRCABC◀
ENDO
FCALC
            NUC 2953.08
CHF1150.00◀
                                END ROE0.83786 XF MIA4.50◀
FARE
            CHF41.40CH
CHF6.00XY
CHF1549.4
                                   CHF2.50AY
CHF5.00YC
                                                         CHF28.00US
CHF308.00YQ
TAXES
                                                                               CHF4.50XA◀
                                                                                CHF4.00XF◀
TOTAL
PAYM
            VIXXXXXXXXXXX1105 CHF1549.4◀
```

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#### 14.1. Miscellaneous Charges Order (MCO)

#### 14.1.1. General

Travel agents shall not issue/reissue MCOs for unspecified air transportation.

The Miscellaneous Charges Order (MCO) may be issued to cover collections for such services as listed below, but shall not be used for transmittal of

Air or surface transportation:

Excess baggage charges;
Baggage shipped as cargo (for carriers only);

Land arrangements for ITs; Car hire/rental;

Superior air or surface transportation (for

carriers only);
Extra fares (for carriers only);
Additional collections in connection with upgrading or undercollections (for carriers

Taxes, fees and charges (TFC(s));

Deposits/ down payments; refundable balances (carriers only);

Hotel accommodation;

Collection for PTAs; Charges to be collected for services (carrier provided or not) for passengers requiring special assistance, e.g. oxygen, ambulance, special equipment:

Sleeper / berth surcharges;

Collection of penalty fees, e.g. for cancellation, no show, upgrading, rebooking or rerouting.

#### NOTES:

For carriers:

The MCO is provided in 4 versions: 1, 2, 3 or 4 exchange coupons in addition to the audit coupon, agent coupon and a passenger coupon.
- Issue a separate exchange coupon for each

service and each honouring party.

The MCO may be issued for specified or

unspecified use.

For non-BSP/non-ARC agent: The MCO is provided with two exchange coupons in addition to the audit, agent and passenger coupons. Issue a separate exchange coupon for each service and each honouring party.

Note for BSP travel agents:

The vMPD is only an interim industry solution for miscellaneous documents until such time as the EMD is fully implemented.

#### 14.1.1.1. Specified transportation

a) A specified MCO is issued for specified air, sea, rail, bus or other ground transportation of passengers or for excess baggage charges when the following conditions are complied with:

Guide for carriers:

It is drawn on a specific carrier(s) and is limited to one type of service, i.e. either air, sea, rail, bus; and

Guide for travel agents:
It is drawn as a PTA on a specific carrier(s) or otherwise is limited to one type of service; and Guide for carriers and travel agents:

points of departure, destination, class, fare / charge and calculation points are shown. (reservation information may be left open); and

type of service is shown, Transportation', 'PTA', 'Excess e.g. 'Air baggage', type of service is shown, e.g. 'Air Transportation', 'PTA', 'Excess baggage', 'Down payment for', 'Deposit for', 'Additional collection for', 'Extra Fare for' 'Taxes/fee/charges on', 'Sleeper / Berth', 'Stateroom', "Penalty Fees"", etc.; and The name of the passenger is shown, except when an MCO is issued to cover collection for a DTA in forcer of purplication for a pt. Air of purplication for

a PTA in favour of an unknown person when so authorized by the provisions governing PTAs. b) Issuance for more than one passenger shall not

be permitted except as follows:

Guide for carriers: Issuance by a carrier's own office to cover specified transportation of more than one passenger for a PTA or for a family or other group travelling together which is to be ticketed locally by such office. The names of all passengers are to be clearly entered on the MCO or on a separate list validated and crossreferenced to the MCO and attached to each coupon, except in the case of a PTA when so authorized by procedures governing PTAs. Guide for travel agents: collection for a PTA; partial or total collection for a group which is to

be ticketed locally by a carrier; provided that the MCO is presented to that carrier's sales office to which the agent regularly reports; and provided further that reporting and remittance of the amount shown on the MCO as deposit shall be made in accordance with the terms of the applicable fare,

the collection of a deposit for a group which is to be ticketed locally by the agent producing such group, provided that reporting and remittance of the amount shown on the MCO shall be made in accordance with the terms of the applicable fare.

#### 14.1.1.2. Land arrangements of a specified IT

An MCO is considered to have been issued for land arrangements of a specified IT when the following conditions are complied with:

It is drawn on a specified tour operator,

the approved tour title and tour code is included in the 'Type of service for which issued' box, the MCO is cross-referenced to the number of the passenger ticket(s)/MCO(s) covering the air portions by means of an entry in the 'Issued in connection with' box,

the name(s) of the passenger(s) is shown. Issuance for more than one passenger is permitted.

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Document

Document

When Excess Baggage Ticket is used:

PASSENGER TICKET NUMBER(S) 000 4476 543 214				EXCESS BAGGAGE TICKET	
IN CONJUNCTION WITH/IN EXCHANGE FOR EXCESS WEIGHT (KG)	EXCESS P	IECE(S)/OVERS	IZE	SKIING EQUIPMENT GOLFING EQUIPMENT PET	
		1		BULKY BAGGAGE 1 SEATS	
RAYE PER YO OR PIECE EUR500.00			<u> </u>		
EUR500.00					
TAX	$-\Gamma$	AB	FRANKF	URT	
EUR500.00		BB	<sup>™</sup> LONDON	1	
CASH			<sup>™</sup> FRANKF	URT	

#### 14.8. Electronic Miscellaneous Document (EMD)

The 2013 industry EMD deadline called for the sunset of current miscellaneous documents (vMCO/vMPD) in IATA BSPs. Most vMCOs have been replaced by EMD as of the due date, but there are still around 200,000 vMPDs issued monthly by travel agents around the world. To deal with this

 IATA BSPs will stop processing vMCO transactions as of January 2014.

IATA BSPs will process EMD-S free of charge until 30 June 2014 to accelerate EMD implementation. implementation.

- vMPD will be phased out no later than 30 June 2014, except for the following BSPs which will continue to accept vMPDs until 31 October
  - All BSPs in Latin America and Caribbean
  - Australia, Chinese Taipei, Hong Kong, India, Japan, Korea, Malaysia, Singapore, Sri Lanka
  - Italy, Russia, Turkey, Ukraine
  - Gulf Area

The EMD allows for a global industry standard for issuance, fulfillment and collection of ancillary fees with a common sales process across all channels. This can be interlineable and compatible with different systems. Considered as an integral part of selling ancillary fees, it can reduce cost by eliminating paper documents while increasing backoffice productivity.

#### 14.8.1. General Information

The EMD is a method to document the sale and track usage of charges (e.g. residual value, miscellaneous or excess baggage charges).

The Validating Carrier issuing the EMD in interline scenarios must ensure that a bilateral EMD agreement exists with the carrier specified on the EMD. In a code share, the bilateral ET and the EMD agreements shall also exist between the VC and the Operating Carrier(s) of the EMD. Ground handling arrangements will vary according to separate bilateral agreements.

The EMD data resides in the VC's database. and contain data elements defined herein. PADIS message standards shall be used for the transmission of the EMD data elements.

Ground Handling arrangements will vary according to separate bilateral agreements.

#### 14.8.2. Definitions

Billing Carrier - the carrier authorised to bill the Validating Carrier when different from the Operating Carrier
Coupon Data - itinerary data per coupon, defined as airline designator, reason for issuance subcode

and origin/destination city codes:

- Checked-in/Lifted coupon data
- Flown coupon data
- Sold coupon data (as it was originally sold)

  Data elements the components of PADIS messages; the EMV value coupons is that it is valid for exchange or lifted in connection with an ET flight coupon (EMD-A).
- Electronic Coupon a coupon in the Carrier's
- database;
  EMD Value Coupon coupon(s) of an EMD that
  may be valid for exchange (EMD-S) or lifted
  with an ET flight coupon (EMD-A)

Electronic Miscellaneous Document (EMD) - an electronic record issued by a carrier or its authorised agent, in accordance with applicable tariffs, for residual value (applicable

to carriers only), refundable balance or, for the collection of miscellaneous charges. Each EMD will have a maximum of four coupons and up to four EMDs issued in conjunction. An EMD must be either an EMD-S or an EMD A.

EMD Receipt - a document provided to the passenger which contains information and notices related to the service purchased or residual value

Interim Status - the coupon has one of the following coupon status indicators:

- Airport Control
- Check in (only applicable to EMD-A)
  Irregular operations (only for EMD-A)
  Lifted/boarded (only applicable to EMD-A)
  Refund taxes/fees/charges only;
- Suspended;
- Unavailable

Final Status - the coupon has one of the following coupon status indicators:.

- Exchanged/Reissued; Flown/Used; Refund;

- Void;

 Closed

Marketing Carrier - For a flight-related service, the carrier marketing the flight in a code share situation.

Operating Carrier -The airline whose Airline

Designator is recorded as the service provider

on the electronic value coupon(s).

PADIS messages - Passenger and Airport Data Interchange Standards that consist of

PADIS EDIFACT messages standards;

PADIS XML (eXtensible Mark-up

Language) messages standards Reason for Issuance Code - a code that identifies the use of an EMD

Reason for Issuance Subcode - a secondary code that qualifies the Reason for Issuance Code at the coupon level

Validating Carrier (VC) - the issuing airline whose numeric airline code precedes the document number. The VC shall be the controlling and authorising entity for EMD transactions.

#### 14.8.3. Scope

Depending on the Document Type, the EMD may be required to be associated or disassociated with an ET flight coupon(s). In this section, unless specified otherwise, the use of the term Validating Carrier applies to the VC of the EMD.

#### 14.8.3.1. Electronic Miscellaneous **Document Stand-Alone (EMD-S)**

An EMD-S can be issued for residual value (applicable to carriers only), refundable balance or the collection of miscellaneous charges that are not to be lifted with an ET flight coupon(s) at time of check-in.

The EMD-S may be issued to cover collections including but not limited to the following services or products:

- land arrangements;
- car hire/rental;
- deposits/down payment
- refundable balances; hotel accommodation;
- purchase of sundry articles e.g. pet kennels and bike boxes, etc.
- collection of sundry charges, e.g. charge for a
- reservation change or routing change Prepaid Ticket Advice (PTA)/ Ticket on
- Departure (TOD);
  unspecified air transport and/or excess
  baggage (not applicable to travel agents)
  denied boarding compensation

Unless defined by a carrier's tariff, an EMD-S shall be valid for one year from date of issue.

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A carrier may determine that the product or service being sold is to be considered as 'consumed' at issuance time. In such cases the EMD-S coupon(s) will be converted to 'FLOWN/USED' immediately on or shortly after issuance.

#### 14.8.3.2. Electronic Miscellaneous **Document Associated (EMD-A)**

An EMD-A can be issued for the collection of miscellaneous and excess baggage charges that are to be lifted with an ET flight coupon(s). The association between an EMD-A value coupon(s) and the corresponding ET flight coupon(s) requires that the coupon status of both the ET and the EMD-A remain synchronised. The EMD-A may be issued to cover collections including but not limited to the following services or products:
- excess baggage;
- premiums for superior air service;

- extra fares; additional collections in connection with upgrading or undercollection; TFCs;
- charges to be collected for services provided by the carrier, e.g. oxygen, special equipment on board, unaccompanied minor fees, meals, pre-reserved and other optional services as defined by the carrier;

#### 14.8.4. EMD data elements

The Validating Carrier shall retain the necessary data elements to generate, if required for the transaction according to the applicable legislation in the country of sale or by the choice of the Validating Carrier an Audit Coupon and a Credit Card Charge Form.

There are numerous EMD data elements but some of the core elements include those described below:

#### 14.8.4.1. Passenger/group name

Enter in this box the passenger's surname (family name) followed by an oblique, the given (first) name and, optionally, the title. When the given (first) name is not available or there is insufficient space on the ticket, the given (first) name may be replaced by the

An EMD shall be limited to 1 passenger name only except for the EMD-S which may also allow a group name. When the EMD-S is issued for passengers whose names are unknown (e.g. group deposit), use the name of the group leader or sponsor. Such an EMD-S can then be exchanged into individual passenger tickets or EMD-S(s) with

specific passenger names.

When the EMD-S for a group name is exchanged and results in a residual EMD-S, the original group name from the exchanged EMD-S shall be used for the new EMD-S

#### 14.8.4.2. Coupon number

Applicable coupon number within the range of 1 through 4.

#### 14.8.4.3. Date of issue

The date a document is issued in the format DDMMMYY (date/month/year).

Unless defined by a carrier's tariff, an EMD-S shall be valid for one year from date of issue.

#### 14.8.4.4. Reason for issuance code (RFIC)

The Reason for Issuance Code is a primary singlecharacter code which identifies the use of the EMD at document level. Each EMD shall be issued with only one Reason For Issuance Code (RFIC) which identifies the use of an EMD:

Air transportation - to be used for all air transportation related sub-codes (these include, but not limited to Charter, Involuntary Downgrading, Upgrading)

#### Ticket Alterations

	Ticket Alterations
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	2 No space available 3 Illness of passenger
15624	l Death
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	Voluntary Changes to Totally Unused Tickets
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transportation has commenced

15.9.8 Comparison of old and new local currency

15.9.8.1 No change in fare 15.9.8.2 Rerouting with additional collection 15.9.8.3 Reissue where a refundable balance is due

15.9.7.1 General

fares

15.9.7.2 Intentionally left blank 15.9.7.3 Intentionally left blank

15.9.7.4 United States exception

15.9.9 Reissuance Service Charge

# 15.9.10 Intentionally left blank 15.10 Involuntary Rerouting (Airline Use Only) **15.10** Involuntar 15.10.1 Definitions 15.10.2 General provisions 15.10.2.1Circumstances necessitating involuntary rerouting 15.10.2.2Procedures 15.10.2.3Onward carriage on services other than those of the Original Marketing/Operating Carrier 15.10.2.4Onward carriage at a higher cost but no additional charge 15.10.3 Baggage 15.10.4 Refunds and involuntary downgrading 15.10.5 Absorption of passenger's expenses 15.10.6 Ticketing procedures for electronic tickets 15.10.6.1Involuntary Indicator 15.10.6.2Endorsement 15.10.6.3Airline redirect of electronic ticket flight coupon(s) 15.10.6.4Unsolicited airport control 15.10.6.5Procedures for ob obtaining reservations prior to reticketing 15.10.6.6Reticketing 15.10.6.7Request Airport Control with Involuntary Indicator (i) 15.10.6.8Involuntary rerouting scenarios 15.10.6.9Genuine diversions en route 15.10.7 Involuntary rerouting provisions for paper tickets 15.10.7.1Endorsement 15.10.7.2No change of routing 15.10.7.3Change of routing 15.10.7.4Reticketing 15.10.7.5Invalidating withdrawn flight coupons 15.10.8 Flight interruption manifest 15.10.8.1General instructions 15.10.8. IGENERAL INSTRUCTIONS 15.10.8.2Billing and settlement of FIMs Original billing values Adjustment to original billing values 15.10.9 Involuntary rerouting of charter passengers to scheduled service 15.10.10Handling irregular operations in an electronic environment 15.10.10.1Coordination 15.10.10.2Flight disruption unit 15.10.10.3Key steps 15.10.11Billing taxes/fees/charges 15.10.12Involuntary rerouting billing values 15.10.12.1General 15.10.12.2Surface transportation - billing values 15.10.12Involuntary rerouting billing values 15.10.12.1General 15.10.12.2Surface transportation - billing values 15.10.13Flight rebooking 15.10.13.1General 15.10.13.2Passenger Communication 15.10.13.3Travel agent restrictions 15.11 Voluntary exchange/ reissues of etickets 15.11.1 Carrier print to paper 15.11.2 Print exchange 15.11.3 Refunds 15.12 Voluntary/ Involuntary Rerouting -15.12 **Specific Carrier Provisions** 15.12.1 Voluntary rerouting/upgrading 15.12.2 Rerouting to charter flights 15.13 Netting (Electronic Tickets only) **15.13** 15.13.1 15.13.1 Scope 15.13.2 Objective 15.13.3 Definitions 15.13.4 Netting calculation 15.13.4.1Reissue - Fare Balance Calculation 15.13.4.2Reissue Tax/Fee/Charge (TFC) Balance 15.13.4.2Reissue Tawl Co. Calculation 15.13.4.3TFC and Fare Netting for Reissue 15.13.4.4TFC and Fares Netting with Penalty Fees 15.13.4.4TFC Value for

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15.13.4.6Applying Exchange Value Towards Fare and TFCs
15.14 Optional change procedures
15.14.1 Optional change procedures for EMD

15.14.2 Processing of withdrawn coupons

15.14.1.1Wholly unused 15.14.1.2Partially used

#### 15.1. Definition of terms

ENDORSEMENT: written authority from a carrier to transfer an Accountable Traffic Document (Ticket, MCO or MPD), or individual coupon(s) thereof, to another carrier. Such written authority will normally be stamped in the "ENDORSEMENTS/ RESTRICTIONS" box.

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Endorsements may also be effected using commercial or interline communications

EXCHANGE: issuance of a new ticket for a totally unused ticket necessitated by a change

to the carrier, flight, date, class of service or sector of the first flight coupon of the ticket. LOCAL CURRENCY FARE: fare and related charge expressed in the currency of the country of commencement of travel; see 11.2. for those countries where the US Dollar or euro is used

new

for local currency. POINT ON THE ROUTE WHERE CHANGE IS TO COMMENCE: the point of deviation or the point from which the passenger's routing will vary from the routing originally indicated in the ticket for transportation from that point and do not mean any point prior thereto at which a passenger might ask to have such change

POINT: the place shown in the "From/To" box on the passenger's ticket. Where a city is served by more than one airport these airports shall be deemed to be the same point for the purpose of this rule.

REBOOKING: change of reservation data

without a change of ticketed points REISSUE: means the issuance of a revised ticket necessitated by a change to other than the first flight coupon of the ticket or a change to other than the carrier, flight, date, class of service or sector of the first flight coupon of a

REROUTING: any change to ticketed points
RESERVATIONS: the allotment in advance of seating or sleeping accommodation for a passenger or of space or weight capacity for

passenger or of space or weight capacity for baggage or goods. REVALIDATION: the authorized stamping or writing upon the paper ticket showing that it has been officially altered by the carrier. UPGRADING: a change from the original fare paid to a higher fare (changes of seasonality, day of week, applicable related charges resulting in a higher fare do not constitute upgrading) upgrading)

#### 15.2. Endorsements

#### 15.2.1. Paper Tickets

#### 15.2.1.1. General guidelines

Certain changes requested by the passenger require endorsing the flight coupon(s) concerned from one airline to another. Such an endorsement shall be obtained from an authorized carrier and shall be obtained from an authorized carrier and shall be authenticated by a stamp identifying the carrier and office making the endorsement. Such stamp may itself include the endorsement wording. To determine whether an endorsement is required, the following endorsement guidelines should be used.

Who is authorised to endorse?

The carrier:

A who issued the ticket: or

whose name (if different from the one whose ticket has been used) is shown in the validation

who is the original issuing carrier as shown in the "Date and Place of Original Issue" box of the ticket: or

designated in the "Carrier" box of the flight coupon(s) concerned.

In case there is doubt concerning the requirement to obtain an endorsement, consult one of the carriers mentioned above.

#### NOTE:

Neither the carrier receiving the endorsement nor the carrier granting it shall require it to be for value.

#### 15.2.1.2. Code shares

In the case of code share where the operating carrier may differ from the ticketed carrier, the operating carrier may uplift for a ticketed carrier a ticket closed to that ticketed carrier for such code shared route if an endorsement waiver exists. In such case, no endorsement is required.

Where no changes have been made to the original ticket and the operating carrier has a code share agreement with the original marketing carrier, the operating carrier may uplift a ticket closed to the marketing carrier without endorsement from the validating carrier.

CHF1320.00
CAD TWD
PD14.30CH
TAX/FEE/CHARGE
TAX/FEE/CHARGE
TWD17223A

VI XXXXXXXXXXXX2245 CC

Higher/Lower fare but paid TFC no longer

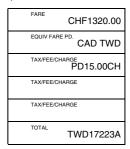
Fare: enter same or revised fare (higher or lower fare whichever is applicable) in currency of country of commencement of international transportation.

EFP: enter currency code(s) (no amount) shown in 'EFP' box of the original ticket; plus code of the currency of additional

collection, if new fare is higher.
TFC: if not refundable or if previously paid
TFC is to be refunded at original point of
sale (and not at point of ticket reissue),
enter 'PD' in 'Tax/fee/charge' box, followed
by the TFC amount already paid and the
applicable TFC adde. applicable TFC code.

Total: enter additional amount to be collected, preceded by currency code of the currency of payment. Follow this entry

FOP: enter the new form of payment followed by the original form(s) of payment. Separate the entries with a space or oblique.



DC XXXXXXXXXXX9999 CC

FORM OF PAYMENT CASH

#### 15.9.6.2. First Reissue: No equivalent fare paid in original ticket

#### A. ORIGINAL ISSUE: No equivalent fare paid

- Fare: total fare in currency of country of commencement of transportation.
  EFP: leave blank if identical with fare.
- TFC: currency code of currency of payment,
- tax/fee/charge amount, if any
- FOP: travellers cheques

#### CHF1272.00 EQUIV FARE PD. TAX/FEE/CHARGE CHF16CH TAX/FEE/CHARGE CHF14.50TW TAX/FFF/CHARGE CHU22.50HU TOTAL CHF1325.00

#### B. FIRST REISSUE: Higher Fare and Additional TFCs

- Fare: enter revised fare in currency of country commencement of international transportation.
- shown in 'EFP' box of the original ticket; plus code of the currency of additional collection.
- TFC: enter 'PD' in 'Tax/fee/charge' box, followed by the TFC amount already paid and the applicable TFC code. Then enter additional TFCs in currency of payment.
- Total: enter sum of additional amount to be collected (inclusive of TFC), preceded by currency code of the currency of payment. Follow this entry by 'A'.
- FOP: enter the new form of payment followed by the original form(s) of payment. Separate the entries with a space or oblique

CHF3250.00	FARECALCULATION————————————————————————————————————
EUR TAX/FEE/CHARGE ————————————————————————————————————	1.625XT EUR12.15WP1.52WQ PD XT16.00CH14.50TW22.50HU
TAX/FEE/CHARGE  EUF:13: 6.7% T TAX/FEE/CHARGE	FORM OF PAYMENT
FP HT	CPN ARLINE FORM AND SERIAL NUMBER CK CHSH CASH
EUR525.67A	

#### 15.9.6.3. Second or subsequent reissues

#### **EXAMPLE**:

#### **ORIGINAL ISSUE**

FARE	CHF1272.00
EQUIV. FARE PD.	EUR755.00
TAX/FEE/CHARGE	EUR22.97CH
TAX/FEE/CHARGE	201122.07011
TAX/FEE/CHARGE	
TOTAL	EUR777.97

VI XXXXXXXXXX6655

#### FIRST REISSUE (NO CHANGE IN FARE/TFCs)

FARE	CHF1272.00	
EQUIV. FARE PD.		
TAX/FFF/CHARGE	EUR	
	PD22.97CH	
TAX/FEE/CHARGE		
TAX/FEE/CHARGE		
TOTAL	NO ADC	

FORM OF PAYMENT CC

#### **SECOND REISSUE:**

#### A. No change in Fare and TFC:

- Fare: carry forward fare shown on ticket being reissued.
- EFP: imprint currency code(s) in 'EFP' box of ticket to be exchanged.

- TFC: if tax was shown on ticket to be reissued, imprint 'PD' followed by the TFC amount already paid and the applicable TFC code. Total: imprint 'NO ADC'. Note: When issuing a ticket against a PTA or issuing an involuntary rerouted ticket, optionally carry forward the entry in the Total box of the document taken in exchange. FOP: enter original form of payment. Separate the entries with a space or oblique. If credit card enter CC only.
- enter CC only.

FARE	CHF1272.00
EQUIV. FARE PD.	EUR
TAX/FEE/CHARGE	PD22.97CH
TAX/FEE/CHARGE	1 022.37011
TAX/FFF/CHARGE	
TOTAL	
TOTAL	NO ADC

FORM OF PAYMENT

#### B. Higher Fare, Higher TFC:

- Fare: enter revised fare in currency of the COC
- FFP: imprint currency code(s).

  TFC: imprint 'PD' followed by the TFC amount already paid and the applicable TFC code; then enter additional TFCs in currency of payment Total: imprint additional amount to be collected
- preceded by the currency code of the currency of payment. Follow this by "A".

  Note: When issuing a ticket against a PTA or issuing an involuntary rerouted ticket, optionally
- carry forward the entry in the Total box of the document taken in exchange.

FOP: enter new form of payment code, followed by the original form of payment; if credit card enter CC only.

FARE	CHF2606.00
EQUIV. FARE PD.	
	EUR USD
TAX/FEE/CHARGE	PD22.97CH
TAX/FFF/CHARGE	1 022.37011
	USD30.00RA
TAX/FEE/CHARGE	USD44.00PH
TOTAL	U3D44.00PH
101712	USD1011.00A

FORM OF PAYMENT

#### 15.10.6.8.Involuntary rerouting scenarios

The following are examples of involuntary rerouting by the Original Operating Carrier:

When connecting flight is cancelled Validating Carrier: BB Original Ticketed Routing: CPH CC X/PAR BB BKK EE SGN (no stopover at PAR) Flight BB931 PAR BKK is cancelled

Point of rerouting CPH

Revised portion: CPH DD X/FRA DD BKK

The Validating Carrier BB is also the Original Operating Carrier of the cancelled flight. Thus, the reissue is performed by Validating Carrier BB for the sectors CPH CC x/PAR BB BKK for travel CPH DD X/FRA DD BKK

#### Original PNR prior to flight cancellation

```
RP/CPHBB0900
                OC/PR 11DEC13/0752Z 5KD12X
1. MINH/TRANGMS
  CC 1251 C 12JAN 6 CPHCDG HK1 0700 0900
                                            *XB/E*
      931 C 12JAN 6 CDGBKK HK1 1330 0630+1 *XB/E*
      164 C 20JAN 7 BKKSGN HK1 1355 1525
4
  EΕ
                                            *XB/E*
  AP CPH
  TK OK11DEC/CPHBB0900
  FA PAX 000-2499100461/ETBB/DKK30020/11DEC13/CPHBB0900/33481023/S2-4
  FB PAX 120000955 TTPCPH55/ET OK PNR ADDR - 5KD12X/S2-R
  FP CCVI XXXXXXXXXXXXX9912/1220/N22
```

#### Original ET: Validating Carrier Dsiplay: BB

```
TKT-0002499100461
                      RCI-
                                              XB LOC-5KD12X
OD-CPHSGN SI-
                    FCMI-0
                             POI-CPH
                                      DOI-11DEC13
                                                   IOI-33481023
1.MINH/TRANG MS
                    ADT
                                         SI
 OCPH CC 1251 C 12JAN 0700 OK CIF
                                         Α
                                                  12JAN 2PC
 XCDG BB 931 C 12JAN 1330 OK CIF
                                         0
                                                  12JAN 2PC
3 OBKK EE 164 C 20JAN 1355 OK CIF
                                         Α
                                                  12JAN 2PC
  SGN
FARE
       DKK 30020
TFC
       DKK
             171ZO
                   TFC DKK 58FR TFC DKK 63FR
      DKK 30312
TOTAL
FC CPH CC X/PAR BB BKK EE SGN M5498.46NUC5498.460END ROE5.45971
FP CCVI XXXXXXXXXXXX9912/1220/N22
```

#### PNR after rebooking flight couipons 1 and 2

```
RP/CPHBB0900
                         AU/GS 12JAN14/0914Z 5KD12X
1. MINH/TRANGMS
   DD 3077 C 12JAN 6 CPHFRA HK1 1910 2045
                                                 *XB/E
       772 C 12JAN 6 FRABKK HK1 2245 1455+1 *XB/E*
164 C 20JAN 7 BKKSGN HK1 1355 1525 *XB/E*
   EE
5
   AP CPH FR 42-2232111
   ΤK
      PAX OK12OCT/CPHBB0900/S2-4
   FA PAX 000-2400221244/ETBB/EUR0/12JAN14/CPHBB0900/33481023/S2-4
   FB PAX 120000955 TTPBUH55/ET OK PNR ADDR - 5KD12X/S2-R
   FE INVOL RERTE DUE TO BB931/12JAN CNLD
10 FO 000-2499100461CPH11DEC13/33481023/000-2400217890E1
11 FP O/CC
```

#### ET Record of revised routing

The Validating Carrier BB can always request airport control back from the Operating Carrier(s) without giving any reason so as to effect the reissue of BUH BB X/CDG DD BKK into BUH CC X/ZRH CC BKK.

```
TKT-0002400221244
                                                  RCI-
                                                                           XB LOC-5KD12X
                                                                   DOI-12JAN14 IOI-33481023
                         OD-CPHSGN SI-
                                                         POI-CPH
                                               FCMI-1
                         1.MINH/TRANG MS
                                               ADT
                                                                      SI
The first 5 characters in the
                         1 OCPH DD 3077 C 12JAN 1610 OK CIF
                                                                      0
                                                                                12JAN 2PC
Endorsments/
                         2 XFRA DD 772 C 12JAN 2315 OK CIF
Restrictions data element shall be INVOL.
                                                                      0
                                                                                12JAN 2PC
                            BKK
                         FARE
                                DKK 30020
                                            TFC PD 58FR TFC PD 63FR
                         TEC
                                PD
                                     171ZO
                         TOTAL NO ADC
                         FC CPH CC X/PAR BB BKK EE SGN M5498.46NUC5498.460END ROE5.45971
                         FE INVOL RERTE DUE TO BB931/12JAN CNLD
                         FO 000-2499100461CPH112OCT13/33481023/000-2499100461
                         FP O/CC
```

NOTE: Only coupons affected by the irregular operation must be exchanged to the revised routing. All remaining unaffected coupons shall not be reissued. Moreover, the fare breakdown is carried over from the original ticket as no recalculation has been done.

#### When originating flight is cancelled

Scenario: Rebooking and reticketing by Original Operating Carrier (Original routing and PNR same as Scenario 1 above.)

Validating Carrier: BB

Original Ticketed Routing: CPH CC x/PAR BB BKK CC SGN (no stopover at PAR) Flight: CC1251 CPH PAR is cancelled

Point of rerouting CPH New routing: CPH DD X/FRA DD BKK

Reissue is performed by Operating Carrier CC for the sectors CPH CC X/PAR BB BKK for travel CPH DD X/FRA DD BKK. CC cancels and then misconnects on BB. To obtain control of PAR BB BKK coupon, CC may use the involuntary indicator so that BB is obligated to release control if there is a bilateral agreement in place to do so.

#### ETR of revised routing

The Validating Carrier BB can always request airport control back from the Operating Carrier(s) without giving any reason so as to effect the reissue of BUH BB X/CDG DD BKK into BUH CC X/ZRH CC BKK.

# 16. Card Payments

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	deposited cards

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	19 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
amelv cr	redit cards, charge cards and debit cards.	

This chapter explains three types of card payments namely credit cards, charge cards and de

Deviations from instructions or breach in card acceptance procedures may result in the transaction being rejected to the issuing agent.

Authorisation for BSP travel agents

#### 16.1. Credit Card - General

A credit card is a system of payment using a small plastic card issued to users to be able to buy goods and services on credit. It is a form of borrowing where the credit card provider lends money to be able to "buy goods now and pay later" (buying on credit). To check if customer had problems repaying debts, the credit card provider normally conducts a background check or a credit check. Cash advances may also be drawn at bank cash machines for a fee.

#### 16.2. Types of Credit Cards

True credit cards have a fixed spending limit based on the cardholder's credit rating and income. These enable consumers to carry a balance from month to month and charge interest on the outstanding debt. In general, as more money is spent, the more the credit limit increases. If there is a history of chronically late payments on the monthly bills or missed payments, the limit will be reduced (or the credit cut off), and the interest rate charged on the balance may be increased. While many credit cards are available with no annual fee, interest rates may run as high as 30%

When there is trouble managing and obtaining a credit card via standard offerings, some credit card companies offer secured cards. With such a card money has to be deposited with the card issuer and then a credit card can be provided with a spending limit equal to the amount of money deposited. The deposit earns interest and is generally refundable once a satisfactory credit history is established.

There are many types of credit cards such as
- Bankcards (e.g. Visa and MasterCard)
- Travel and Entertainment Cards

(e.g. American Express, Carte Blanche/Diners Club and JCB). In addition to the types mentioned above, certain

carriers use the Universal Air Travel Plan (UATP

Cards, see 16.9.10.).
Other carriers may also issue credit cards to the general public for the purchase of air transportation and related services. These types of credit cards are referred to as "airline" or "on-line" cards. Acceptance of "airline" cards is limited.

As stated in 13.7.6.(b), if payment is by credit card, enter (in the Form of Payment box of the traffic document) the two-letter credit card code and the credit card (account) number.

#### - Payment instruments, domestic usage only

AM	Credito Directo	(BSP Mexico 2)
ВС	Cards issued by BC	(BSP Korea 1)
CL	Cabal	
CN	Kookimin	(BSP Korea 1)
EB	KEB	
НС	Reserved for future use	(BSP Brazil)
HD	Hyundai	(BSP Korea 1)
KA	Reserved for future use	
KB	Reserved for future use	
LC	Lotte	
NH	Nonghyub	
NT	Nativa	(BSP
NV	Visa Naranja	Argentina)
ОС	OCA	(BSP Uruguay)
OV	Domestic payment	(BSP Spain)
OY	vouncher	
PC		
RC		
PR	Reserved for future use	(BSP Chile)
PT	Paga Todo	(BSP Mexico 2)
SH	Shinhan	(BSP Korea 1)
SK	HANA	
SW	Samsung	
TF	Tierra del Fuego	(BSP
TN	Tarjeta Naranja	Argentina)
- Inte	rnational Payment Cards	

International Payment Cards American Express CA Mastercard

DC DS JC TP Diners Club Discover Card Japan Credit Bureau Universal Air Travel Plan ÜP China UnionPay Visa International

NOTES:

Not all carriers accept any or all of the above credit cards. Certain carriers authorize the acceptance of credit cards other than those listed, including their own credit cards. Acceptance of credit cards is subject to appropriate verification as instructed by the carrier whose ticket stock is being used.

In South Korea, cards are not accepted by merchants on the basis of the card brand but on the basis of the issuer's name. Hence, a merchant has to sign a card acceptance agreement with every issuer. See Chapter 16

for PCI DSS requirements. In Mexico, movements on this virtual card are monitored by Aeromexico.

#### 16.3. Credit card acceptance

Air Travel and other credit cards may be accepted as payment for passenger tickets and related travel services subject to the details in the following

pages.
The acceptance of credit cards is governed:

by individual contracts between the Airlines and

the credit card companies and by contracts between the Airlines and the Universal Air Travel Plan (TP).

Therefore different rules may apply for different

In some countries the acceptance of credit cards is not allowed due to monetary or exchange control restrictions or restricted to the acceptance of locally valid credit cards. In these cases the local government instructions apply.

No credit card issued in the name of an agent or in the name of his officers or employees shall be used in connection with the sale of air transportation to any customer.

#### 16.3.1. Honouring credit card payments

When accepting credit card payment, the following checks must be observed:

Comply with the general instructions contained in this section.

#### 16.10.BSP Travel Agent Liability

#### 16.10.1. Face-to-face transactions

The agent shall not be liable for payment to airlines for a face-to-face transaction, provided BSP procedures have been adhered to by the agent.

#### 16.10.2.Non-face-to-face transactions

The agent may at its sole discretion and subject to the provisions of the following paragraphs choose to accept non-face-to-face card transactions including, but not limited to, signature-on-file and other Card not recent transactions. other Card-not-present transactions

- Although card details may have previously been verified by the agent, ticket sales of a nonface-to-face transaction shall be undertaken under the sole responsibility and liability of the
- In the event of a disputed transaction and its subsequent rejection by the card company, the relevant airline shall charge back the loss to the agent which issued the STD by means of an Agency Debit Memo, or, in non-BSP countries, a subsequent adjustment shall be made by the
- issuing airline.
  Failure by agent to settle charge backs from a non-face-to-face transaction shall be dealt with in accordance with the reporting and remittance procedures concerning Accounting irregularities and default action.
- The agent recognises that receipt of an approval code from the card company does not guarantee the transaction, and that any such approval code or other authorisation does not (and shall not be deemed to) guarantee that the charge will go undisputed. in the case of a rejected transaction, a charge back shall be made by the airline.
- The airline must make all reasonable efforts to ensure that only valid charge backs are transacted, and must provide all reasonable documentation in support of them. Any error by a carrier or BSP process may not charge back under the terms of subparagraph D above.

#### 16.11. Charge Card

#### 16.11.1.General description

Unlike a regular credit card, a charge card does not have a monthly spending limit. The card holder can make an unlimited number of purchases with the card but is required to pay the balance in full each month. Charge cards generally impose a fee and tack on penalties to discourage user from carrying a balance. Like credit cards, some have a yearly fee. Regardless of fees, for many the cost of having a charge card is often much lower than the cost of having a credit card due to the interest-related debt racked up with a credit card.

#### 16.11.2. Acceptance/ticketing process

Same procedure as credit cards.

#### 16.12. Debit Card

#### 16.12.1.General description

A debit card is used to buy goods or withdraw cash by taking amounts directly from the customer's bank account (payment debited from bank account). It can also be used to get 'cashback' from shops when buying goods and sometimes for money back from the cashier. The total amount is deducted immediately from customer's bank account. When using cash machines or paying for goods with a debit card, a PIN (personal identity number) is required. Most debit cards also serve as 'cheque guarantee cards to ensure that customer's cheque will be honoured up to a stated amount.

To curb spending and avoid impulse buying, debit cards are the right choice: no monthly bills, no interest charges, and generally no fees to obtain a debit card from your local bank. Visa and MasterCard affiliates issue most debit cards, so merchants that accept Visa and MasterCard credit cards also accept debit cards.

#### 16.12.2.Types of debit cards

Debit cards come in two varieties: online and offline. Online cards function like ATM cards, requiring personal identification number (PIN) to initiate the immediate transfer of funds from the user's bank account to the merchant's bank account. In some countries, such as Canada, online debit cards are the only type accepted

Off-line cards do not require the use of a PIN. Instead, when making a purchase, a signature is required in the same way as traditional credit card purchases. Several days later, funds to cover the purchase are transferred from the user's bank to the merchant's bank. The distinction between online and offline cards is often blurred because most cards can be used in both online and offline capacities

#### 16.12.3.Insufficient funds

Debit cards work like plastic checks. When making a purchase with a debit card, the payment for the purchase is taken directly from the card holder's bank account. If the account has insufficient funds to cover the expense, the card payment will usually be declined.

- But this also depends on the type of debit card:

  in some such as 'Solo' or 'Electron' debit card, the balance in the customer's account is checked before each transaction. If there is not enough money, the customer is unable to pay or withdraw cash without prior agreement. In other debit cards such as 'Visa', the account
- balance will not necessarily be checked and the

payment may still go through. If overdrawn, the charges will depend on whether or not there is an authorised overdraft arrangement with the bank. If there is an overdraft arrangement, the customer has to pay the agreed amount of interest at the end of each month but this is usually much lower than the interest charged on credit cards. If there is no overdraft agreement, or if the customer exceeds the agreed limit, the bank may allow the payment to go through but the card holder will usually pay much higher fees than if there was an agreed overdraft agreement.

#### 16.13. Payment Card Fraud

#### 16.13.1.Types of fraud

Fraudulent transactions may include chargebacks or credits issued to consumers claiming fraudulent use of their accounts.

#### 16.13.1.1.Card-not-present (CNP) fraud

This includes fraud over the internet, telephone, fax and mail order perpetrated when criminals obtain payment card details to make fraudulent details to make transactions. Because neither payment card nor cardholder is present at the cashier, businesses cannot check the physical security features of the card to determine if genuine.

#### 16.13.1.2. Card skimming

A counterfeit payment card is made by fraudsters using a skimming technique where the card's data on the magnetic stripe (on the back of the card) is electronically duplicated onto a blank card. Cards are skimmed using a device that is fitted to a cash machine, a PIN pad or card reader. Another ploy is to use card readers to capture card details elsewhere, e.g. in restaurants or gas stations. The card is placed through a device without your knowledge or card readers and small cameras attached to cash machines where cameras film the PIN that is keyed in.

#### 16.13.1.3.Lost and stolen card fraud

The actual payment card is physically stolen or lost and a criminal poses as the card holder.

#### 16.13.1.4.Card ID theft

This criminal activity involves stealing details other than the data on the payment card such as personal information used to open or take over a card account in the original card holder's name.

#### 16.13.1.5.Mail interception

Criminals steal a replacement card or new payment card from the mail and use them to buy goods. At risk are card holders with communal letter boxes. living in flats or student residence halls or who have moved and failed to redirect their mail.

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#### 16.13.1.6.Phishing

Phishing refers to scams that attempt to trick consumers into revealing personal information such as bank account numbers, passwords, payment card numbers and other sensitive details. These scams can be done by phone, email, regular mail and even via text message. In addition to seeking passwords and log-in codes,

phishers can also try to obtain PIN codes or any other bits of data that can help them operate in your name, gain access to your GDS and issue tickets. In most of these email phishing cases, phishers target unsuspecting users with fake internet sites or email messages that look legitimate as it comes complete with the branding and logo of a GDS or airline. This is sometimes referred to as "spoofing". Scammers also may leverage social networking sites, where users are already accustomed to sharing information with others.

Phishing emails and websites typically use familiar logos and graphics to deceive consumers into thinking the sender or website owner is a government agency, GSA, travel agency or other company they know or do business with. Sophisticated phishers may include misleading details, such as using the company CEO's name in the email "from" field.

Another common phishing tactic is to make a link in an email (and the fake website where it leads) appear legitimate by subtly misspelling URLs or changing the "com" to "biz" or another easily overlooked substitution.

Some phishing scams even lure victims by telling them their information has already been jeopardize. For example, potential victims máy receive an email that appears to come from a major GDS warning that their account has recently been exposed to fraudulent activity. Users are asked to click a link within the message so they can "confirm" their UserID and Password. But instead of going to the GDS' legitimate website, however, victims are taken to a clever lookalike, where their information actually is routed to the scammer.

If you receive any message asking you to confirm account information that has been allegedly "stolen" or "lost" or encouraging you to reveal personal information to receive a prize, it may be a form of

phishing.
It is important for users to know that credit card companies or GDSs will not call or email cardholders to request their personal account information or initiate outbound telemarketing calls.

#### 16.13.1.7.Pharming

This relies on a computer virus that redirects the unwary to a fake website that tries to mimic the portal of the card holder's online bank account. The login process or the displayed information will not necessarily look the same as the legitimate site and will ask for more information that would normally be

#### 16.13.1.8.'Friendly Fraud'

This occurs when a merchant receives a claim because the cardholder denies making the purchase or receiving the order, yet the goods or services were actually received. In some instances, the order may have been placed by a family member or friend that has access to the buyer's cardholder information.

#### 16.13.2. Fraud prevention tips

#### 16.13.2.1.General

- Do not let anyone else use the payment card.
- Always take the receipt.
- Keep receipts and shred them before disposal.
- Only shop from well-known website that display a secure padlock logo, and have both a landline phone number and a real address (not a PO box).
- Do not give out the PIN code.
- Avoid obvious PINs such as birth date.
- Keep credit cards and passwords or use a Password Manager.
- Keep a note of contact details if credit card is lost or stolen. Carry these separately from the cards.
- Use cards with chip and PIN technology.
  Pick up new cards directly from the bank instead of having this sent to a home address to avoid non chip-and-PIN payment transactions.

# 17. Additional Optional Services

Airlines may opt to offer Additional Services either free of charge or upon payment of a fee. However, these are limited to transactions where the carrier providing the service issues its own Electronic Miscellaneous Document unless there is a bilateral agreement with another carrier to provide such optional services on another carrier's behalf. There are two main types of additional services: segment-associated or stand alone.

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#### 17.1. Definitions

- Additional Services those services, other than passenger air transportation, provided to a passenger for which there may or may not be a charge.
- Concurrence an agreement from one carrier to permit the assessment of another carrier's optional service in which the concurring carrier participates.
- Electronic Miscellaneous Document (EMD) electronic record issued by a carrier or its authorised agent, in accordance with applicable tariffs, the collection
- miscellaneous charges.
  Electronic Miscellaneous Document Associated (EMD-A) - an EMD issued for the collection of miscellaneous and excess baggage charges that are to be lifted with an ET flight coupon(s). The association between an EMD value coupon(s) and the corresponding ET flight coupon(s) requires that the coupon status of both remáin synchronised.
- Electronic Miscellaneous Document Stand Alone (EMD-S) issued for residual value or the collection of miscellaneous charges that are not
- to be lifted with an ET flight coupon(s).

  Optional Services a data source provided by ATPCO for additional services an airline offers the customer for which the customer has a choice regarding whether to accept and/or purchase the service. A fee may or may not be charged for the service. ATPCO's Optional Services product can include data for required services such as the unaccompanied minor
- services or oxygen onboard a flight.

  Other Charges charges such as taxes/fees/charges, flight related services, merchandising related service, ticket related services, etc., excluding excess baggage charges

Related Charges - fare related charges such as cancellation penalties, non-refundable amounts, rebooking and rerouting charges, refund/reissue overrides, stopover weekend surcharges etc. and excess baggage charges

#### 17.2. Types of Service

Flight Related Services - those services filed by carriers which are ticketed by means of an EMD-A booked via a Special Services Request (SSR) and related to a specific flight segment (e.g. products that enhance the in-flight experience such as, but not limited to, seat

selection, meals, blankets and drinks).

Merchandising Related Service - the ability to purchase items from a catalogue such as, but

not limited to, logo T-shirts and other items.

Refund/Reissue Override (Fare Related Service) the pre-purchase of the ability to change an itinerary filed by the carrier.

Ticket Related Services - those services filed which

are ticketed by means of an EMD-S crossreferenced to a ticket and booked via a Special Services Request (SSR) or Auxiliary Segment (SVC). This service may or may not be related to a flight segment (e.g. items associated to ticket purchase such as, but not limited to travel insurance or flight related services such as meals, etc. where the preferred ticketing method is not the EMD-A).

#### 17.3. Reservations Process

One type of additional service is segment associated using SSR ASVC and the other is non-segment associated using SVC.
Additional services shall be booked in accordance

with the following provisions. All messages indicated in this section will use established teletype message formats.

The booking source shall send a request for the Additional Service to the carrier. This request may be via a Special Service Request (SSR) for a flight related request, or via an auxiliary segment (SVC) for a non-flight related request.
On receipt of this request, the carrier will respond to

the booking source in one of three ways:
- Confirm the Additional Service request and

- confirm that no EMD is required. No further
- action will be required by the booking source; Confirm the Additional Service request with a request for the issuance of an EMD. The booking source shall issue an EMD and send confirmation of the EMD issuance to the carrier. Deny the Additional Service request. No further
- action will be required by the booking source. If the booking source is already aware that the Additional Service is offered by the carrier and an EMD is required, they may send an SSR request for the service (e.g. UMNR) together with the Additional Service SSR identifying the specific service sub code in the same teletype message.
- The carrier response may be either to confirm the Additional Service request with a request for issuance of an EMD. The booking source shall issue an EMD and send corresponding confirmation to the carrier; or
- deny the Additional Service request. No further action will be required by the booking source.

#### 17.4. Ticketing/Payment Process

An Electronic Miscellaneous Document shall be issued as payment for the Additional Services. See Chapter 14.8. for EMD issuance procedures.

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#### 17.4.1. Other data elements in the EMD

Additional Services Filed Fee Amount - the amount preceded by the applicable ISO currency code for the service covered by the coupon(s). This amount shall be in the currency of filing of the service. When a fee is priced over more than one coupon, this element will be blank on all except the final coupon of the fee component

on which the fee is priced on. Additional Services Filed Fee Bankers Selling Rate the BSR used to convert the filed fee into the currency of payment of the EMD. When a fee is priced over more than one coupon, this element will be blank on all except the final coupon of the fee component on which the fee is priced.

Additional Services Number of Services/Fees - The number of services of the same type that are included in the EMD coupon for the same

#### 17.5. Airport Process

Carriers shall ensure that Departure Control Systems and third party ground handlers (where applicable) are able to handle such EMD-A for the

purpose of check-in and ground handling. Third party ground handlers have to be advised of any EMD-S required for the confirmation for the provision of a service (e.g. Lounge access).

#### 17.6. Service Delivery

Carriers shall determine when the service has been

- Issue an EMD-A for those services considered as consumed upon check-in at the time the
- electronic ticket is lifted Issue an EMD-S for those services that are not to be considered as consumed at the same time the electronic ticket is lifted. Such EMD-S may be considered to be flight related, where the carrier has determined that the preferred method of ticketing is an EMD-S (e.g. provision of on board meals, pre-reserved seating, inflight entertainment, etc.), or non-flight related (e.g. the purchase of kennels, bike boxes, merchandise, etc.).

Carrier shall determine which EMD shall be issued. In the case of an EMD-S, carriers shall determine when the service paid for is to be considered as consumed and will be responsible for changing the

coupon status to USED.

In order to deliver purchased in-flight services, cabin crew shall be provided with the information necessary to provide the service on board. Information shall include but not be limited to: the type of service, name of passenger and seat number.

#### 17.7. Disruptions and Irregular Operations

Where a carrier experiences an irregular operation (e.g. a cancellation due to tecnnical or meteorological reasons) and/or is unable to provide a cancellation due to technical or the service (for example due to an equipment change), a refund may be provided in accordance with the carrier's conditions of carriage.

Carriers may not involuntary reroute Additional Services on to other carriers unless bilaterally

In the case of schedule changes, carriers shall determine whether the additional service can be provided for the new flight(s)/routing.

# 17. Additional Optional Services

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Sub Cod	le	RFIC	17.13.5 Sub	.Lounge Commercial Name	RFIC	17.13.1 Sub	1.Store Commercial Name	RFIC
0E5	UP TO 22LB 10KG AND 85L 215LCM	I C	Code			Code		
0E8		I C	0AG 0BX	EXECUTIVE LOUNGE LOUNGE ACCESS	E E	0BB 0BC	ADULT POLO SHIRT - MD	F F F
0EA	SLEEPING BAG	C				0BD 0BE	ADULT POLO SHIRT - LG ADULT POLO SHIRT - XL	F
0EB 0EC		0000000000		.Meal/ beverage				
0ED	SPORTING FIREARMS	Č	Sub Code	Commercial Name	RFIC	17.13.1	2.Travel services	
0EE 0F0		C	0AI	BREAKFAST	G	Sub	Commercial Name	RFIC
0F4	STROLLER or PUSHCHAIR	č	0AJ	CONTINENTAL	G	Code 0BG	TRIP INSURANCE	D
0FY 0G1		C	0AK	BREAKFAST DINNER	G	0BG 0BK	PTA/ TKT ON DPTR	D
0G5		č	0AL	DIABETIC DINNER	G	0BL	CHARTER	В
0GI		T C	0AM 0AN	HOT DINNER VEGETARIAN DINNER	G	0BU 0BW	LOST TICKET FEE CHECK IN	D A
0GC	158LCM	_1 C	0AO	KOSHER DINNER	Ğ			
0GF		-I C	0AP 0AQ	LUNCH KOSHER LUNCH		17 13 1	3.Unaccompanied travel	
0GL	208LCM J FLOWERS OR PLANTS	С	0AR	VEGETARIAN LUNCH	Ğ	Sub	Commercial Name	RFIC
0H1	SPECIALTY ITEM	С	0AS 0AT	DIABETIC LUNCH SNACK	G G	Code	LINIA COCAMBANIED MICNE	_
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	VALUATION		0AV 0AW	ALCOHOLIC DRINK NON-ALCOHOLIC DRINK	G	0BY	PASSENGER ASSISTANCE	E
010 01W		C	0AX	BEVERAGE	Ğ	0BZ 0B0	UM FEE - DOMESTIC UM FEE - INTERNATIONAL	E E
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0IZ	UP TO 50LB 23KG AND 81L 208LCM	I C	0HA	MEAL CHICKEN 2		17 12 1	4.Upgrade	
0JE	TELEVISION UP TO 29L	LI C	0HB	MEAL CHICKEN 3 MEAL CHILDRENS	G	Sub	Commercial Name	RFIC
0JF	74LCM TELEVISION OVER 29L	_I C	0HF	MEAL CHILDRENS CHICKEN	G	Code		
UJF	74LCM		0HI	MEAL DUCK	G	0BJ	UPGRADE	Α
0J7	UP TO 31LB 14KG AND 55L 140LCM	-I C	0HH 0HL	MEAL KOSHER LAMB MEAL PASTA 1	G G			
0KV	ANTLERS UP to 50LB 23KG	С	0HK		G		5.Medical	DEIC
0KX	( UP TO 31LB 14KG AND 62L 158LCM	-I C	0HM 0HP	MEAL PASTA 2 MEAL PORK	G G	Sub Code	Commercial Name	RFIC
OIN		С	0HN	MEAL VEG GLUTEN		0AH	WHEELCHAIR	Ē
0M7		С		LACTOSE FREE		0B2 0B4	MEDICAL ASSISTANCE OXYGEN	E G
OM8	3 Over 70LB 32KG and 80L 203LCM	_1 C				0B7	STRETCHER	Ğ
MO	N PET IN CABIN	•	17.13.7		DEIO			
ONA ONE		C	Sub Code	Commercial Name	RFIC	17.13.1	6.RFISC starting with 98 - 9	19
0.12	165LCM	0	0A0	PET IN HOLD LARGE	C		_	
			0A1 0AY	PET IN HOLD EXTRA LARGE SMALL PET IN HOLD	C		for issuance sub codes beginning are reserved and not available for us	
17.1	3.2.Frequent flyer		0AZ	MEDIUM PET IN HOLD	Ċ	Sub	Definition	RFIC
Sub		RFIC	0BT	PET CARRIAGE - PET I CABIN	IN C	Code		
Cod 0CN		i	0i9	PET BAG	С	999 998	Under collections fares Under collections TFCs	D D
	BONUS MILES	^				997	Deposits down payments	D
0NF	BONUS MILES	Α	17.13.8	.Rule override		996 995	Refundable balances Cancellation fee	D D
474	10.00		Sub	Commercial Name	RFIC	994	Rebooking fee domestic with	
17.1	3.3.Ground transportation/ services	non-air	Code 0A2	REISSUE OVERRIDE	*	993	taxes e.g. VAT where applicable Rebooking Fee international	D
	Sei vices		0A3	REFUND OVERRIDE	*	992	Ticket Amendment Fee	D
			0A4	REISSUE/REFUND OVERRID * not applicable	)E *	991 990	Ticket fee Booking fee	D D
Sub Cod		RFIC		not applicable		99K	Involuntary downgrading	Ā
0AB								
0BN	LELOTTIO CATT	В	17 12 0	Pre-reserved seat assign	monte	99J	Discount card	D
0BN 0BC	M BUS	В		.Pre-reserved seat assign			Discount card Residual value Upgrade airport tax	D D D
0BP	M BUS I CAR HIRE		Sub Code	Commercial Name	RFIC	99J 99I 99H 980	Residual value Upgrade airport tax Land service	D D D B
UDP	M BUS I CAR HIRE I HOTEL ACCOMMODATIONS I TOUR LAND	B B	Sub Code 0A5	Commercial Name  AISLE SEAT EXIT ROW	RFIC A	99J 99I 99H 980 981	Residual value Upgrade airport tax Land service Cabin baggage	D D D B
	M BUS I CAR HIRE I HOTEL ACCOMMODATIONS I TOUR ARRANGEMENTS	B B B	Sub Code 0A5 0A6 0A7	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW	RFIC A A A	99J 99I 99H 980 981 982 983	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds	D D D B
0BC 0BF	M BUS CAR HIRE HOTEL ACCOMMODATIONS TOUR ARRANGEMENTS TRAIN TRANSFER	B B B B B	Sub Code 0A5 0A6 0A7 0A8	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT	RFIC A A A T A	99J 99I 99H 980 981 982 983 984	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds	D D D B
0BC	M BUS CAR HIRE HOTEL ACCOMMODATIONS TOUR ARRANGEMENTS TRAIN TRANSFER	B B B B	Sub Code 0A5 0A6 0A7 0A8 0A9	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT	RFIC A A A T A W A	99J 99I 99H 980 981 982 983 984 985 986	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope	D D D B
0BC 0BF 0DE	M BUS I CAR HIRE I HOTEL ACCOMMODATIONS I TOUR ARRANGEMENTS I TRAIN I TRANSFER AIRPORT PARKING	B B B B B	Sub Code 0A5 0A6 0A7 0A8	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT PRE-RESERVED CENTE	RFIC A A A T A W A	99J 99H 980 981 982 983 984 985 986 987	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package	D D D
0BC 0BF 0DE	M BUS I CAR HIRE I HOTEL ACCOMMODATIONS I TOUR ARRANGEMENTS I TRAIN I TRANSFER AIRPORT PARKING I 3.4.In-flight entertainment	8 B B B B B B B	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDO' SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT	RFIC A A A T A W A ER A	99J 99I 99H 980 981 982 983 984 985 986	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service	DDDBCCCCCCCD
0BC 0BF 0DE	M BUS CAR HIRE HOTEL ACCOMMODATIONS TOUR ARRANGEMENTS TRAIN TRAINSFER AIRPORT PARKING  3.4.In-flight entertainment Commercial Name	B B B B B	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA 0B5 0B6	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT SLEEPER BERTH	RFIC A A A A T A W A ER A A A A	99J 99I 99H 980 981 982 983 984 985 986 987 988 98A	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service fee	DDDBCCCCCCCDD
0BC 0BF 0DE	M BUS CAR HIRE HOTEL ACCOMMODATIONS TOUR ARRANGEMENTS TRAIN TRAIN TRANSFER AIRPORT PARKING  13.4.In-flight entertainment Commercial Name He OVERHEAD	8 B B B B B B B	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT SLEEPER BERTH PREMIUM SEATING PREMIUM SEATING PREMIUM SEATING	RFIC A A A T A W A ER A A A A A	99J 99I 980 981 982 983 984 985 986 987 988 98A	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service fee Transportation credit voucher Unspecified transportation	
0BC 0BF 0DE 17.1 Sub Cod 02N	M BUS I CAR HIRE I HOTEL ACCOMMODATIONS I TOUR ARRANGEMENTS I TRAIN I TRAINSFER E AIRPORT PARKING  13.4.In-flight entertainment Commercial Name I OVERHEAD ENTERTAINMENT	B B B B B B B RFIC	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA 0B5 0B6 0B8 0CQ	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDO'SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT SLEEPER BERTH PREMIUM SEATING PREMIUM SUBSCRIPTION	RFIC  A A A T A W A ER A A A A A A A A A A A A A A A A A	99J 99I 980 981 982 983 984 985 986 987 988 988 98A	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service fee Transportation credit voucher Unspecified transportation For refund only	
0BC 0BF 0DE 17.1 Sub Cod 02N	M BUS CAR HIRE HOTEL ACCOMMODATIONS TOUR ARRANGEMENTS TRAIN TRAIN TRANSFER AIRPORT PARKING  13.4.In-flight entertainment Commercial Name LE OVERHEAD ENTERTAINMENT PERSONAL ENTERTAINMENT	B B B B B B B B B B B B B B B B B B B	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA 0B5 0B6 0B8	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT SLEEPER BERTH PREMIUM SEATING PREMIUM SEATING PREMIUM SEATING	RFIC A A A T A W A ER A A A A A	99J 99H 980 981 982 983 984 985 986 987 988 988 98B 98B 98B 98B	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service fee Transportation credit voucher Unspecified transportation For refund only Non refundable amount Penalty fee	000000000000000000000000000000000000000
0BC 0BF 0DE <b>17.1</b> Sub Cod 02N 02C	M BUS CAR HIRE HOTEL ACCOMMODATIONS TOUR ARRANGEMENTS TRAIN TRANSFER AIRPORT PARKING  13.4.In-flight entertainment Commercial Name IN OVERHEAD ENTERTAINMENT PERSONAL ENTERTAINMENT 110V AC POWER	BBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBB	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA 0B5 0B6 0B8 0CQ	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT SLEEPER BERTH PREMIUM SEATING PREMIUM SEATING SUBSCRIPTION AISLE SEAT BULKHEAD	RFIC AAAA T AA W A ER A AAA IG A	99J 99I 980 981 982 983 984 985 986 987 988 98A 98B 98B 98B 98B 98B 98B	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service fee Transportation credit voucher Unspecified transportation For refund only Non refundable amount Penalty fee Booking code discrepancy	
0BC 0BF 0DE 17.1 Sub Cod 02N 02C 02P 02C	M BUS CAR HIRE CAR HI	BBBB BBB RFIC G G GGG	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA 0B5 0B6 0B8 0CQ 0CR 0CS 0CT	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT SLEEPER BERTH PREMIUM SEATING PREMIUM SEATING PREMIUM SEATING VIEW SEAT BULKHEAD WINDOW SEAT BULKHEAD CENTER SEAT BULKHEAD	RFIC AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	99J 99H 980 981 982 983 984 985 986 987 988 988 98B 98B 98B 98B 98B 98B 98B 98B	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service fee Transportation credit voucher Unspecified transportation For refund only Non refundable amount Penalty fee Booking code discrepancy Stopover charge Service charge	000000000000000000000000000000000000000
0BC 0BF 0DE 17.1 Sub Cod 02N 02C 02P 02C 02R 0AC	M BUS CAR HIRE HOTEL ACCOMMODATIONS TOUR ARRANGEMENTS TRAIN TRAIN TRANSFER AIRPORT PARKING  13.4.In-flight entertainment Commercial Name E OVERHEAD ENTERTAINMENT PERSONAL ENTERTAINMENT 110V AC POWER USB POWER USB POWER USB POWER USB TOWN ACK TOWN	BBBB BBB RFIC G G GGG	Sub Code 0A5 0A6 0A7 0A8 0A9 0BA 0B5 0B6 0B8 0CQ 0CR 0CS 0CT	Commercial Name  AISLE SEAT EXIT ROW WINDOW SEAT EXIT ROW CENTER SESAT EXIT ROW PRE-RESERVED AISLE SEAT PRE-RESERVED WINDOW SEAT PRE-RESERVED CENTE SEAT SEAT ASSIGNMENT SLEEPER BERTH PREMIUM SEATING PREMIUM SEATING PREMIUM SEATING VIEW SEAT BULKHEAD WINDOW SEAT BULKHEAD CENTER SEAT BULKHEAD  O.Standby	RFIC AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA	99J 99I 980 981 982 983 984 985 986 987 988 988 988 98B 98B 98B 98B 98B 98B 98B	Residual value Upgrade airport tax Land service Cabin baggage Cargo 1 to 25 pounds Cargo 26 to 50 pounds Cargo 51 to 75 pounds Cargo Airway Bill Cargo Mail Envelope Cargo Small Package Credit card charge Non revenue international service fee Transportation credit voucher Unspecified transportation For refund only Non refundable amount Penalty fee Booking code discrepancy Stopover charge Service charge Miscellaneous charge	000000000000000000000000000000000000000
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# CARRIER REGULATIONS

# Carriers' Special Regulations

The regulations published in this part of the Passenger Air Tariff are based on information received from the respective carrier. Any queries concerning the contents shall be directed to the carriers concerned.

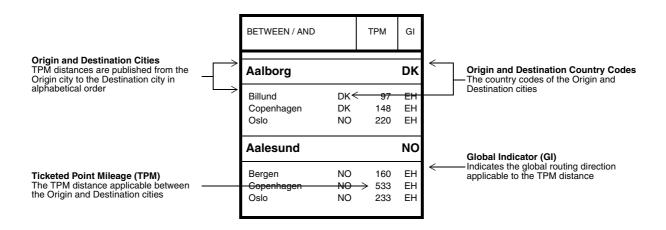
#### Summary

Special regulations of the following carriers in this Part

- 1. 2. 3. 4. 5.
- Alia The Royal Jordanian Airline Iberia Oman Air Nepal Airlines TAAG Linhas Aereas De Angola Angola Airlines TAP Portugal

# **How to Use Ticketed Point Mileages (TPM)**

This example illustrates how Ticketed Point Mileages are shown



#### **Definition**

Ticketed Point Mileages (TPM) reflect flown distances between points contained in each flight coupon of a passenger's ticket

#### **Period of Application**

The Ticketed Point Mileages contained in this publication apply during the period 1 April 2014 through 30 September 2014

#### **Use of Ticketed Point Mileages**

The sum of ticketed point mileages is measured against the Maximum Permitted Mileage (MPM) distance to determine the fare applicable for any given journey

#### **How to Read Distances**

Ticketed Point Mileages are published in full alphabetical order (for example the TPM distance between Abu Dhabi and Rome is also published in the direction Rome - Abu Dhabi)

#### **Symbols**

# The city does not have an airport (Off-line point)

#### Global Indicators (GI)

The global indicator codes next to the TPM distances are defined in Section 1.1.3 and 2.5.8 and are summarized below for easy reference

- AP between Area 2 and Area 3 via the Atlantic and the Pacific
- AT between Area 1 and Area 2/Area 3 via the Atlantic (other than SA)
- EH between Area 2 and Area 3 via Eastern Hemisphere (other than FE/RU/TS). Within Area 2 or within Area 3
- FE between Russia (in Europe)/Ukraine and Area 3 with nonstop service between Russia (in Europe)/Ukraine and Area 3 other than Japan, Korea (Dem. People's Rep. of), Korea (Rep. of)
- PA between Area 3 and Area 1 via Pacific (other than between SWP and South America via North America and North/Central Pacific);
  - not applicable for routings on non-stop services between Canada/USA and South Asian Subcontinent;
     between TC1 and TC2 (via the Pacific) and via TC3
- PN between South America and South West Pacific via North America but not via Area 3 except SWP
- RU between Russia (in Europe) and Area 3 with nonstop service between Russia (in Europe) and Japan, Korea (Dem. People's Rep. of), Korea (Rep. of); not via another country(ies) in Europe
- SA between Argentina, Brazil, Chile, Paraguay, Uruguay and South East Asia, South Asian Subcontinent, via the Atlantic only via point(s) in South East Asia, South Asian Subcontinent, South Atlantic Area, Central Africa, Southern Africa, Indian Ocean Islands or via direct transatlantic services
- between Area 2 and Area 3 (Trans Siberian route) with a sector having nonstop service between Europe and Japan, Korea (Dem. People's Rep. of), Korea (Rep. of) (other than FE/RU)
- WH within Area 1 (Western Hemisphere)

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TPM GI

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Orland Oslo	NO NO	467 EH 220 EH	Monrovia Nairobi	LR KE TD	462 EH 2852 EH 1391 EH	Detroit MI Fayettevil AR	US US	2027 WH 1378 WH	Lusaka Mahe Is Malabo	ZM SC	1824 EH 1482 EH 2097 EH	Hyderabad Imphal	IN IN	944 EH 178 EH	Agen Amsterdam
Palma Mallorc Stavanger Stockholm	ES NO SE	1254 EH 198 EH 315 EH	NDjamena' Niamey Nouakchott	NE MR	706 EH 1231 EH	Greenville SC Houston TX Indianapo IN	US US US	1674 WH 945 WH 1800 WH	Manila Maputo	PH MZ	5558 EH 2448 EH	Kolkata Mumbai	IN IN	199 EH 1234 EH	Basle Bordeaux Brest
Stord	ÑO	262 EH	Ouagadougou Paris Pointe Noire	BF FR CG	518 EH 3048 EH 1381 EH	Jacksonvil FL Kansas Cit MO	US US	1721 WH 1588 WH	Mekele Milan Mombasa	ET IT : KE	314 EH 3078 EH 902 EH	Agatti Island		IN	Brive-La-Gail Brussels
Aalesund Alicante	ES	1703 EH	Tunis Yaounde	TN CM	2361 EH 1070 EH	Laredo TX Little Ro AR Mexico City Midland TX	US US MX	752 WH 1329 WH 183 WH	Mumbai Muscat	IN :	2383 EH	Bengaluru Kochi	IN IN	530 EH 284 EH	Caen Castres Clermont-Ferr
Amsterdam Antalya	NL TR	711 EH 2059 EH	Abilene T	X	US	Monterrev	US MX	1380 WH 622 WH	Nairobi NDjamena' Ndola	KE TD ZM	1652 EH 725 EH 1629 EH 1672 EH	Agen		FR	Geneva La Rochelle
Bergen Copenhagen Gdansk	NO DK PL	160 EH 533 EH 720 EH	Dallas/Ftw TX	US	163 WH	New York NY Omaha NE Pensacola FL	US US US	2283 WH 1712 WH 1432 WH	Niamey Ouagadougou	NE BF	2499 EH	Ajaccio Castres Paris	FR FR FR	445 EH 95 EH 348 EH	Liege Lille Limoges
Las Palmas London	ES GB	2584 EH 793 EH	Abu Dhabi		AE	Pittsburgh PA Raleigh NC	US US	2056 WH 1880 WH	Paris Pointe Noire R Janeiro RJ	CG	3464 EH 2085 EH 6000 AT	Agra	FN	IN	London Luxembourg
Nice Oslo Riga	FR NO LV	1307 EH 233 EH 731 EH	Addis Ababa Aden Ahmedabad	ET YE IN	1485 EH 1012 EH 1152 EH	Tijuana Toronto ON Washington DC	MX CA US	1529 WH 2185 WH 2069 WH	Riyadh Rome	SA IT	1221 EH 2779 EH	Allahabad	IN	262 EH	Lyon Marseille Metz/Nancy
Stavanger Trondheim Vilnius	NO NO LT	259 EH 163 EH 876 EH	Al Ain Almaty Amman	AE KZ JO	74 EH 1827 EH 1232 EH	Wichita KS	US	1458 WH	Sanaa Sao Paulo SP Semera	YE BR ET	574 EH 6227 AT 501 EH	Delhi Khajuraho Mumbai	IN IN IN	111 EH 197 EH 645 EH	Milan Montpellier
Aarhus	LI	DK	Amsterdam Astana	NL KZ	3218 EH 2056 EH	Accra Abidjan	CI	261 EH	Seoul Singapore	KR SG	5730 EH 4820 EH	Varanasi	IN	326 EH	Mulhouse Nantes Nice
Aalborg	DK	62 EH	Athens Baghdad Bahrain	GR IQ BH	2018 EH 869 EH 271 EH	Abuja Addis Ababa	NG ET JO	556 EH 2680 EH	Stockholm Tel Aviv Yafo Toronto ON	IL CA	3657 EH 1616 EH 7163 AT	Agri Ankara	TR	533 EH 741 EH	Olbia Oslo Paris
Alicante Copenhagen Gerona	ES DK ES SE	1348 EH 92 EH 1055 EH	Bangkok Basrah	TH IQ	3091 EH 590 EH	Amman Amsterdam Atlanta GA	NL US	3240 EH 5676 AT	Washington DC Zanzibar	US TZ	7176 AT 1051 EH	Istanbul	ŤŘ		Perpignan Poitiers
Gothenburg Las Palmas London	SE ES GB	113 EH 2341 EH 541 EH	Beijing Beirut Belgrade	CN LB RS	3712 EH 1314 EH 2372 EH	Banjul Beirut Bissau	GM LB GW	1295 EH 3002 EH 1174 EH	Adelaide S		AU	Aguadilla  Austin TX	US	2090 WH	Rennes Rodez Rome
Malaga Manchester	ES GB	1528 EH 645 EH	Bengaluru Berlin	IN DE	1703 EH 2878 EH	Cairo Casablanca	EG MA	2662 EH 1978 EH	Alice Spri NT Auckland Brisbane QL		820 EH 2021 EH 1004 EH	Boston MA Denver CO Ft Lauder FL	US US US	1777 WH 2682 WH 983 WH	Stockholm Strasbourg
Oslo Palma Mallorc Stockholm	NO ES SE	271 EH 1212 EH 325 EH	Brisbane QL Brussels Cairo	AU BE EG	7486 EH 3204 EH 1468 EH	Conakry Cotonou Dakar	GN BJ SN	962 EH 183 EH 1337 EH	Broken Hi NS Cairns QL	AU AU	266 EH 1326 EH	Houston TX Jackson WY	US US US	1942 WH 3084 WH	Toulon Toulouse
Aasiaat		GL	Casablanca Chengdu Chennai	MA CN IN	3751 EH 3045 EH 1855 EH	Douala Dubai	CM AE	697 EH 3899 EH	Canberra AC Ceduna SA Coober Ped SA	AU AU AU	603 EH 341 EH 467 EH	Los Angel CA Miami FL New York NY	US US US	3321 WH 1189 WH 1586 WH	Akhiok AK
Ilulissat Kangerlussuag	GL GL	57 WH 131 WH	Chicago IL Chittagong	US BD	7261 AT 2368 EH	Frankfurt Freetown Istanbul	DE SL TR	3112 EH 918 EH 3037 EH	Darwin NT Denpasar-Bali	ID :	1630 EH 2337 EH	Orlando FL San Anton TX	US US	1135 WH 2134 WH	Akiachak Ak
Nuuk Qasigiannguit	GL GL	322 WH 44 WH	Colombo Damascus Dammam	LK SY SA	2061 EH 1248 EH 324 EH	Johannesburg Kano Kigali	ZA NG RW	2892 EH 742 EH 2191 EH	Dubai Gold Coast QL Hamilton VI	AU AU	997 EH 271 EH	San Franci CA Seattle WA W Palm Be FL	US US US	3563 WH 3679 WH 1026 WH	Akiak AK
Qeqertarsuaq Sisimiut	GL GL	41 WH 126 WH	Delhi Delma Island	IN AE	1428 EH 135 EH	Kumasi Lagos	GH NG PT	125 EH 250 EH	Hobart TS Hong Kong Kalgoorlie-WA		727 EH 4274 EH 1032 EH	Aguascalier		MX	Bethel AK Kwethluk AK Tuluksak AK
Abadan		IR	Dhaka Doha Dubai	BD QA AE	2260 EH 191 EH 67 EH	Lisbon Lome London	TG GB	2360 EH 105 EH 3177 EH	Kingscote SA Kuala Lumpur	AU MY	80 EH	Cancun Charlotte NC	MX US US	997 WH 1618 WH	Akiak AK
Ahwaz Bandar Abbas Esfahan	IR IR IR	72 EH 536 EH 256 EH	Dublin Dusseldorf Erbil	IE DE IQ	3684 EH 3117 EH 1027 EH	Madrid Malabo	ES GQ	2419 EH 625 EH	Melbourne VI Mildura VI Mt Gambier SA	AU AU AU	3545 EH 396 EH 208 EH 231 EH	Cincinnati OH Cleveland OH	US US US	1581 WH 1801 WH	Akiachak AK Bethel AK
Mashhad Shiraz Tehran	IR IR IR	775 EH 270 EH 399 EH	Frankfurt Fujairah	DE AE	3014 EH 127 EH	Monrovia Nairobi New York NY	LR KE US	716 EH 2600 EH 5119 AT	Olympic Da SA Perth WA	AU	324 EH 1316 EH	Columbus OH Dallas/Ftw TX Detroit MI	US US	1696 WH 830 WH 1797 WH	Kwethluk AK Tuluksak AK
Abakan		XU	Geneva Ho Chi Minh C Hong Kong	CH VN HK	3053 EH 3542 EH 3745 EH	Ouagadougou Rome Sao Tome	BF IT ST	476 EH 2619 EH 596 EH	Pt Augusta SA Portland VI Pt Lincoln SA	AU AU	177 EH 289 EH 154 EH	Grand Jct CO Grand Rap MI Harlingen TX	US US US	1607 WH 1752 WH 994 WH	Akita
Moscow Norilsk	RU XU	2095 FE 1084 EH	Hyderabad Islamabad Istanbul	IN PK TR	1622 EH 1290 EH 1855 EH	Sunyani Takoradi	GH GH	197 EH 121 EH	Singapore Sydney NS Whyalla SA	SG : AU AU	3359 EH 724 EH 143 EH	Houston TX Indianapo IN	US US	702 WH 1557 WH	Nagoya Osaka Sapporo
Abbotsford		CA	Jakarta Jeddah	ID SA	4106 EH 992 EH	Tamale Windhoek	GH NA	279 EH 2275 EH	Aden		YE	Jacksonvil FL Little Ro AR Los Angel CA	US US US	1520 WH 1086 WH 1288 WH	Seoul Tokyo
Calgary AB Edmonton AB	CA CA	397 WH 488 WH	Johannesburg Karachi Kathmandu	ZA PK NP	3908 EH 797 EH 1926 EH	Adak Is Ak		US	Abha Abu Dhabi	SA AE	408 EH 1012 EH	Mexico City Raleigh NC Richmond VA	MX US US	258 WH 1747 WH 1862 WH	Aklavik NT
Kelowna BC Montreal QC	CA CA	149 WH 2272 WH	Khartoum Kish Island Kochi	SD IR IN	1546 EH 149 EH	Anchorage AK  Adana	US	1190 WH	Al Ghaydah Amman	YE	725 EH 1426 EH	Shreveport LA Tijuana	US MX	905 WH 1164 WH	Inuvik NT
Puerto Vallar Regina SK Saskatoon SK	MX CA CA	2175 WH 808 WH 720 WH	Kozhikode Kuala Lumpur	IN MY	1668 EH 3473 EH	Ankara	TR	250 EH	Asmara Ataq Bahrain	YE BH	998 EH	Tucson AZ Tulsa OK Wichita KS	US US US	1615 WH 1068 WH 1161 WH	Akron OH Albuquerqu NM
Toronto ON Winnipeg MB	CA	2052 WH 1138 WH	Kuwait Lagos Lahore	KW NG PK	520 EH 3597 EH 1310 EH	Antalya Berlin Bodrum	TR DE TR	254 EH 1498 EH 419 EH	Berbera Bossaso Cairo	SO SO	167 EH 454 EH 1480 EH	Ahe		PF	Amarillo IX Atlanta GA
Aberdeen		GB	Larnaca Latakia	CY SY	1440 EH 1341 EH	Cologne Dusseldorf	DE DE CY	1682 EH 1708 EH 162 EH	Dammam Doha	SA QA	993 EH	Arutua Fakarava	PF PF	62 EH 120 EH	Austin TX Baltimore MD Baton Roug LA
Amsterdam Belfast	NL GB NO	439 EH 233 EH 341 EH	London Los Angel CA Luanda	GB US AO	3403 EH 8378 AT 3608 EH	Ercan Frankfurt Hamburg	DE DE	1600 EH 1667 EH	Dubai Galcaio Hodeidah	SO	1078 EH 468 EH 196 EH	Manihi Tahiti	PF PF PF	14 EH 311 EH	Boston MA Branson MO
Bergen Birmingham Bristol	GB GB	341 EH 330 EH 404 EH	Madinah Mahe Is	SA SC MV	3608 EH 927 EH 2009 EH	Hanover Istanbul Izmir	DE TR TR	1635 EH 432 EH 464 EH	Istanbul Jeddah	SA	2170 EH 712 FH	Ahmedabad		85 EH	Buffalo NY Burbank CA Charleston SC
Cardiff Copenhagen Dublin	GB DK	413 EH 578 EH 306 EH	Male Manchester Mangalore	GB IN	1887 EH 3522 EH 1551 EH	Jeddah Madinah	SA SA	1096 EH 899 EH	Mogadishu Mukalla Mumbai	SO YE IN	748 EH 316 EH 1898 EH	Abu Dhabi	AE	1152 EH	Charlotte NC Chattanoog TN Chicago IL
Durham Esbjerg	IE GB DK	190 EH 425 EH	Manila Melbourne VI Milan	PH AU IT	4352 EH 7245 EH 2896 EH	Munich Nuremberg Stuttgart	DE DE DE	1420 EH 1484 EH 1538 EH	Nairobi Riyadh Sanaa	KE SA YE	1155 EH 847 EH 187 EH	Bagdogra Bangkok Bengaluru	IN TH IN	1171 EH 1944 EH 759 EH	Cincinnati OH Colorado CO
Frankfurt Glasgow Humberside	DE GB GB	663 EH 126 EH 261 EH	Minsk Moscow	BY RU	2463 EH 2320 EH	Trabzon Van	TR TR	369 EH 451 EH	Sayun Sharjah	YE	341 EH 1098 EH	Bhopal Chandigarh Chennai	IN IN IN	301 EH 600 EH 855 EH	Columbus OH Dallas/Ftw TX Daytona B FL
lbiza Jersey Kirkwall	GB GB	1278 EH 554 EH 124 EH	Mukalla Mumbai Munich	YE IN DE	754 EH 1237 EH 2838 EH	Addis Ababa		ET	Socotra Taizz Wajir	YE YE KE	662 EH 87 EH 860 EH	Coimbatore Delhi	IN IN	904 EH 472 EH	Denver CO Des Moines IA Detroit MI
Kristiansund Leeds/Bradfor	NO GB	532 EH 233 EH	Muscat Nagoya	OM JP	263 EH 4866 EH 2135 EH	Abidjan Abu Dhabi Abuja	CI AE NG	2941 EH 1485 EH 2163 EH	Adiyaman		TR	Dibrugarh Doha Dubai	IN QA AE	1539 EH 1335 EH 1104 EH	Fayettevil AR Fayettevil NC
London Manchester Newcastle	GB GB GB	400 EH 267 EH 152 EH	Nairobi New York NY Paris	KE US FR PK	6852 AT 3251 EH 1220 EH	Accra Arba Minch	GH	2680 EH 216 EH	Ankara Istanbul	TR TR	338 EH 549 EH	Goa Guwahati Hyderabad	AE IN IN	529 EH 1319 EH 547 EH	Ft Lauder FL Ft Myers FL Greensboro NC
Norwich Nottingham	GB GB NO	343 EH 305 EH	Peshawar Phuket Prague	TH	3102 EH	Asosa Axum Bahar Dar	ET ET ET	300 EH 358 EH 204 EH	Adrar		DZ	Indore Jaipur	IN IN IN	205 EH 328 EH	Greenville SC Hartford CT
Oslo Palma Mallorc Paris	ES FR	519 EH 1241 EH 602 EH 978 EH	Riga Riyadh	CZ LV SA	2710 EH 489 EH	Bahrain Bamako	BH ML	1424 EH 3185 EH	Algiers Bordj Mokhtar	DZ DZ	633 EH 470 EH	Kochi Kolkata Kuwait	IN IN KW	940 EH 1008 EH 1583 EH	Houston TX Jacksonvil FL Jacksonvil NC
Riga Shetland Isl Southampton	LV GB	978 EH 189 EH 435 EH	Rome Sanaa Sao Paulo SP	IT YE BR	2679 EH 914 EH 7536 AT	Bangkok Beijing Beirut	TH CN LB	4195 EH 5177 EH 1730 EH	Constantine In Salah	DZ DZ DZ	689 EH 144 EH	London Lucknow	GB IN	4471 EH 628 EH	Kansas Cit MO Knoxville TN
Stavanger Stornoway	GB NO GB	309 EH 168 EH	Sayun Seoul Shanghai	YE KR CN	686 EH 4268 EH 4067 EH	Berbera Blantyre Brazzaville	SO MW CG	435 EH 1725 EH 1863 EH	Oran Ouargla Tamanrasset	DZ DZ DZ	537 EH 414 EH 502 EH	Madinah Mumbai Muscat	SA IN OM	2078 EH 276 EH 894 EH	Las Vegas NV Little Ro AR Los Angel CA
Tenerife Wick	ES GB	2118 EH 93 EH	Singapore Sir Bani Yas	SG AE	3668 EH 119 EH	Brussels Bujumbura	BE BI	3506 EH 1077 EH	Agadez		NE	Nagpur New York NY	IN US	442 EH 7826 AT	Louisville KY Manchester NH Mcallen TX
	SD	US	Sydney NS Tehran Thiruvanantha	AU IR	7506 EH 793 EH 1847 EH	Cairo Cotonou Dakar	EG BJ SN	2500 EH 3832 EH	Niamey	NE	455 EH	Patna Port Blair Pune	IN IN IN	1708 EH 322 EH	Melbourne FL Milwaukee WI
Minneapol MN	US	257 WH	Tokyo Toronto ON	IN JP CA	5023 EH 6923 AT 2555 EH	Dammam Dar Es Salaam Delhi	SA TZ IN	1407 EH 1097 EH 2830 EH	Agadir Amsterdam	NL	MA 1681 EH	Raipur Sharjah Singapore	IN AE SG	600 EH 1097 EH 2583 EH	Minneapol MN Montgomery AL Myrtle Bea SC
Abha Aden	YE	408 EH	Tripoli Washington DC Zurich	LY US CH	2555 EH 7064 AT 2962 EH	Dire Dawa Djibouti	ET DJ	214 EH 345 EH	Basle Berlin	CH DE	1495 EH	Thiruvanantha Vishakhapatna	IN IN	1051 EH 858 EH	Nashville TN New Bern NC New Orlean LA
Cairo Dammam Dubai	EG SA AE	1080 EH 738 EH 946 EH	Abuja		NG	Doha Douala Dubai	QA CM AE	1404 EH 2026 EH	Bordeaux Bremen Brussels	FR DE	1108 EH 1818 EH 1592 EH	Ahwaz		IR	Newport Ne VA New York NY
Jeddah Madinah	SΔ	314 EH 475 EH	Accra Addis Ababa	GH ET	556 EH 2163 EH	Entebbe Enugu	UG NG	757 EH 2147 EH	Casablanca Copenhagen	MA DK	237 EH 2054 EH	Abadan Asaloyeh	IR IR IR	72 EH 357 EH 542 EH	Oakland CA Oklahoma C OK Omaha NE
Riyadh Sanaa Sharjah	SA SA YE AE	540 EH 223 EH 963 EH	Benin City Cairo	NG EG NG	222 EH 2135 EH 302 EH	Frankfurt Gambela Gode	DE ET ET	3324 EH 293 EH 518 EH	Dakhla Deauville Dublin		606 EH 1407 EH 1602 EH	Bandar Abbas Dubai Esfahan	AE IR	542 EH 590 EH 198 EH	Orlando FL Pensacola FL
Tabuk Taif	SA SA	796 EH 261 EH	Calabar Cotonou Dubai	BJ AE NG	302 EH 378 EH 3344 EH 190 EH	Gonder Guangzhou	ET CN	262 EH 4993 EH	Dusseldorf Eindhoven	DE NL	1669 EH 1645 EH	Jeddah Kish Island	SA	897 EH 462 EH	Philadelph PA Phoenix AZ Portland OR
Abidjan		CI	Enugu Frankfurt Ibadan	NG DE NG	2825 FH	Hangzhou Harare Hargeisa	CN ZW SO	5412 EH 1933 EH 363 EH	Frankfurt Hanover Laayoune	DE MA	1652 EH 1811 EH 313 EH 391 EH	Kuwait Madinah Mashhad	KW SA IR	151 EH 720 EH 716 EH	Providence RI Raleigh NC
Accra Addis Ababa	GH ET	261 EH 2941 EH	llorin Kano	NG NG	186 EH	Ho Chi Minh C Hong Kong Humera	VN HK	4648 EH 5038 EH 515 EH	Las Palmas Leipzig/Halle	ES DE	1832 FH	Rasht Sari Shiraz	IR IR IR	417 EH 448 EH 267 EH	Reno NV Richmond VA Sacramento CA
Algiers Bamako Bangui	DZ ML CF	2220 EH 582 EH 1555 EH	Lagos Lome London	NG TG GB	314 EH 452 EH 2958 EH	Inda Selassie Istanbul	ET ET TR	386 EH 2288 EH	Liege Lille London	FR GB	1541 EH 1544 EH	Tabriz Tehran	IR IR	490 EH 327 EH	St Louis MO Salt Lake UT San Anton TX
Beirut Bobo Dioulass	LB BF	3204 EH 410 EH	Maiduguri Malabo	NG GQ	449 EH 391 EH	Jeddah Jijiga	SA ET	866 EH 272 EH	Luxembourg Lyon	LU	1563 EH 1322 EH	Yazd	IR	338 EH	San Anton TX San Diego CA San Franci CA
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